

## End-of-Sale and End-of-Life Announcement for the Cisco 7835-1000 Media Convergence Server

EOL5781

Cisco Systems® announces the end-of-sale and end-of life dates for the Cisco 7835-1000 Media Convergence Server. The last day to order the Cisco 7835-1000 Media Convergence Server is April 22, 2002. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the Cisco 7835-1000 Media Convergence Server. Table 2 lists the product part numbers affected by this announcement.

**Table 1.** End-of-Life Milestones and Dates for the Cisco 7835-1000 Media Convergence Server

Milestone	Definition	Date
<b>End-of-Sale Date</b>	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	April 22, 2002
<b>Last Ship Date: HW</b>	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	July 21, 2002
<b>End of Routine Failure Analysis Date: HW</b>	The last-possible date a routine failure analysis may be performed to determine the cause of product failure or defect.	April 22, 2003
<b>End of New Service Attachment Date: HW</b>	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	April 22, 2003
<b>End of Service Contract Renewal Date: HW</b>	The last date to extend or renew a service contract for the product.	July 18, 2006
<b>Last Date of Support: HW</b>	The last date to receive service and support for the product. After this date, all support services for the product are unavailable, and the product becomes obsolete.	April 21, 2007

HW = Hardware OS SW = Operating System Software App. SW = Application Software

**Table 2.** Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description
<b>MCS-7835-1000-CH1</b>	MCS-7835-1000 w/CallManager, No Tape Drive and 2 PWR Cords	There is currently no replacement product available for this product.	
<b>MCS-7835-1000-CH2</b>	MCS-7835-1000 w/CallManager, Tape Drive and 2 PWR Cords	There is currently no replacement product available for this product.	
<b>MCS-7835-1000-CH3</b>	MCS-7835-1000 w/24 Port IP IVR, No Tape Drive / 2 PWR Cords	There is currently no replacement product available for this product.	
<b>MCS-7835-1000-CH4</b>	MCS-7835-1000 w/ 24 Port IP IVR, Tape Drive and 2 PWR Cords	There is currently no replacement product available for this product.	
<b>MCS-7835-1000-NTD</b>	Server (without Tape Drive) Does NOT include Software	MCS-7835-H2-IPC1	HW Only MCS-7835-H2 with 2GB RAM and Two 72GB SAS HD

<b>MCS-7835-1000-TD</b>	Server(with Tape Drive) Does NOT include Software	MCS-7835-H2-IPC1	HW Only MCS-7835-H2 with 2GB RAM and Two 72GB SAS HD
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## Product Migration Options

Customers are encouraged to migrate to the Cisco MCS 7835-H2. Information about this product can be found at:

[http://www.cisco.com/en/US/prod/collateral/voicesw/ps6790/ps5748/ps378/product\\_data\\_sheet090\\_0aecd80586038.html](http://www.cisco.com/en/US/prod/collateral/voicesw/ps6790/ps5748/ps378/product_data_sheet090_0aecd80586038.html).

Customers can use the Cisco Technology Migration Plan (TMP) to trade in products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, go to: <http://www.cisco.com/go/tradein/>. The Cisco TMP application requires all users to have a Cisco.com user ID.

Customers may be able to continue to purchase the end-of-sale product through Cisco's Authorized Refurbished Equipment program. Refurbished units of the end-of-sale product are available in limited supply for sale in certain countries on a first-come, first-served basis. For information about the refurbished equipment program, go to: <http://www.cisco.com/web/ordering/ciscocapital/refurbished/>.

## For More Information

For more information about the Cisco 7835-H2 Media Convergence Server, visit [http://www.cisco.com/en/US/prod/collateral/voicesw/ps6790/ps5748/ps378/product\\_data\\_sheet090\\_0aecd80586038.html](http://www.cisco.com/en/US/prod/collateral/voicesw/ps6790/ps5748/ps378/product_data_sheet090_0aecd80586038.html), or contact your local account representative.

For more information about the Cisco End-of-Life Policy, go to: [http://www.cisco.com/en/US/products/prod\\_end\\_of\\_life.html](http://www.cisco.com/en/US/products/prod_end_of_life.html).

To subscribe to receive end-of-life/end-of-sale information, go to: <http://www.cisco.com/cgi-bin/Support/FieldNoticeTool/field-notice>.



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