



End-of-Sale and End-of-Life Announcement for the Cisco AS5350, AS5400, and AS5400HPX Universal Gateways - Miscellaneous Accessories and Options

EOL8609

Cisco announces the end-of-sale and end-of-life dates for the Cisco AS5350, AS5400, and AS5400HPX Universal Gateways - Miscellaneous Accessories and Options. The last day to order the affected product(s) is February 2, 2013. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available until the termination date of the contract, even if this date exceeds the Last Date of Support shown in Table 1.

Table 1. End-of-Life Milestones and Dates for the Cisco AS5350, AS5400, and AS5400HPX Universal Gateways - Miscellaneous Accessories and Options

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	August 4, 2012
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	February 2, 2013
Last Ship Date: HW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	May 3, 2013
End of SW Maintenance Releases Date: HW	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	February 2, 2014
End of Routine Failure Analysis Date: HW	The last-possible date a routine failure analysis may be performed to determine the cause of hardware product failure or defect.	February 2, 2014
End of New Service Attachment Date: HW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	February 2, 2014
End of Service Contract Renewal Date: HW	The last date to extend or renew a service contract for the product.	April 30, 2017
Last Date of Support: HW	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	February 28, 2018

HW = Hardware OS SW = Operating System Software App. SW = Application Software

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
A012E7-535PVB	A012E7-535PVB	There is currently no replacement product available for this product.	-	-
A021E4-535PVB	A021E4-535PVB	There is currently no replacement product available for this product.	-	-
A042E8-H45PVB	A042E8-H45PVB	There is currently no replacement product available for this product.	-	-
A084E61-H45PVB	A084E61-H45PVB	There is currently no replacement product available for this product.	-	-
A1B2C3D4E5	A12345678B	There is currently no replacement product available for this product.	-	-
AS535-2E1-60NP	60 universal ports, 1 Dual E1/PRI DFC Card	There is currently no replacement product available for this product.	-	-
AS535-AC-PWR	AS5350 AC Power Supply	There is currently no replacement product available for this product.	-	-
AS535-AC-PWR=	AS5350 AC Power Supply, Spare	There is currently no replacement product available for this product.	-	-
AS535-DC-PWR	AS5350 DC Power Supply	There is currently no replacement product available for this product.	-	-
AS535-DC-PWR=	AS5350 DC Power Supply, Spare	There is currently no replacement product available for this product.	-	-
AS54-DFC-CC	AS5400 DFC Carrier Card	AS5X-FC	AS5000 Feature Card with Six PVDM DSP Module Slots	-
AS54-DFC-CC=	AS5400 DFC Carrier Card	AS5X-FC=	AS5000 Feature Card with Six PVDM DSP Module Slots	-
AS54HPX-AC-RPS	AS5400HPX Dual AC Power Supply	AS54XM-AC-RPS	AS5400XM AC Redundant Power Supply	-
AS54HPX-DC-RPS	AS5400HPX Dual DC Power Supply	AS54XM-DC-RPS	AS5400XM DC Redundant Power Supply	-
FR535-DATA-EX	AS5350 IOS Data Hidden Expansion	There is currently no replacement product available for this product.	-	-
H6I7J8K9L10	H91011121314L	There is currently no replacement product available for this product.	-	-
MEM-128M-AS535	AS5350 128MB Main SDRAM	MEM-512M-AS5XM	AS5350XM and AS5400XM 512MB Main SDRAM	-
MEM-128M-AS535=	AS5350 128MB Main SDRAM	MEM-512M-AS5XM=	AS5350XM and AS5400XM 512MB Main SDRAM	-
MEM-256M-AS535	AS5350 256MB Main SDRAM	MEM-512M-AS5XM	AS5350XM and AS5400XM 512MB Main SDRAM	-
MEM-256M-AS535=	AS5350 256MB Main SDRAM	MEM-512M-AS5XM=	AS5350XM and AS5400XM 512MB Main SDRAM	-
MEM-32F-AS535	AS5350 32MB System Flash	MEM-128CF-AS5XM	AS5350XM and AS5400XM 128M Compact Flash	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
MEM-32F-AS535=	AS5350 32MB System Flash	MEM-128CF-AS5XM=	AS5350XM and AS5400XM 128M Compact Flash	-
MEM-512M-AS54	AS5400 512MB Main SDRAM upgrade	MEM-1024M-AS5XM	AS5350XM and AS5400XM 1GB Main SDRAM	-
MEM-512M-AS54=	AS5400 512MB Main SDRAM upgrade	MEM-1024M-AS5XM	AS5350XM and AS5400XM 1GB Main SDRAM	-
MEM-64F-AS535	AS5350 64MB System Flash upgrade	MEM-128CF-AS5XM	AS5350XM and AS5400XM 128M Compact Flash	-
MEM-64F-AS535=	AS5350 64MB System Flash upgrade	MEM-128CF-AS5XM=	AS5350XM and AS5400XM 128M Compact Flash	-
MEM-64F-AS54	AS5400 64MB System Flash upgrade	MEM-128CF-AS5XM	AS5350XM and AS5400XM 128M Compact Flash	-
MEM-64F-AS54=	AS5400 64MB System Flash upgrade	MEM-128CF-AS5XM=	AS5350XM and AS5400XM 128M Compact Flash	-
MEM-64S-AS535	AS5350 64MB Shared I/O	MEM-512M-AS5XM	AS5350XM and AS5400XM 512MB Main SDRAM	-
MEM-64S-AS535=	AS5350 64MB Shared I/O	MEM-512M-AS5XM=	AS5350XM and AS5400XM 512MB Main SDRAM	-
MEM-8BF-AS535	AS5350 8MB Boot Flash	MEM-128CF-AS5XM	AS5350XM and AS5400XM 128M Compact Flash	-
MEM-8BF-AS535=	AS5350 8MB Boot Flash	MEM-128CF-AS5XM=	AS5350XM and AS5400XM 128M Compact Flash	-
P11Q12R13S14	P151617181920S	There is currently no replacement product available for this product.	-	-

Product Migration Options

Customers are encouraged to migrate to the Cisco AS5400XM Universal Gateway. Information about this product can be found at: <http://www.cisco.com/en/US/products/ps6269/index.html>.

Customers may be able to use the Cisco Technology Migration Program (TMP) where applicable to trade-in eligible products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, customers should work with their Cisco Partner or Cisco account team. Cisco Partners can find additional TMP information on Partner Central at http://www.cisco.com/web/partners/incentives_and_promotions/tmp.html.

Customers may be able to continue to purchase the Cisco AS5350, AS5400, and AS5400HPX Universal Gateways - Miscellaneous Accessories and Options through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to: <http://www.cisco.com/go/eos>.

Service prices for Cisco products are subject to change after the product End-of-Sale date.

The Cisco Takeback and Recycle program helps businesses dispose properly of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to: http://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html.

For More Information

For more information about the Cisco AS5400XM Universal Gateway, visit <http://www.cisco.com/en/US/products/ps6269/index.html>, or contact your local account representative.

For more information about the Cisco End-of-Life Policy, go to: http://www.cisco.com/en/US/products/products_end-of-life_policy.html.

For more information about the Cisco Product Warranties, go to: http://www.cisco.com/en/US/products/prod_warranties_listing.html.

To subscribe to receive end-of-life/end-of-sale information, go to: <http://www.cisco.com/cisco/support/notifications.html>.

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