

End-of-Sale and End-of-Life Announcement for the Cisco MCS 7825-H4 Media Convergence Server

EOL6840

Cisco announces the end-of-sale and end-of life dates for the Cisco[®] MCS 7825-H4 Media Convergence Server. The last day to order the affected product(s) is February 19, 2010. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available until the termination date of the contract, even if this date exceeds the Last Date of Support shown in Table 1.

Any product part numbers for Cisco Unified Communications appliances using the Cisco MCS 7825-H4 hardware are also reaching their end-of-sale and end-of-life dates. This applies only to the bare metal server hardware that the applications run on, not to the Cisco Unified Communications application releases themselves. Product part numbers for these Cisco Unified Communications appliances will now migrate to those for the Cisco MCS 7825-I4 Media Convergence Servers; please refer to the migration section below for the new part numbers.

Table 1. End-of-Life Milestones and Dates for the Cisco MCS 7825-H4 Media Convergence Server

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end of sale and end of life of a product is distributed to the general public.	August 21, 2009
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	February 19, 2010
Last Ship Date: HW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	May 20, 2010
End of Routine Failure Analysis Date: HW	The last-possible date a routine failure analysis may be performed to determine the cause of product failure or defect.	February 19, 2011
End of New Service Attachment Date: HW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	February 19, 2011
End of Service Contract Renewal Date: HW	The last date to extend or renew a service contract for the product.	May 17, 2014
Last Date of Support: HW	The last date to receive service and support for the product. After this date, all support services for the product are unavailable, and the product becomes obsolete.	February 18, 2015

HW = Hardware OS SW = Operating System Software App. SW = Application Software

Cisco announces the hardware end-of-sale and end-of-life dates for selected models of the Cisco MCS Media Convergence Server. This announcement does not apply to Cisco applications software releases that run on the Cisco MCS Media Convergence Server.

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description
MCS-7825-H4-CCE1	HW Only MCS 7825-H4 Server	MCS-7825-I4-CCE1	HW Only MCS 7825-I4 Server
MCS-7825-H4-CCX1	HW Only MCS 7825-H4 Server	MCS-7825-I4-CCX1	HW Only MCS 7825-I4 Server

MCS-7825-H4-ECS1	Cisco Unity MCS 7825 HP Server	MCS-7825-I4-ECS1	Cisco Unity MCS 7825 IBM Server
MCS-7825-H4-ECS1=	MCS-7825-H4-ECS1	MCS-7825-I4-ECS1=	MCS-7825-I4-ECS1
MCS-7825-H4-IPC1	HW Only MCS 7825-H4 Server	MCS-7825-I4-IPC1	HW Only MCS 7825-I4 Server
MCS-7825-H4-MOB1	HW Only MCS 7825-H4 Server	MCS-7825-I4-MOB1	HW Only MCS 7825-I4 Server
MCS-7825-H4-RC1	HW Only MCS 7825-H4 Server	MCS-7825-I4-RC1	HW Only MCS 7825-I4 Server
MCS7825H4-K9-CMB2	HW/SW MCS 7825-H4 Unified CM 6.1 Appliance	MCS7825I4-K9-CMB2	HW/SW MCS 7825-I4 Unified CM 6.1 Appliance
MCS7825H4-K9-CMC2	Unified CM 7.1 7825-H4 Appliance, 0 Seats	MCS7825I4-K9-CMC2	Unified CM 7.1 7825-I4 Appliance, 0 Seats
MCS7825H4-K9-CUP7	CUP 7.0 MCS 7.0 Pre-loaded Server HP	MCS7825I4-K9-CUP7	CUP 7.0 MCS 7.0 Pre-loaded Server IBM
MCS7825H4-K9-UCA1	Cisco Unity Connection 2.1 MCS 7825 HP Appliance	MCS7825I4-K9-UCA1	Cisco Unity Connection 2.1 MCS 7825 IBM Appliance
MCS7825H4-K9-UCB1	CUCxn 7.1 MCS-7825-H4,2x250 HDD,2GB RAM	MCS7825I4-K9-UCB1	Cisco Unity Connection 7.1 MCS 7825 IBM Appliance

Product Migration Options

Customers are encouraged to migrate to the Cisco MCS 7825-I4 Media Convergence Server. Information about this product can be found at: http://www.cisco.com/en/US/products/hw/voiceapp/ps378/products_data_sheets_list.html.

Customers can use the Cisco Technology Migration Program (TMP) to trade-in products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, customers should work with their Cisco Partner or Cisco account team. Cisco Partners can find additional TMP information on Partner Central at <http://www.cisco.com/web/partners/pr11/incentive/tmp/index.html>.

Customers may be able to continue to purchase the Cisco MCS 7825-H4 Media Convergence Server through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to: <http://www.cisco.com/go/eos>.

Service prices for Cisco products are subject to change after the product End of Sale date.

The Cisco Takeback and Recycle program helps businesses dispose properly of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to: http://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html.

For More Information

For more information about the Cisco MCS 7825-I4 Media Convergence Server, visit http://www.cisco.com/en/US/products/hw/voiceapp/ps378/products_data_sheets_list.html, or contact your local account representative.

For more information about the Cisco End-of-Life Policy, go to: http://www.cisco.com/en/US/products/prod_end_of_life.html.

To subscribe to receive end-of-life/end-of-sale information, go to: <http://www.cisco.com/cisco/support/notifications.html>.

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