

End-of-Sale and End-of-Life Announcement for the Universal Port Bundles on Cisco AS5400XM and AS5350XM Media Gateways

EOL6841

Cisco announces the end-of-sale and end-of life dates for the Cisco® AS5400XM and AS5350XM Media Gateway Universal Port Bundles. The last day to order the affected product(s) is March 31, 2010. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available until the termination date of the contract, even if this date exceeds the Last Date of Support shown in Table 1.

The replacement products for the universal port DSP feature card options and bundles for the Cisco AS5400XM and AS5350XM Media Gateways are the high-density packet voice/fax digital signal processor (DSP) feature cards and bundles, as described in the migration table below (Table 2). The Cisco AS5400XM and AS5350XM Series support packet voice (VoIP) and fax applications with Cisco IOS Software Release 12.4T. This end-of-sale has no effect on the availability of the Cisco AS5400XM and AS5350XM Series bundles for high-density packet voice (VoIP) and fax applications. Note that these bundles do not support remote access (dial) applications.

Cisco continues to sell Cisco AS5400XM and Cisco AS5350XM high-density packet voice and fax bundles through these product numbers: AS535XM-2E1-V-HC, AS535XM-2T1-V-HC, AS54XM-4E1-V-MC, AS54XM-4T1-V-MC, AS54XM-8E1-V-MC, AS54XM-8T1-V-MC, AS54XM-16E1-V-MC, AS54XM-16E1-V-HC, AS54XM-20E1-V-LC, AS54XM-20E1-V-MC, AS54XM-16T1-V-LC, AS54XM-16T1-V-MC, AS54XM-16T1-V-HC, AS54XM-CT3-V-LC, AS54XM-CT3-V-MC, AS54XM-CT3-V-HC, AS535XM-2E1-V-HC, AS535XM-2T1-V-HC, AS535XM-4E1-V-HC, AS535XM-4T1-V-HC, AS535XM-8E1-V-HC, AS535XM-8T1-V-HC, AS535XM-12E1-V-LC, AS535XM-16T1-V-LC, and AS535XM-CT3-V-LC.

Table 1. End-of-Life Milestones and Dates for the Cisco AS5400XM and AS5350XM Media Gateway Universal Port Bundles

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end of sale and end of life of a product is distributed to the general public.	September 30, 2009
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	March 31, 2010
Last Ship Date: HW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	June 29, 2010
End of SW Maintenance Releases Date: HW	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	March 31, 2011
End of Routine Failure Analysis Date: HW	The last-possible date a routine failure analysis may be performed to determine the cause of product failure or defect.	March 31, 2011
End of New Service Attachment Date: HW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	March 31, 2011
End of Service Contract Renewal Date: HW	The last date to extend or renew a service contract for the product.	June 26, 2014

Last Date of Support: HW	The last date to receive service and support for the product. After this date, all support services for the product are unavailable, and the product becomes obsolete.	March 30, 2015
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HW = Hardware OS SW = Operating System Software App. SW = Application Software

This announcement affects only the Cisco AS5400XM and AS5350XM Universal Port Bundles with product part numbers in Table 2. In addition to the recommended replacement products, customers may choose from three additional high-density bundles: AS535XM-12E1-V-LC, AS535XM-16T1-V-LC, and AS535XM-CT3-V-LC. For information about those options, see

http://www.cisco.com/en/US/prod/collateral/iad/ps501/ps6268/prod_brochure0900aecd802f8b88.html.

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description
AS535XM-2E1-60-V	AS5350XM Voice; 2E1, 60 DSPs, Single AC, IP+ IOS	AS535XM-2E1-V-HC	AS5350XM High-Density Voice w/ 2E1,3 AS5X-PVDM2-64,IP+ IOS
AS535XM-2T1-48-V	AS5350XM Voice; 2T1, 60 DSPs, Single AC, IP+ IOS	AS535XM-2T1-V-HC	AS5350XM High-Density Voice w/ 2T1,2 AS5X-PVDM2-64,IP+ IOS
AS535XM-4E1-120-V	AS5350XM Voice; 4E1, 120 DSPs, Single AC, IP+ IOS	AS535XM-4E1-V-HC	AS5350XM High-Density Voice w/ 4E1,5 AS5X-PVDM2-64,IP+ IOS
AS535XM-4T1-96-V	AS5350XM Voice; 4T1, 108 DSPs, Single AC, IP+ IOS	AS535XM-4T1-V-HC	AS5350XM High-Density Voice w/ 4T1,4 AS5X-PVDM2-64,IP+ IOS
AS535XM-8T1-192-V	AS5350XM Voice; 8T1, 216 DSPs, Single AC, IP+ IOS	AS535XM-8T1-V-HC	AS5350XM High-Density Voice w/ 8T1,8 AS5X-PVDM2-64,IP+ IOS
AS54XM-16E1-480-V	AS5400XM Voice; 16E1, 492 DSPs, AC RPS, IP+ IOS	AS54XM-16E1-V-HC	AS5400XM High-Density Voice; 16E1,20 AS5X-PVDM2-64,IP+ IOS
AS54XM-16E1-480-V	AS5400XM Voice; 16E1, 492 DSPs, AC RPS, IP+ IOS	AS54XM-16E1-V-MC	AS5400XM Voice Med-Comp w/ 16E1,15 AS5X-PVDM2-64,IP+ IOS
AS54XM-16E1-480-V	AS5400XM Voice; 16E1, 492 DSPs, AC RPS, IP+ IOS	AS54XM-20E1-V-LC	AS5400XM Voice G.711 w/ 20E1, 10 AS5X-PVDM2-64, IP+ IOS
AS54XM-16E1-480-V	AS5400XM Voice; 16E1, 492 DSPs, AC RPS, IP+ IOS	AS54XM-20E1-V-MC	AS5400XM Voice Med-Comp w/ 20E1,19 AS5X-PVDM2-64,IP+ IOS
AS54XM-16T1-384-V	AS5400XM Voice; 16T1, 384 DSPs, AC RPS, IP+ IOS	AS54XM-16T1-V-HC	AS5400XM High-Density Voice; 16T1,16 AS5X-PVDM2-64,IP+ IOS
AS54XM-16T1-384-V	AS5400XM Voice; 16T1, 384 DSPs, AC RPS, IP+ IOS	AS54XM-16T1-V-MC	AS5400XM Voice Med-Comp w/ 16T1,12 AS5X-PVDM2-64,IP+ IOS
AS54XM-2E1-60-V	AS5400XM Voice; 2E1, 60 DSPs, AC RPS, IP+ IOS	AS535XM-2E1-V-HC	AS5350XM High-Density Voice w/ 2E1,3 AS5X-PVDM2-64,IP+ IOS
AS54XM-2T1-48-V	AS5400XM Voice; 2T1, 60 DSPs, AC RPS, IP+ IOS	AS535XM-2T1-V-HC	AS5350XM High-Density Voice w/ 2T1,2 AS5X-PVDM2-64,IP+ IOS
AS54XM-4E1-120-V	AS5400XM Voice; 4E1, 120 DSPs, AC RPS, IP+ IOS	AS54XM-4E1-V-MC	AS5400XM Voice Med-Comp w/ 4E1,4 AS5X-PVDM2-64,IP+ IOS
AS54XM-4T1-96-V	AS5400XM Voice; 4T1, 108 DSPs, AC RPS, IP+ IOS	AS54XM-4T1-V-MC	AS5400XM Voice Med-Comp w/ 4T1,3 AS5X-PVDM2-64,IP+ IOS
AS54XM-8E1-240-V	AS5400XM Voice; 8E1, 276 DSPs, AC RPS, IP+ IOS	AS54XM-8E1-V-MC	AS5400XM Voice Med-Comp w/ 8E1,8 AS5X-PVDM2-64,IP+ IOS
AS54XM-8T1-192-V	AS5400XM Voice; 8T1, 216 DSPs, AC RPS, IP+ IOS	AS54XM-8T1-V-MC	AS5400XM Voice Med-Comp w/ 8T1,6 AS5X-PVDM2-64,IP+ IOS
AS54XM-CT3-648-V	AS5400XM Voice; CT3, 648 DSPs, AC RPS, IP+ IOS	AS54XM-CT3-V-HC	AS5400XM High-Density Voice; CT3,28 AS5X-PVDM2-64,IP+ IOS
AS54XM-CT3-648-V	AS5400XM Voice; CT3, 648 DSPs, AC RPS, IP+ IOS	AS54XM-CT3-V-LC	AS5400XM Voice G.711 w/ CT3, 11 AS5X-PVDM2-64, IP+ IOS
AS54XM-CT3-648-V	AS5400XM Voice; CT3, 648 DSPs, AC RPS, IP+ IOS	AS54XM-CT3-V-MC	AS5400XM Voice Med-Comp w/ CT3,21 AS5X-PVDM2-64,IP+ IOS

Product Migration Options

Customers are encouraged to migrate to the Cisco AS5400XM and AS5350XM high-density packet voice and fax applications. Information about this product can be found at: <http://www.cisco.com/en/US/products/hw/iad/index.html>.

Customers can use the Cisco Technology Migration Program (TMP) to trade-in products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, customers should work with their Cisco Partner or Cisco account team. Cisco Partners can find additional TMP information on Partner Central at <http://www.cisco.com/web/partners/pr11/incentive/tmp/index.html>.

Customers may be able to continue to purchase the Cisco AS5400XM and AS5350XM Media Gateway Universal Port Bundles through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to: <http://www.cisco.com/go/eos>.

Service prices for Cisco products are subject to change after the product End of Sale date.

The Cisco Takeback and Recycle program helps businesses dispose properly of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to: http://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html.

For More Information

For more information about the Cisco AS5400XM and AS5350XM Universal Port Bundles with High-Density Packet Voice and Fax, visit <http://www.cisco.com/en/US/products/hw/iad/index.html>, or contact your local account representative.

To request information about the Cisco AS5400XM and AS5350XM Universal Port Bundles with High-Density Packet Voice and Fax, send an e-mail to cs-as5400@cisco.com.

For more information about the Cisco End-of-Life Policy, go to: http://www.cisco.com/en/US/products/prod_end_of_life.html.

To subscribe to receive end-of-life/end-of-sale information, go to: <http://www.cisco.com/cisco/support/notifications.html>.

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