

End-of-Sale and End-of-Life Announcement for the Cisco SLM248G4S 48-Port 10/100 + 4-Port Gigabit Smart Switch with Resilient Cluster Technology (Australia)

EOL7024

Cisco announces the end-of-sale and end-of life dates for the Cisco® SLM248G4S 48-Port 10/100 + 4-Port Gigabit Smart Switch with Resilient Cluster Technology (Australia). The last day to order the affected product(s) is May 12, 2010. Customers will continue to receive phone support from the Cisco Small Business Support Center (SBSC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active product warranties, support will be available as stated in the product warranty terms and conditions, even if this date exceeds the Last Date of Support shown in Table 1.

Table 1. End-of-Life Milestones and Dates for the Cisco SLM248G4S 48-Port 10/100 + 4-Port Gigabit Smart Switch with Resilient Cluster Technology (Australia)

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end of sale and end of life of a product is distributed to the general public.	February 10, 2010
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	May 12, 2010
End of Phone Support: HW	The last date to phone support as part of the product warranty. After this date, all phone support services for the product are available with additional charges or support fees. In some cases, support may not be available.	May 12, 2011
Last Ship Date: HW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	August 10, 2010
Last Date of Support: HW	The last expected date to receive service and support for the product as entitled by warranty terms and conditions **. After this date, all support services for the product are unavailable, and the product becomes obsolete. Warranty duration is based on product ship dates; refer to warranty terms and conditions for details.	May 31, 2015

HW = Hardware OS SW = Operating System Software App. SW = Application Software

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description
SLM248G4S-AU	48port 10/100 4port Gigabit Stackable Smart Switch 2 SFPs	SLM248G	48-port 10/100 2-port Gigabit Smart Switch 2 combo SFPs

Product Migration Options

Customers are encouraged to migrate to the Cisco SLM2048 48-port Gigabit Smart Switch with SFPs (Australia). Information about this product can be found at: <http://www.cisco.com/en/US/products/ps10002/index.html>.

Customers can use the Cisco Small Business Investment Protection to trade in eligible products and receive a rebate when purchasing new eligible Cisco equipment. For more information, go to:

<http://www.ciscoinvestmentprotection.com/>.

Service prices for Cisco products are subject to change after the product End of Sale date.

The Cisco Takeback and Recycle program helps businesses dispose properly of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:

http://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html.

For More Information

For more information about the Cisco SLM2048 48-Port Gigabit Smart Switch with SFPs (Australia), visit <http://www.cisco.com/en/US/products/ps10002/index.html>, or contact your local account representative.

For more information about the Cisco End-of-Life Policy, go to:

http://www.cisco.com/en/US/products/prod_end_of_life.html.

To subscribe to receive end-of-life/end-of-sale information, go to:

<http://www.cisco.com/cisco/support/notifications.html>.

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