

# End-of-Sale and End-of-Life Announcement for the Cisco Hardware as a Service (HaaS) 2.0

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## Overview

### EOL15879

Cisco announces the end-of-sale and end-of-life dates for the Cisco Hardware as a Service (HaaS) 2.0. The last day to order the affected product(s) is October 29, 2026. The last day to renew or add to an existing subscription is December 29, 2027. Customers with active service contracts and subscriptions (as applicable) will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts and subscriptions (as applicable), support will be available under the terms and conditions of customers' service contract and subscription.

### End-of-life milestones

**Table 1.** End-of-life milestones and dates for the Cisco Hardware as a Service (HaaS) 2.0

Milestone	Definition	Date
<b>End-of-Life Announcement Date</b>	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	April 30, 2026
<b>End-of-Sale Date*</b>	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	October 29, 2026
<b>Last Ship Date: Subscription</b>	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	October 29, 2026
<b>End of SW Maintenance Releases Date: Subscription</b>	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	October 29, 2027
<b>End of New Service Attachment Date: Subscription</b>	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	October 29, 2026
<b>End of Service Contract Renewal Date: Subscription</b>	The last date to extend or renew a service contract for the product.	December 29, 2027
<b>End of Change/Renewal Date*: Subscription</b>	The last date to Renew or Add to an existing subscription.	December 29, 2027
<b>Last Date of Support**: Subscription</b>	The last date to receive applicable subscription entitlements, service and support for the product as entitled by active subscriptions and service contracts(as applicable) or by warranty terms and conditions. After this date, all subscription and support services for the product are unavailable, and the product becomes obsolete.	December 31, 2028

\* The requested subscription start date needs to be on or before the End-of-Sale Date for new subscriptions, and on or before the End-of-Change/Renewal Date for subscription changes and renewals.

\*\* The projected subscription term end date for new or changing subscriptions needs to be on or before the Last Date of Support.

## Product part numbers

**Table 2.** Product part numbers affected by this announcement

End-of-Sale Product Part Number	Product Description	Additional Information
<b>A-HAAS-DEVICE</b>	HaaS for EndPoints	-
<b>A-HAAS-SUB</b>	Hardware as a Service Subscription	-
<b>A-SUB-7811</b>	Subscription for Cisco UC Phone 7811	-
<b>A-SUB-7821</b>	Subscription for Cisco UC Phone 7821	-
<b>A-SUB-7832</b>	Subscription for Cisco 7832 IP Conference Station	-
<b>A-SUB-7841</b>	Subscription for Cisco UC Phone 7841	-
<b>A-SUB-7861</b>	Subscription for Cisco UC Phone 7861	-
<b>A-SUB-8811</b>	Subscription for Cisco IP Phone 8811 Series	-
<b>A-SUB-8832</b>	Subscription for Cisco 8832 in Charcoal with accessories for	-
<b>A-SUB-8841</b>	Subscription for Cisco IP Phone 8841	-
<b>A-SUB-8845</b>	Subscription for Cisco IP Video Phone 8845	-
<b>A-SUB-8851</b>	Subscription for Cisco IP Phone 8851	-
<b>A-SUB-8861</b>	Subscription for Cisco IP Phone 8861	-
<b>A-SUB-8865</b>	Subscription for Cisco IP Phone 8865	-
<b>A-SUB-8875-NA</b>	Subscription for Cisco 8875 Video Phone	-
<b>A-SUB-ATA191-3PW</b>	Subscription for 191 Analog Telephone Adapter for MPP	-
<b>A-SUB-ATA192-3PW</b>	Subscription for 192 Analog Telephone Adapter for MPP with s	-
<b>A-SUB-BRD55P</b>	Subscription for Cisco Board Pro 55	-
<b>A-SUB-BRD75P</b>	Subscription for Cisco Board Pro 75	-
<b>A-SUB-DESK</b>	Subscription for Cisco Desk	-
<b>A-SUB-DESKMINI</b>	Subscription for Cisco Desk Mini	-
<b>A-SUB-ROOM-BAR</b>	Subscription for Cisco Room Bar	-
<b>CP-6821-3PW-NA-MK9</b>	MLB Subscription - 6821	-
<b>CP-6825-3PC-NA-MK9</b>	MLB Subscription - IP Phone 6825	-
<b>CP-6851-3PW-NA-MK9</b>	MLB Subscription - Phone 8851	-
<b>CP-7811-3PW-NA-MK9</b>	MLB Subscription - Phone 7811	-
<b>CP-7821-3PW-NA-MK9</b>	MLB Subscription - Phone 7821	-
<b>CP-7832-3PW-NA-MK9</b>	MLB Subscription - Phone 7832	-
<b>CP-7841-3PW-NA-MK9</b>	MLB Subscription - Phone 7841	-

End-of-Sale Product Part Number	Product Description	Additional Information
CP-7861-3PW-NA-MK9	MLB Subscription - Phone 7861	-
CP-8800-A-KEM-M3PC	MLB Subscription- CP8000 A-KEM	-
CP-8800-KEM-A-SUB	MLB Subscription - Phone 8000 A KEM	-
CP-8811-3PW-NA-MK9	MLB Subscription - 8811	-
CP-8841-3PW-NA-MK9	MLB Subscription - Phone 8841	-
CP-8845-3PW-NA-MK9	MLB Subscription - Phone 8845	-
CP-8851-3PW-NA-MK9	MLB Subscription- Phone 8851	-
CP-8861-3PW-NA-MK9	MLB Subscription - Phone 8861	-
CP-ROOMPH-NA-MK9	MLB Subscription Room Phone	-
DBS-210-3PC-NA-MK9	MLB Subscription - Phone 210	-
CS-DESKPRO-SUB-K9	MLB for Subscription - DeskPro	-
CS-KIT-SUB-K9	MLB for Subscription Room Kit	-
CS-KITPLUS-SUB-K9	MLB Subscription - KIT Plus	-
CS-KITPRO-SUB-K9	MLB for Subscription - KIT Pro	-
CS-ROOM-USB-SUB-K9	MLB Subscription - Room USB	-

## Product migration options

There is no replacement available for the Cisco Hardware as a Service (HaaS) 2.0 at this time.

## For more information

For more information about the Cisco End-of-Life Policy, go to: <https://www.cisco.com/c/en/us/products/eos-eol-policy.html>.

For more information about the Cisco Product Warranties, go to: <https://www.cisco.com/c/en/us/products/warranty-listing.html>.

To subscribe to receive end-of-life/end-of-sale information, go to: <https://cway.cisco.com/mynotifications>.

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