



END-OF-SALE AND END-OF-LIFE ANNOUNCEMENT FOR THE CISCO MEDIA CONVERGENCE SERVER 7835H-3000

Cisco Systems® announces the end-of-sale and end-of-life dates for the Cisco® Media Convergence Server (MCS) 7835H-3000. The last day to order the Cisco MCS 7835H-3000 is Feb. 16, 2005. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) until Feb. 16, 2010. Table 1 describes the end-of-life milestones, definitions, and dates for the Cisco MCS 7835H-3000. Table 2 lists the product part numbers affected by this announcement. Table 3 compares the features of the end-of-life product with its suggested replacement product.

Table 1. End-of-Life Milestones and Dates for the Cisco MCS 7835H-3000

Milestone	Definition	Date
End-of-life announcement date	The date the document that announces the end of sale and end of life of a product is distributed to the general public.	Nov. 16, 2004
End-of-sale date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	Feb. 16, 2005
Last shipment date	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	May 16, 2005
End-of-software-maintenance-releases date	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	Feb. 16, 2006
End-of-routine-failure-analysis date	The last-possible date a routine failure analysis may be performed to determine the cause of product failure or defect.	Feb. 16, 2006
End-of-new-service-attachment date	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	Feb. 16, 2006
End-of-service-contract-renewal date	The last date to extend or renew a service contract for the product. The extension or renewal period cannot extend beyond the last date of support.	Nov. 16, 2009
Last date of support	The last date to receive service and support for the product. After this date, all support services for the product are unavailable, and the product becomes obsolete.	Feb. 16, 2010

Table 2. Product Part Numbers Affected by this Announcement

End-of-Sale Product Part Number	Product Description
MCS-7835H-3.0-CC1	HW Only MCS 7835H-3000 With Xeon 3.06, 1GB RAM, 2-36GB HD
MCS-7835H-3.0-ECS1	HW Only MCS 7835H-3000 With Xeon 3.06, 1GB RAM, 2-36GB HD
MCS-7835H-3.0-IPC1	HW Only MCS 7835H-3000 With Xeon 3.06, 1GB RAM, 2-36GB HD

PRODUCT MIGRATION OPTIONS

The recommended replacement for the Cisco MCS 7835H-3000 is the Cisco Media Convergence Server 7835-H1.

The new MCS-7835-H1 provides a faster processor, doubled memory, and doubled hard disk space compared to the Cisco MCS-7835H-3000 server it replaces.

Table 3. Product Comparisons

Feature	Cisco MCS 7835H-3000	Cisco MCS 7835-H1
Cisco CallManager Server Hardware	MCS-7835H-3.0-IPC1	MCS-7835-H1-IPC1
Cisco Call Center Server Hardware	MCS-7835H-3.0-CC1	MCS-7835-H1-CC1
Cisco MeetingPlace Server Hardware	MCS-7835H-3.0-IPC1	MCS-7835-H1-IPC1
Cisco Unity™ Server Hardware	MCS-7835H-3.0-ECS1	MCS-7835-H1-ECS1

Customers can use the Cisco Technology Migration Plan (TMP) to trade in products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, go to: <http://www.cisco.com/go/tradein/>. The Cisco TMP application requires users have a [Cisco.com](http://www.cisco.com) user ID.

FOR MORE INFORMATION

For more information about the Cisco MCS 7835H-3000, visit <http://www.cisco.com/en/US/partner/products/hw/voiceapp/ps378/index.html> or contact your local account representative.

For more information about the Cisco End-of-Life policy, go to:

http://www.cisco.com/en/US/products/prod_end_of_life.html

To subscribe to receive end-of-life/end-of-sale information, go to:

<http://www.cisco.com/cgi-bin/Support/FieldNoticeTool/field-notice>



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