

End-of-Sale and End-of-Life Announcement for the Cisco SR2024 24-Port 10/100/1000 Gigabit Switch

EOL7131

Cisco announces the end-of-sale and end-of life dates for the Cisco SR2024 24-Port 10/100/1000 Gigabit Switch. The last day to order the affected product(s) is August 18, 2010. Customers will continue to receive phone support from the Cisco Small Business Support Center (SBSC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active product warranties, support will be available as stated in the product warranty terms and conditions, even if this date exceeds the Last Date of Support shown in Table 1.

Table 1. End-of-Life Milestones and Dates for the Cisco SR2024 24-Port 10/100/1000 Gigabit Switch

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end of sale and end of life of a product is distributed to the general public.	May 19, 2010
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	August 18, 2010
End of Phone Support: HW	The last date to receive phone support as part of the product warranty. After this date, all phone support services for the product are available with additional charges or support fees. In some cases, support may not be available.	August 18, 2011
Last Ship Date: HW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	November 16, 2010
End of SW Maintenance Releases Date: HW	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	August 18, 2010
Last Date of Support: HW	The last expected date to receive service and support for the product as entitled by warranty terms and conditions **. After this date, all support services for the product are unavailable, and the product becomes obsolete. Warranty duration is based on product ship dates; refer to warranty terms and conditions for details.	August 31, 2015

HW = Hardware

OS SW = Operating System Software

App. SW = Application Software

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
SR2024	24-Port 10/100/1000 Gigabit Switch	SR2024T-NA	SG 100-24 24-Port Gigabit Switch	-
SR2024-AS	24-Port 10/100/1000 Gigabit Switch	SR2024T-EU	SG 100-24 24-Port Gigabit Switch	-
SR2024-AU	24-Port 10/100/1000 Gigabit Switch	SR2024T-AU	SG 100-24 24-Port Gigabit Switch	-
SR2024-EU	24-Port 10/100/1000 Gigabit Switch	SR2024T-EU	SG 100-24 24-Port Gigabit Switch	-
SR2024-KR	24-Port 10/100/1000 Gigabit Switch	There is currently no replacement product available for this product.		
SR2024-SG	24-Port 10/100/1000 Gigabit Switch	SR2024T-UK	SG 100-24 24-Port Gigabit Switch	-
SR2024-UK	24-Port 10/100/1000 Gigabit Switch	SR2024T-UK	SG 100-24 24-Port Gigabit Switch	-

Product Migration Options

Customers are encouraged to migrate to the Cisco SR2024T-xx (SG 100-24) 24-Port Gigabit Switch. Information about this product can be found at:

http://www.cisco.com/cisco/web/solutions/small_business/products/routers_switches/100_series_switches/index.html.

Customers can use the Cisco Small Business Investment Protection to trade in eligible products and receive a rebate when purchasing new eligible Cisco equipment. For more information, go to:

<http://www.ciscoinvestmentprotection.com>

Service prices for Cisco products are subject to change after the product End of Sale date.

The Cisco Takeback and Recycle program helps businesses dispose properly of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:

http://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html

For More Information

For more information about the Cisco SR2024T (SG 100-24) 24-Port Gigabit Switch, visit

http://www.cisco.com/cisco/web/solutions/small_business/products/routers_switches/100_series_switches/index.html, or contact your local account representative.

For more information about the Cisco End-of-Life Policy, go to:

http://www.cisco.com/en/US/products/prod_end_of_life.html

** For more information about the Cisco Product Warranties, go to:

http://www.cisco.com/en/US/products/prod_warranties_listing.html

To subscribe to receive end-of-life/end-of-sale information, go to:

<http://www.cisco.com/cisco/support/notifications.html>

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