

End-of-Sale and End-of-Life Announcement for the Cisco Collaboration Flex Plan v2.0 Offer (Legacy / A-FLEX)

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Overview

EOL15825 - Amended

Cisco announces the end-of-sale and end-of-life dates for the Cisco Collaboration Flex Plan v2.0 Offer (Legacy / A-FLEX). The last day to order the affected product(s) is August 1, 2026. The last day to renew or add to an existing subscription is July 31, 2027. Customers with active service contracts and subscriptions (as applicable) will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts and subscriptions (as applicable), support will be available under the terms and conditions of customers' service contract and subscription.

End-of-life milestones

Table 1. End-of-life milestones and dates for the Cisco Collaboration Flex Plan v2.0 Offer (Legacy / A-FLEX)

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	January 31, 2026
End-of-Sale Date*	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	August 1, 2026
Last Ship Date: Subscription	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	August 1, 2026
End of SW Maintenance Releases Date: Subscription	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	August 1, 2027
End of New Service Attachment Date: Subscription	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	August 1, 2026
End of Service Contract Renewal Date: Subscription	The last date to extend or renew a service contract for the product.	July 31, 2027
End of Change/Renewal Date*: Subscription	The last date to Renew or Add to an existing subscription.	July 31, 2027

Milestone	Definition	Date
Last Date of Support**: Subscription	The last date to receive applicable subscription entitlements, service and support for the product as entitled by active subscriptions and service contracts(as applicable) or by warranty terms and conditions. After this date, all subscription and support services for the product are unavailable, and the product becomes obsolete.	July 31, 2028

*The requested subscription start date needs to be on or before the End-of-Sale Date for new subscriptions, and on or before the End of Change/Renewal Date for subscription changes and renewals.

**The projected subscription term end date for new or changing subscriptions needs to be on or before the Last Date of Support.

Product part numbers

Table 2. Product part numbers affected by this announcement

End-of-Sale Product Part Number	Product Description	Migration Product Part Number	Migration Product Description	Additional Information
A-FLEX	Collaboration Flex Plan	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-FLEX-ADD-DEVREG	Cloud Device Registration (1)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-FLEX-ADD-EXP-RMS	NU Expressway RMS Add-on (1)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-FLEX-ADD-SME	NU Session Manager Add-on (1)	See the Product Migration Options section below for detailed information on replacing this product.	-	-

End-of-Sale Product Part Number	Product Description	Migration Product Part Number	Migration Product Description	Additional Information
A-FLEX-AU-AUSCB	AU Meetings Bridge Country Call Back Audio Australia (1)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-FLEX-AU-BCCB	AU Meetings Bridge Country Call Back Audio (1)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-FLEX-AU-BCCB-TF	Bridge Country Call Back with Toll Free Audio (AU)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-FLEX-AU-GLCB	AU Meetings Global Call Back Audio (1)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-FLEX-AU1-ESPDUO	Extended Security Pack with DUO MFA AU1 Add-On	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-FLEX-AU1-SEC-PK	Extended Security Pack Active User add-on for 250-1,999 KWs	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-FLEX-AU2-ESPDUO	Extended Security Pack with DUO MFA AU2 Add-On	See the Product Migration Options section below for detailed information on replacing this product.	-	-

End-of-Sale Product Part Number	Product Description	Migration Product Part Number	Migration Product Description	Additional Information
A-FLEX-AU2-SEC-PK	Extended Security Pack Active User add-on for 2,000-9,999 KW	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-FLEX-AU3-ESPDUO	Extended Security Pack with DUO MFA AU3 Add-On	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-FLEX-AU3-SEC-PK	Extended Security Pack Active User add-on for 10,000+ KWs	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-FLEX-AUCM1	AU Cloud Meetings Tier 1 (1)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-FLEX-AUCM1-EAL	AU Cloud Meetings Tier 1 purchased with EntW Calling (1)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-FLEX-AUCM1-NUL	AU Cloud Meetings Tier 1 purchased with NU Calling (1)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-FLEX-AUCM2	AU Cloud Meetings Tier 2 (1)	See the Product Migration Options section below for detailed information on replacing this product.	-	-

End-of-Sale Product Part Number	Product Description	Migration Product Part Number	Migration Product Description	Additional Information
A-FLEX-AUCM2-EAL	AU Cloud Meetings Tier 2 purchased with EntW Calling (1)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-FLEX-AUCM2-NUL	AU Cloud Meetings Tier 2 purchased with NU Calling (1)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-FLEX-AUCM3	AU Cloud Meetings Tier 3 (1)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-FLEX-AUCM3-EAL	AU Cloud Meetings Tier 3 purchased with EntW Calling (1)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-FLEX-AUCM3-NUL	AU Cloud Meetings Tier 3 purchased with NU Calling (1)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-FLEX-AUPM1	AU On-Premises Meetings Tier 1 (1)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-FLEX-AUPM1-EAL	AU On-Premises Meetings Tier 1 purch with EntW Calling (1)	See the Product Migration Options section below for detailed information on replacing this product.	-	-

End-of-Sale Product Part Number	Product Description	Migration Product Part Number	Migration Product Description	Additional Information
A-FLEX-AUPM1-NUL	AU On-Premises Meetings Tier 1 purchased with NU Calling (1)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-FLEX-AUPM2	AU On-Premises Meetings Tier 2 (1)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-FLEX-AUPM2-EAL	AU On-Premises Meetings Tier 2 purch with EntW Calling (1)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-FLEX-AUPM2-NUL	AU On-Premises Meetings Tier 2 purchased with NU Calling (1)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-FLEX-AUPM3	AU On-Premises Meetings Tier 3 (1)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-FLEX-AUPM3-EAL	AU On-Premises Meetings Tier 3 purch with EntW Calling (1)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-FLEX-AUPM3-NUL	AU On-Premises Meetings Tier 3 purchased with NU Calling (1)	See the Product Migration Options section below for detailed information on replacing this product.	-	-

End-of-Sale Product Part Number	Product Description	Migration Product Part Number	Migration Product Description	Additional Information
A-FLEX-B-BAS-ENT	Webex Calling for SP Legacy Calling Entitlement	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-FLEX-BCCB-ENT	Meetings Bridge Country Call Back Audio Entitlement	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-FLEX-BCCB-TF-ENT	Bridge Country Call Back with Toll Free Audio Entitlement	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-FLEX-BCOMMON-ENT	Webex Calling for SP Common Area Calling Entitlement (2)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-FLEX-BDEVREG-ENT	Webex Calling for SP Device Registration Entitlement	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-FLEX-C-BAS-ENT	Webex Calling Legacy Calling Entitlement	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-FLEX-C-CALL-ENT	Webex Calling Professional Entitlement	See the Product Migration Options section below for detailed information on replacing this product.	-	-

End-of-Sale Product Part Number	Product Description	Migration Product Part Number	Migration Product Description	Additional Information
A-FLEX-CALL-ENT	Cloud Calling Entitlement (2)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-FLEX-CCA-SP-USER	CCA SP User	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-FLEX-CCOMMON-ENT	Webex Calling Common Area Entitlement	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-FLEX-CME	Communications Manager Express (1)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-FLEX-CMS-MBRD	Cisco Meeting Server Multibranding (1)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-FLEX-CMS-PAK	CMS Product Authorization Key (1)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-FLEX-CMS-REC	Cisco Meeting Server Recording Port (1)	See the Product Migration Options section below for detailed information on replacing this product.	-	-

End-of-Sale Product Part Number	Product Description	Migration Product Part Number	Migration Product Description	Additional Information
A-FLEX-CS-PREMTO	Premium Toll Committed Spend	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-FLEX-CUCME	Communications Manager Express (1)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-FLEX-DEVREG-ADD	Cisco Cloud Device Registration	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-FLEX-DEVREG-ENT	Cloud Device Registration Entitlement	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-FLEX-DIALIN-ENT	Meetings Toll Dial-In Audio Entitlement	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-FLEX-EA-AUSCB	EA Meetings Bridge Country Call Back Audio Australia (1)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-FLEX-EA-B-COMMON	Webex Calling for SP Common Area Add-on (2)	See the Product Migration Options section below for detailed information on replacing this product.	-	-

End-of-Sale Product Part Number	Product Description	Migration Product Part Number	Migration Product Description	Additional Information
A-FLEX-EA-BCCB	EntW Meetings Bridge Country Call Me / Call Back Audio (1)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-FLEX-EA-BCCB-TF	EntW Bridge Country Call Me / Call Back w Toll Free Audio	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-FLEX-EA-CLCOMMON	Webex Calling Common Area Add-on	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-FLEX-EA-GLCB	EntW Meetings Global Call Me / Call Back Audio (1)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-FLEX-EA-P-COMMON	Common Area Add-on (1)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-FLEX-EA-PRO-PK	EA Pro Pack for Cisco Webex Control Hub (1)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-FLEX-EA1-ESPDUO	Extended Security Pack with DUO MFA EA1 Add-On	See the Product Migration Options section below for detailed information on replacing this product.	-	-

End-of-Sale Product Part Number	Product Description	Migration Product Part Number	Migration Product Description	Additional Information
A-FLEX-EA1-SEC-PK	Extended Security Pack EntW add-on for 250-1,999 KWs	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-FLEX-EA2-ESPDUO	Extended Security Pack with DUO MFA EA2 Add-On	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-FLEX-EA2-SEC-PK	Extended Security Pack EntW add-on for 2,000-9,999 KWs	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-FLEX-EA3-ESPDUO	Extended Security Pack with DUO MFA EA3 Add-On	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-FLEX-EA3-SEC-PK	Extended Security Pack EntW add-on for 10,000+ KWs	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-FLEX-EAB1-AUM	EntW Webex Calling for SP Tier 1 purch with AU Meetings (2)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-FLEX-EAB2-AUM	EntW Webex Calling for SP Tier 2 purch with AU Meetings (2)	See the Product Migration Options section below for detailed information on replacing this product.	-	-

End-of-Sale Product Part Number	Product Description	Migration Product Part Number	Migration Product Description	Additional Information
A-FLEX-EAB3-AUM	EntW Webex Calling for SP Tier 3 purch with AU Meetings (2)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-FLEX-EABL1	EntW Webex Calling for SP Tier 1 (2)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-FLEX-EABL1-EAM	EntW Webex Calling for SP Tier 1 purch w EntW Meetings (2)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-FLEX-EABL2	EntW Webex Calling for SP Tier (2)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-FLEX-EABL2-EAM	EntW Webex Calling for SP Tier 2 purch w EntW Meetings (2)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-FLEX-EABL3	EntW Webex Calling for SP Tier 3 (2)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-FLEX-EABL3-EAM	EntW Webex Calling for SP Tier 3 purch w EntW Meetings (2)	See the Product Migration Options section below for detailed information on replacing this product.	-	-

End-of-Sale Product Part Number	Product Description	Migration Product Part Number	Migration Product Description	Additional Information
A-FLEX-EACL1	EntW Webex Calling Tier 1 (250-1,999 KWs)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-FLEX-EACL1-AUM	EntW Webex Calling Tier 1 purch with AU Mtgs 250-1,999 KWs	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-FLEX-EACL1-EAM	EntW Webex Calling Tier 1 purch with EntW Meetings 250-1,999	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-FLEX-EACL2	EntW Webex Calling Tier 2 (2,000-9,999 KWs)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-FLEX-EACL2-AUM	EntW Webex Calling Tier 2 with AU Mtgs 2,000-9,999 KWs	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-FLEX-EACL2-EAM	EntW Webex Calling Tier 2 with EntW Meetings 2,000-9,999 KWs	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-FLEX-EACL3	EntW Webex Calling Tier 3 (10,000+ KWs)	See the Product Migration Options section below for detailed information on replacing this product.	-	-

End-of-Sale Product Part Number	Product Description	Migration Product Part Number	Migration Product Description	Additional Information
A-FLEX-EACL3-AUM	EntW Webex Calling Tier 3 with AU Meetings (10,000+KWs)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-FLEX-EACL3-EAM	EntW Webex Calling Tier 3 purch with EntW Mtgs(10,000+KWs)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-FLEX-EACM1	EntW Cloud Meetings Tier 1 (1)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-FLEX-EACM1-EAL	EntW Cloud Meetings Tier 1 purchased with EntW Calling (1)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-FLEX-EACM1-NUL	EntW Cloud Meetings Tier 1 purchased with NU Calling (1)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-FLEX-EACM2	EntW Cloud Meetings Tier 2 (1)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-FLEX-EACM2-EAL	EntW Cloud Meetings Tier 2 purchased with EntW Calling (1)	See the Product Migration Options section below for detailed information on replacing this product.	-	-

End-of-Sale Product Part Number	Product Description	Migration Product Part Number	Migration Product Description	Additional Information
A-FLEX-EACM2-NUL	EntW Cloud Meetings Tier 2 purchased with NU Calling (1)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-FLEX-EACM3	EntW Cloud Meetings Tier 3 (1)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-FLEX-EACM3-EAL	EntW Cloud Meetings Tier 3 purchased with EntW Calling (1)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-FLEX-EACM3-NUL	EntW Cloud Meetings Tier 3 purchased with NU Calling (1)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-FLEX-EAPL1	EntW On-Premises Calling Tier 1 (1)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-FLEX-EAPL1-AUM	EntW On-Premises Calling Tier 1 purchased w AU Meetings (1)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-FLEX-EAPL1-EAM	EntW On-Premises Calling Tier 1 purch with EntW Meetings (1)	See the Product Migration Options section below for detailed information on replacing this product.	-	-

End-of-Sale Product Part Number	Product Description	Migration Product Part Number	Migration Product Description	Additional Information
A-FLEX-EAPL2	EntW On-Premises Calling Tier 2 (1)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-FLEX-EAPL2-AUM	EntW On-Premises Calling Tier 2 purchased w AU Meetings (1)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-FLEX-EAPL2-EAM	EntW On-Premises Calling Tier 2 purch with EntW Meetings (1)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-FLEX-EAPL3	EntW On-Premises Calling Tier 3(1)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-FLEX-EAPL3-AUM	EntW On-Premises Calling Tier 3 purchased w AU Meetings (1)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-FLEX-EAPL3-EAM	EntW On-Premises Calling Tier 3 purch with EntW Meetings (1)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-FLEX-EAPM1	EntW On-Premises Meetings Tier 1 (1)	See the Product Migration Options section below for detailed information on replacing this product.	-	-

End-of-Sale Product Part Number	Product Description	Migration Product Part Number	Migration Product Description	Additional Information
A-FLEX-EAPM1-EAL	EntW On-Premises Meetings Tier 1 purch with EntW Calling (1)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-FLEX-EAPM1-NUL	EntW On-Premises Meetings Tier 1 purch with NU Calling (1)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-FLEX-EAPM2	EntW On-Premises Meetings Tier 2 (1)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-FLEX-EAPM2-EAL	EntW On-Premises Meetings Tier 2 purch with EntW Calling (1)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-FLEX-EAPM2-NUL	EntW On-Premises Meetings Tier 2 purch with NU Calling (1)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-FLEX-EAPM3	EntW On-Premises Meetings Tier 3 (1)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-FLEX-EAPM3-EAL	EntW On-Premises Meetings Tier 3 purch with EntW Calling (1)	See the Product Migration Options section below for detailed information on replacing this product.	-	-

End-of-Sale Product Part Number	Product Description	Migration Product Part Number	Migration Product Description	Additional Information
A-FLEX-EAPM3-NUL	EntW On-Premises Meetings Tier 3 purch with NU Calling (1)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-FLEX-EC-3000	Webex Webinars 3,000 capacity	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-FLEX-EDGAUD-USER	A-FLEX Webex Edge Audio	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-FLEX-EE-ENT	Meetings Suite Entitlement (1)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-FLEX-EXP-C	Enable Expressway-C Feature Set (1)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-FLEX-EXP-DESK	Expressway Deskphone Registration (1)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-FLEX-EXP-ROOM	Expressway Room Registration (1)	See the Product Migration Options section below for detailed information on replacing this product.	-	-

End-of-Sale Product Part Number	Product Description	Migration Product Part Number	Migration Product Description	Additional Information
A-FLEX-FC-AP	Fiber Connect- Asia Pacific	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-FLEX-FC-AP-X-50	Fiber Connect additional 50Mbps- AP	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-FLEX-FC-EU	Fiber Connect- Europe	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-FLEX-FC-EU-X-50	Fiber Connect additional 50Mbps- EU	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-FLEX-FC-NA	Fiber Connect- North America	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-FLEX-FC-NA-X-50	Fiber Connect additional 50Mbps- NA	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-FLEX-GLCB-ENT	Meetings Global Call Back Audio Entitlement	See the Product Migration Options section below for detailed information on replacing this product.	-	-

End-of-Sale Product Part Number	Product Description	Migration Product Part Number	Migration Product Description	Additional Information
A-FLEX-JABBER	Jabber (1)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-FLEX-MC-ENT	Meetings Entitlement (1)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-FLEX-MEET-ENT	Cloud Meetings Entitlement	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-FLEX-MPL-AP	MPLS-Asia Pacific	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-FLEX-MPL-AP-X-50	MPLS additional 50Mbps-AP	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-FLEX-MPL-EU	MPLS-Europe	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-FLEX-MPL-EU-X-50	MPLS additional 50Mbps- EU	See the Product Migration Options section below for detailed information on replacing this product.	-	-

End-of-Sale Product Part Number	Product Description	Migration Product Part Number	Migration Product Description	Additional Information
A-FLEX-MPL-NA	MPLS- North America	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-FLEX-MPL-NA-X-50	MPLS additional 50Mbps- NU	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-FLEX-NU-AUSCB	NU Meetings Bridge Country Call Back Audio Australia (1)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-FLEX-NU-B-COMMON	NU Webex Calling for SP Common Area Add-on (2)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-FLEX-NU-BCCB	Meetings Bridge Country Call Me / Call Back Audio (1)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-FLEX-NU-BCCB-TF	Bridge Country Call Me / Call Back with Toll Free Audio	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-FLEX-NU-CLCOMMON	NU Webex Calling Common Area Add-on	See the Product Migration Options section below for detailed information on replacing this product.	-	-

End-of-Sale Product Part Number	Product Description	Migration Product Part Number	Migration Product Description	Additional Information
A-FLEX-NU-COMMON	NU Common Area Add-on (1)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-FLEX-NU-CONT-MGT	NU Content Management (1)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-FLEX-NU-GLCB	NU Meetings Global Call Me / Call Back Audio (1)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-FLEX-NU-PRO-PACK	NU Pro Pack for Cisco Webex Control Hub (1)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-FLEX-NU-PRO-PK	NU Pro Pack for Cisco Webex Control Hub (1)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-FLEX-NU-TPROOM	NU TelePresence Room (1)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-FLEX-NUBL-BASIC	Webex Calling for SP Legacy Calling	See the Product Migration Options section below for detailed information on replacing this product.	-	-

End-of-Sale Product Part Number	Product Description	Migration Product Part Number	Migration Product Description	Additional Information
A-FLEX-NUBL1	NU Webex Calling for SP Tier 1 (2)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-FLEX-NUBL1-AUM	NU Webex Calling for SP Tier 1 purch with AU Meetings (2)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-FLEX-NUBL1-EAM	NU Webex Calling for SP Tier 1 purch with EntW Meetings (2)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-FLEX-NUCL-BASIC	Webex Calling Legacy Calling	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-FLEX-NUCL1	NU Webex Calling	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-FLEX-NUCL1-AUM	NU Cloud Calling Tier 1 purchased with AU Meetings (2)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-FLEX-NUCL1-EAM	NU Webex Calling purchased with EntW Meetings	See the Product Migration Options section below for detailed information on replacing this product.	-	-

End-of-Sale Product Part Number	Product Description	Migration Product Part Number	Migration Product Description	Additional Information
A-FLEX-NUCM-EC	NU Cloud Meetings - Events (1)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-FLEX-NUCM-EE	NU Cloud Meetings - Meetings Suite (1)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-FLEX-NUCM-EE-EAL	NU Cloud Meetings - Mtgs Suite purchased w EntW Calling (1)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-FLEX-NUCM-MC	NU Cloud Meetings - Meetings (1)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-FLEX-NUCM-MC-EAL	NU Cloud Meetings - Meetings purchased with EntW Calling (1)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-FLEX-NUPL1	NU On-Premises Calling Tier 1 (1)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-FLEX-NUPL1-AUM	NU On-Premises Calling Tier 1 purchased with AU Meetings (1)	See the Product Migration Options section below for detailed information on replacing this product.	-	-

End-of-Sale Product Part Number	Product Description	Migration Product Part Number	Migration Product Description	Additional Information
A-FLEX-NUPL1-EAM	NU On-Premises Calling Tier 1 purchased w EntW Meetings (1)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-FLEX-NUPM	NU On-Premises Meetings (1)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-FLEX-NUPM-EAL	NU On-Premises Meetings purchased with EntW Calling (1)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-FLEX-PMP	Personal Multiparty User License (1)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-FLEX-PP-AP	Virtual Connect SD-WAN or VPN- Asia Pacific	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-FLEX-PP-AP-X-50	Virtual Connect SD-WAN or VPN additional 50Mbps- AP	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-FLEX-PP-EU	Virtual Connect SD-WAN or VPN- Europe	See the Product Migration Options section below for detailed information on replacing this product.	-	-

End-of-Sale Product Part Number	Product Description	Migration Product Part Number	Migration Product Description	Additional Information
A-FLEX-PP-EU-X-50	Virtual Connect SD-WAN or VPN additional 50Mbps-EU	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-FLEX-PP-NA	Virtual Connect SD-WAN or VPN- North America	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-FLEX-PP-NA-X-50	Virtual Connect SD-WAN or VPN additional 50Mbps-NA	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-FLEX-S-BCALL-ENT	Webex Calling Professional for SP Entitlement	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-FLEX-SMP	Shared Multiparty User License (1)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-FLEX-SRST-EP	SRST Endpoints (1)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-FLEX-SRSTEP	SRST Endpoints (1)	See the Product Migration Options section below for detailed information on replacing this product.	-	-

End-of-Sale Product Part Number	Product Description	Migration Product Part Number	Migration Product Description	Additional Information
A-FLEX-STORAGE-1TB	Messaging File Storage 1TB Add-on (1)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-FLEX-TOLL-DIALIN	Meetings Toll Dial-In Audio (1)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-FLEX-UC-EDG-10GB	10Gps Redundant Peering Links	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-FLEX-UC-EDG-1GB	1Gbps Redundant Peering Links	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-FLEX-UC-EDG-2GB	2Gbps Redundant Peering Links	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-FLEX-UC-EDG-500M	500Mbps Redundant Peering Links	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-FLEX-UC-EDG-5GB	5Gbps Redundant Peering Links	See the Product Migration Options section below for detailed information on replacing this product.	-	-

End-of-Sale Product Part Number	Product Description	Migration Product Part Number	Migration Product Description	Additional Information
A-FLEX-US-PREMTOLL	Premium Toll Uncommitted Spend	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-FLEX-WX-STG	Included Webex Storage for Flex	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-SPK-CS-MNTH	Monthly Committed Audio Spend (1)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-SPK-CS-TA-BCCB	Bridge Country Call Me / Call Back (1)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-SPK-CS-TA-BCT	Bridge Country Toll Call-in (1)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-SPK-CS-TA-BCTF	Bridge Country Toll Free Call-in (1)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-SPK-CS-TA-ICB	Global Call Me / Call Back (1)	See the Product Migration Options section below for detailed information on replacing this product.	-	-

End-of-Sale Product Part Number	Product Description	Migration Product Part Number	Migration Product Description	Additional Information
A-SPK-CS-TA-IT	Global Toll (1)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-SPK-CS-TA-ITF	Global Toll Free (1)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-SPK-US-TA-BCCB	Bridge Country Call Me / Call Back (1)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-SPK-US-TA-BCT	Bridge Country Toll Call-in (1)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-SPK-US-TA-BCTF	Bridge Country Toll Free Call-in (1)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-SPK-US-TA-ICB	Global Call Me (1)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-SPK-US-TA-IT	Global Toll (1)	See the Product Migration Options section below for detailed information on replacing this product.	-	-

End-of-Sale Product Part Number	Product Description	Migration Product Part Number	Migration Product Description	Additional Information
A-SPK-US-TA-ITF	Global Toll Free (1)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-SPK-VOIP	Included VoIP (1)	See the Product Migration Options section below for detailed information on replacing this product.	-	-

Product migration options

Cisco Collaboration Flex Plan 3.0 (A-FLEX-3) and Cisco Enterprise Agreement 3.0 offers (E3-COLLABORATION) are options for an evolution of A-FLEX. These are the offer constructs for the latest collaboration products, including the latest AI solutions, with more flexible consumption models. Customers will retain all existing product capabilities during the offer transition and can easily upgrade their subscriptions at time of renewal or at an earlier convenient time with a simple subscription modification. Customers and Partners can consult the following documents for the latest offer benefits: The Cisco Collaboration Flex Plan 3.0 Data Sheet or the Cisco Enterprise Agreement Collaboration Portfolio Guide.

For more information

For more information about the Cisco End-of-Life Policy, go to: <https://www.cisco.com/c/en/us/products/eos-eol-policy.html>.

For more information about the Cisco Product Warranties, go to: <https://www.cisco.com/c/en/us/products/warranty-listing.html>.

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