

End-of-Sale and End-of-Life Announcement for Cisco MCS 7835-H1

EOL5424

Cisco Systems® announces the end-of-sale and end-of life dates for the Cisco MCS 7835-H1. The last day to order the Cisco MCS 7835-H1 is February 13, 2007. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the Cisco MCS 7835-H1. Table 2 lists the product part numbers affected by this announcement.

Table 1. End-of-Life Milestones and Dates for the Cisco MCS 7835-H1

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end of sale and end of life of a product is distributed to the general public.	November 14, 2006
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	February 13, 2007
Last Ship Date: HW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	May 14, 2007
End of Routine Failure Analysis Date: HW	The last-possible date a routine failure analysis may be performed to determine the cause of product failure or defect.	February 13, 2008
End of New Service Attachment Date: HW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	February 13, 2008
End of Service Contract Renewal Date: HW	The last date to extend or renew a service contract for the product.	May 12, 2011
Last Date of Support: HW	The last date to receive service and support for the product. After this date, all support services for the product are unavailable, and the product becomes obsolete.	February 12, 2012

HW = Hardware OS SW = Operating System Software App. SW = Application Software

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description
MCS-7835-H1-CC1	HW Only MCS-7835-H1 with 2048MB RAM and Two 72GB SCSI HD	MCS-7835-H2-CCE1	HW Only MCS-7835-H2 with 2GB RAM and Two 72GB SAS HD
MCS-7835-H1-CC1	HW Only MCS-7835-H1 with 2048MB RAM and Two 72GB SCSI HD	MCS-7835-H2-CCX1	HW Only MCS-7835-H2 with 2GB RAM and Two 72GB SAS HD
MCS-7835-H1-DM21	HW Only MCS-7835-H1 w/ 2048MB RAM and Two 72GB SCSI HD	MCS-7835-H2-DM21	HW Only MCS-7835-H2 with 2GB RAM and Two 72GB SAS HD
MCS-7835-H1-ECS1	MCS 7835-HP; rack; 2GB; RAID 1; Win2K	MCS-7835-H2-ECS1	MCS-7835-H2; Rack; Unity; Unity Bridge; 2GB; SAS RAID; Win2K

MCS-7835-H1-IPC1	HW Only MCS-7835-H1 with 2048MB RAM and Two 72GB SCSI HD	MCS-7835-H2-IPC1	HW Only MCS-7835-H2 with 2GB RAM and Two 72GB SAS HD
MCS-7835-H1-RC1	HW Only MCS-7835-H1 with 2048MB RAM and Two 72GB SCSI HD	MCS-7835-H2-RC1	HW Only, MCS-7835-H2 with 2GB RAM, Two 72GB SAS HD
MCS-7835-H1-UC1	MCS 7835-HP rack; Unity Connection; 2GB; RAID 1; Win 2003	MCS-7835-H2-UC1	MCS-7835-H2; Rack; Unity Connection; 2GB; SAS RAID; Win2003

Product Migration Options

Customers are encouraged to migrate to the Cisco MCS 7835-H2. Information about this product can be found at: <http://www.cisco.com/en/US/products/hw/voiceapp/ps378/index.html>.

Customers can use the Cisco Technology Migration Plan (TMP) to trade in products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, go to: <http://www.cisco.com/go/tradein/>. The Cisco TMP application requires all users to have a Cisco.com user ID.

For More Information

For more information about the Cisco MCS 7835-H2, visit <http://www.cisco.com/en/US/products/hw/voiceapp/ps378/index.html> or contact your local account representative.

For more information about the Cisco End-of-Life Policy, go to: http://www.cisco.com/en/US/products/prod_end_of_life.html.

To subscribe to receive end-of-life/end-of-sale information, go to: <http://www.cisco.com/cgi-bin/Support/FieldNoticeTool/field-notice>.

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