

End-of-Sale and End-of-Life Announcement for the Selected Cisco MCS 7835-I2 Media Convergence Servers

EOL6653

Cisco® announces the end-of-sale and end-of life dates for the Selected Cisco MCS 7835-I2 Media Convergence Servers. The last day to order the affected product(s) is July 13, 2009. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available until the termination date of the contract, even if this date exceeds the Last Date of Support shown in Table 1.

Table 1. End-of-Life Milestones and Dates for the Selected Cisco MCS 7835-I2 Media Convergence Servers

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end of sale and end of life of a product is distributed to the general public.	January 12, 2009
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	July 13, 2009
Last Ship Date: HW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	October 11, 2009
End of Routine Failure Analysis Date: HW	The last-possible date a routine failure analysis may be performed to determine the cause of product failure or defect.	July 13, 2010
End of New Service Attachment Date: HW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	July 13, 2010
End of Service Contract Renewal Date: HW	The last date to extend or renew a service contract for the product.	October 8, 2013
Last Date of Support: HW	The last date to receive service and support for the product. After this date, all support services for the product are unavailable, and the product becomes obsolete.	July 12, 2014

HW = Hardware OS SW = Operating System Software App. SW = Application Software

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description
MCS-7835-I2-CCE1	HW Only MCS-7835-I2 with 2GB RAM and Two 72GB SAS HD	MCS-7835-I2-CCE2	HW Only MCS-7835-I2 with 2GB RAM and Two 146GB SAS HD
MCS-7835-I2-CCX1	HW Only MCS-7835-I2 with 2GB RAM and Two 72GB SAS HD	MCS-7835-I2-CCX2	HW Only MCS-7835-I2 with 2GB RAM and Two 146GB SAS HD
MCS-7835-I2-ECS1	MCS-7835-I2; Rack; Unity; 2GB; SAS RAID	MCS-7835-I2-ECS2	Unity MCS-7835-I2, 2x146 HDD, 2GB RAM
MCS-7835-I2-IPC1	HW Only MCS-7835-I2 with 2GB RAM and Two 72GB SAS HD	MCS-7835-I2-IPC2	HW Only MCS-7835-I2 with 2GB RAM and Two 146GB SAS HD

MCS-7835-I2-RC1	HW Only, MCS-7835-I2 with 2GB RAM, Two 72GB SAS HD	MCS-7835-I2-RC2	HW Only MCS-7835-I2 with 2GB RAM and Two 146GB SAS HD
MCS-7835-I2-UC1	MCS-7835-I2; Rack; Unity Connection 1.x; 2GB; RAID; Win2003	There is currently no replacement product available for this product.	

Product Migration Options

Customers are encouraged to migrate to the upgraded models of the Cisco MCS 7835-I2 Media Convergence Server as indicated in Table 2. Information about this product can be found at: http://www.cisco.com/en/US/products/hw/voiceapp/ps378/products_data_sheets_list.html.

Customers can use the Cisco Technology Migration Plan (TMP) to trade in products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, go to: <http://www.cisco.com/go/tradein/>. The Cisco TMP application requires all users to have a Cisco.com user ID.

Customers may be able to continue to purchase the Selected Cisco MCS 7835-I2 Media Convergence Servers through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to: <http://www.cisco.com/go/eos>.

Service prices for Cisco products are subject to change after the product End of Sale date.

For More Information

For more information about the upgraded Cisco MCS 7835-I2 Media Convergence Servers, visit http://www.cisco.com/en/US/products/hw/voiceapp/ps378/products_data_sheets_list.html, or contact your local account representative.

To request information about the upgraded Cisco MCS 7835-I2 Media Convergence Servers, send an e-mail to mcs-pm-team@cisco.com.

For more information about the Cisco End-of-Life Policy, go to: http://www.cisco.com/en/US/products/prod_end_of_life.html.

To subscribe to receive end-of-life/end-of-sale information, go to: <http://www.cisco.com/cgi-bin/Support/FieldNoticeTool/field-notice>.



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