



End-of-Sale and End-of-Life Announcement for the Cisco BTS 10200 Softswitch Release 4.5.0

EOL6194

Cisco® announces the end-of-sale and end-of life dates for the Cisco BTS 10200 Softswitch Release 4.5.0. The last day to order the affected product(s) is February 28, 2008. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available until the termination date of the contract, even if this date exceeds the Last Date of Support shown in Table 1.

Table 1. End-of-Life Milestones and Dates for the Cisco BTS 10200 Softswitch Release 4.5.0

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end of sale and end of life of a product is distributed to the general public.	August 30, 2007
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	February 28, 2008
Last Ship Date: App. SW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	May 28, 2008
End of SW Maintenance Releases Date: App. SW	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	February 27, 2009
End of New Service Attachment Date: App. SW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	February 27, 2009
End of Service Contract Renewal Date: App. SW	The last date to extend or renew a service contract for the product.	May 26, 2010
Last Date of Support: App. SW	The last date to receive service and support for the product. After this date, all support services for the product are unavailable, and the product becomes obsolete.	February 27, 2011

HW = Hardware OS SW = Operating System Software App. SW = Application Software

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description
BTS-4.5.0-K9	Cisco BTS 10200 R4.5.0	See the Product Migration Options section below for detailed information on replacing this product.	

Product Migration Options

Customers are encouraged to migrate to the Cisco BTS 10200 Softswitch Release 4.5.1.

Information about this product can be found at:

http://www.cisco.com/en/US/docs/voice_ip_comm/bts/4.5/release/note/RN451.html.

For More Information

To request information about the Cisco BTS 10200 Softswitch Release 4.5.1, send an e-mail to bts-sales@cisco.com.

For more information about the Cisco End-of-Life Policy, go to:

http://www.cisco.com/en/US/products/prod_end_of_life.html.

To subscribe to receive end-of-life/end-of-sale information, go to:

<http://www.cisco.com/cgi-bin/Support/FieldNoticeTool/field-notice>.



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