

## End-of-Sale and End-of-Life Announcement for the Cisco MCS 7825-I3 Media Convergence Server

EOL6677

Cisco announces the end-of-sale and end-of-life dates for the Cisco MCS 7825-I3 Media Convergence Server. The last day to order the affected product(s) is July 31, 2009. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available until the termination date of the contract, even if this date exceeds the Last Date of Support shown in Table 1.

Note this EOL is for server and appliance hardware only, and does not apply to any of the software application versions running on these servers and appliances. EOL for application versions are covered in separate product bulletins

**Table 1.** End-of-Life Milestones and Dates for the Cisco MCS 7825-I3 Media Convergence Server

Milestone	Definition	Date
<b>End-of-Life Announcement Date</b>	The date the document that announces the end of sale and end of life of a product is distributed to the general public.	January 30, 2009
<b>End-of-Sale Date</b>	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	July 31, 2009
<b>Last Ship Date: HW</b>	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	October 29, 2009
<b>End of Routine Failure Analysis Date: HW</b>	The last-possible date a routine failure analysis may be performed to determine the cause of hardware product failure or defect.	July 31, 2010
<b>End of New Service Attachment Date: HW</b>	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	July 31, 2010
<b>End of Service Contract Renewal Date: HW</b>	The last date to extend or renew a service contract for the product.	October 26, 2013
<b>Last Date of Support: HW</b>	The last date to receive service and support for the product. After this date, all support services for the product are unavailable, and the product becomes obsolete.	July 31, 2014

HW = Hardware    OS SW = Operating System Software    App. SW = Application Software

**Table 2.** Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
MCS-7825-I3-CCE1	HW Only MCS-7825-I3 with 2GB RAM and Two 160GB SATA HD	MCS-7825-I5-CCE1	HW Only 7825-I5 1x 2.4GHz X3430 CPU, 4GB RAM, 2x250 HDD	--
MCS-7825-I3-CCX1	HW Only MCS-7825-I3 with 2GB RAM and Two 160GB SATA HD	MCS-7825-I5-CCX1	HW Only 7825-I5 1x 2.4GHz X3430 CPU, 4GB RAM, 2x250 HDD	--
MCS-7825-I3-ECS1	7825-I3 for Cisco Unity	MCS-7825-I4-ECS1	Cisco Unity MCS 7825 IBM Server	--
MCS-7825-I3-IPC1	HW Only MCS-7825-I3 with 2GB RAM and Two 160GB SATA HD	MCS-7825-I5-IPC1	Bare Metal MCS 7825-I5 server 1xX3430 , 4GB RAM and 2x250GB	--
MCS-7825-I3-RC1	HW-only MCS-7825-I3 with 2 GB RAM, Dual 160-GB SATA HD	MCS-7825-I5-IPC1	Bare Metal MCS 7825-I5 server 1xX3430 , 4GB RAM and 2x250GB	--
MCS-7825-I3-UC1	7825-I3 for Unity Connection 1.x	There is currently no replacement product available for this product.		
MCS-7825-I3-UCA1	7825-I3 Unity Connection 2.x Appliance	There is currently no replacement product available for this product.		

### Product Migration Options

Customers are encouraged to migrate to the Cisco MCS 7825-I4 Media Convergence Server. Information about this product can be found at: [http://www.cisco.com/en/US/products/hw/voiceapp/ps378/products\\_data\\_sheets\\_list.html](http://www.cisco.com/en/US/products/hw/voiceapp/ps378/products_data_sheets_list.html).

Customers can use the Cisco Technology Migration Program (TMP) to trade-in products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, customers should work with their Cisco Partner or Cisco account team. Cisco Partners can find additional TMP information on Partner Central at <http://www.cisco.com/web/partners/pr11/incentive/tmp/index.html>.

Customers may be able to continue to purchase the Cisco MCS 7825-I3 Media Convergence Server through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to: <http://www.cisco.com/go/eos>

Service prices for Cisco products are subject to change after the product End of Sale date

The Cisco Takeback and Recycle program helps businesses dispose properly of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:

[http://www.cisco.com/web/about/ac227/ac228/ac231/about\\_cisco\\_takeback\\_recycling.html](http://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html)

## For More Information

For more information about the Cisco MCS 7825-I4 Media Convergence Server, visit [http://www.cisco.com/en/US/products/hw/voiceapp/ps378/products\\_data\\_sheets\\_list.html](http://www.cisco.com/en/US/products/hw/voiceapp/ps378/products_data_sheets_list.html), or contact your local account representative.

To request information about the Cisco MCS 7825-I4 Media Convergence Server, send an e-mail to [mcs-pm-team@cisco.com](mailto:mcs-pm-team@cisco.com).

For more information about the Cisco End-of-Life Policy, go to: [http://www.cisco.com/en/US/products/products\\_end-of-life\\_policy.html](http://www.cisco.com/en/US/products/products_end-of-life_policy.html)

To subscribe to receive end-of-life/end-of-sale information, go to: <http://www.cisco.com/cisco/support/notifications.html>

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