End-of-Sale and End-of-Life Announcement for the Cisco MCS 7845-H2 Media Convergence Server (Bare Metal/Hardware Only and Appliance Models)

EOL6856 - Amended

Cisco announces the end-of-sale and end-of life dates for the Cisco® MCS 7845-H2 Media Convergence Server (Bare Metal/Hardware Only and Appliance Models). The last day to order the affected product(s) is December 31, 2009. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available until the termination date of the contract, even if this date exceeds the Last Date of Support shown in Table 1.

Table 1.   End-of-Life Milestones and Dates for the Cisco MCS 7845-H2 Media Convergence Server (Bare Metal/Hardware Only and Appliance Models)

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end of sale and end of life of a product is distributed to the general public.	September 30, 2009
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	December 31, 2009
Last Ship Date: HW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	March 31, 2010
End of Routine Failure Analysis Date: HW	The last-possible date a routine failure analysis may be performed to determine the cause of product failure or defect.	December 31, 2010
End of New Service Attachment Date: HW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	December 31, 2010
End of Service Contract Renewal Date: HW	The last date to extend or renew a service contract for the product.	March 28, 2014
Last Date of Support: HW	The last date to receive service and support for the product. After this date, all support services for the product are unavailable, and the product becomes obsolete.	December 30, 2014

HW = Hardware   OS SW = Operating System Software   App. SW = Application Software

Table 2.   Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description
MCS-7845-H2-CCE2	HW Only MCS-7845-H2 with 4GB RAM and Four 146GB SAS HD	MCS-7845-I3-CCE1	HW Only MCS-7845-I3 1x5540 CPU, 6GB RAM,4x146HDD
MCS-7845-H2-CCE3	HW Only MCS-7845-H2 with 4GB RAM, QUAD-CORE, 4x146GB SAS HD	MCS-7845-I3-CCE2	HW Only MCS-7845-I3 2x5540 CPU, 8GB RAM, 4x300 SAS HDD
MCS-7845-H2-CCE4	HW Only MCS-7845-H2 with 4GB RAM, QUAD-CORE, 8x146GB SAS HD	MCS-7845-I3-CCE2	HW Only MCS-7845-I3 2x5540 CPU, 8GB RAM, 4x300 SAS HDD
MCS-7845-H2-CCX2	HW Only MCS-7845-H2 with 4GB RAM and Four 146GB SAS HD	MCS-7845-I3-CCX1	HW Only MCS-7845-I3 1x5540 CPU, 6GB RAM,4x146HDD
MCS-7845-H2-ECS3	Unity MCS-7845-H2,4x146 HDD,4GB RAM,Quad-Cores	MCS-7845-I3-ECS1	Unity MCS-7845-I3,4x300 HDD,8GB RAM,Quad-Cores

MCS-7845-H2-ECS4	Unity MCS-7845-H2,8x146 HDD,4GB RAM,Quad-Cores	MCS-7845-I3-ECS1	Unity MCS-7845-I3,4x300 HDD,8GB RAM,Quad-Cores
MCS-7845-H2-IPC2	HW Only MCS-7845-H2 with 4GB RAM and Four 146GB SAS HD	MCS-7845-I3-IPC1	Bare Metal MCS 7845 IBM server 1x5540 CPU, 6GB RAM,4x146HDD
MCS-7845-H2-MOB1	HW Only MCS-7845-H2 with 4GB RAM and Four 146GB SAS HD	MCS-7845-I3-MOB1	Mobility MCS-7845-I3,4x300 HDD,8GB RAM,Quad-Cores
MCS-7845-H2-RC2	HW Only MCS-7845-H2 with 4GB RAM and Four 146GB SAS HD	MCS-7845-I2-RC2	HW Only MCS-7845-I2 with 4GB RAM and Four 146GB SAS HD
MCS7845H2-K9-CMB1D	Unified CM 5.1 7845-H2 Appliance, 0 Seats. 146GB HD	MCS7845I3-K9-CMB2	Unified CM 6.1 7845-I3 Appliance, 0 Seats
MCS7845H2-K9-CMB2D	Unified CM 6.1 7845-H2 Appliance, 0 Seats. 146GB HD	MCS7845I3-K9-CMB2	Unified CM 6.1 7845-I3 Appliance, 0 Seats
MCS7845H2-K9-CMC1	HW/SW MCS 7845-H2 Unified CM 7.0 Appliance	MCS7845I3-K9-CMC2	Unified CM 7.1 7845-I3 Appliance, 0 Seats
MCS7845H2-K9-CMC2	Unified CM 7.1 7845-H2 Appliance, 0 Seats	MCS7845I3-K9-CMC2	Unified CM 7.1 7845-I3 Appliance, 0 Seats
MCS7845H2-K9-EA1	EA 7.x 7845-H2 Appliance (Srv License ordered separately)	MCS7845I2-K9-EA1	EA 7.x 7845-I2 Appliance (Srv License ordered separately)
MCS7845H2-K9-UCA1A	CUCxn 2.1 MCS-7845-H2,4x146 HDD,4GB RAM	MCS7845I2-K9-UCA1A	CUCxn 2.1 MCS-7845-I2,4x146 HDD,4GB RAM
MCS7845H2-K9-UCB1	CUCxn 7.0 MCS-7845-H2,4x146 HDD,4GB RAM	MCS7845I3-K9-UCB2	CUCxn 7.1 MCS-7845-I3,4x300 HDD,8GB RAM,Quad-Cores
MCS7845H2-K9-UCB1A	CUCxn 7.1 MCS-7845-H2,4x146 HDD,4GB RAM	MCS7845I3-K9-UCB2	CUCxn 7.1 MCS-7845-I3,4x300 HDD,8GB RAM,Quad-Cores

Product Migration Options

For bare metal (hardware only),customers are encouraged to migrate to the Cisco MCS 7845-I3 models. Information about this product can be found at:
http://www.cisco.com/en/US/products/hw/voiceapp/ps378/products_data_sheets_list.html. For appliances, customers will be able to migrate to the Cisco MCS 7845-I3-based appliances as they become available. The Cisco MCS 7845-I3 CMBx appliances are scheduled to be available around November 2009; others, in October 2009. Information about these Cisco Unified Communications Manager appliances and products can be found at:
http://www.cisco.com/en/US/products/sw/voicesw/ps556/index.html.

Customers can use the Cisco Technology Migration Program (TMP) to trade-in products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, customers should work with their Cisco Partner or Cisco account team. Cisco Partners can find additional TMP information on Partner Central at http://www.cisco.com/web/partners/pr11/incentive/tmp/index.html.

Customers may be able to continue to purchase the Cisco MCS 7845-H2 Media Convergence Server (Bare Metal/Hardware Only and Appliance Models) through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to: http://www.cisco.com/go/eos.

Service prices for Cisco products are subject to change after the product End of Sale date.

The Cisco Takeback and Recycle program helps businesses dispose properly of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:
http://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html.

For More Information

For more information about the Cisco MCS 7845-I3 Media Convergence Server (Bare Metal/Hardware Only and Appliance Models), visit http://www.cisco.com/en/US/products/hw/voiceapp/ps378/products_data_sheets_list.html, or contact your local account representative.

To request information about the Cisco MCS 7845-I3 Media Convergence Server (Bare Metal/Hardware Only and Appliance Models), send an e-mail to mcs-pm-team@cisco.com.

For more information about the Cisco End-of-Life Policy, go to:
http://www.cisco.com/en/US/products/prod_end_of_life.html.

To subscribe to receive end-of-life/end-of-sale information, go to:
http://www.cisco.com/cisco/support/notifications.html.

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