

End-of-Sale and End-of-Life Announcement for the Cisco MGX 8830/B ATM Multiservice Switch and Software

EOL7110

Cisco announces the end-of-sale and end-of life dates for the Cisco MGX 8830/B ATM Multiservice Switch and Software. The last day to order the affected product(s) is July 30, 2011. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available until the termination date of the contract, even if this date exceeds the Last Date of Support shown in Table 1.

Table 1. End-of-Life Milestones and Dates for the Cisco MGX 8830/B ATM Multiservice Switch and Software

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end of sale and end of life of a product is distributed to the general public.	July 30, 2010
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	July 30, 2011
Last Ship Date: HW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	October 28, 2011
Last Ship Date: OS SW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	October 29, 2011
End of SW Maintenance Releases Date: OS SW, HW	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	July 29, 2014
End of Routine Failure Analysis Date: HW	The last-possible date a routine failure analysis may be performed to determine the cause of hardware product failure or defect.	July 29, 2012
End of New Service Attachment Date: OS SW, HW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	July 29, 2012
End of Service Contract Renewal Date: OS SW, HW	The last date to extend or renew a service contract for the product.	October 28, 2015
Last Date of Support: HW	The last date to receive service and support for the product. After this date, all support services for the product are unavailable, and the product becomes obsolete.	July 31, 2016

HW = Hardware OS SW = Operating System Software App. SW = Application Software

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
8830-16-T1E1	PXM1E - 16 T1/E1 Ports	See Product Migration Options section for details.	Cisco 12000 Series Routers, the Cisco Carrier Routing System, or the Cisco 7600 Series Routers.	
8830-16-T1E1-R	8830 Redundant PXM1E 16 T1/E1 Ports	See Product Migration Options section for details.	Cisco 12000 Series Routers, the Cisco Carrier Routing System, or the Cisco 7600 Series Routers.	
8830-8-155	8830 PXM1E 1-8 155 Broadband ports with SFP Support.	See Product Migration Options section for details.	Cisco 12000 Series Routers, the Cisco Carrier Routing System, or the Cisco 7600 Series Routers.	

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
8830-8-155-R	8830 PXM1E 1-8 155 Broadband ports with SFP support.	See Product Migration Options section for details.	Cisco 12000 Series Routers, the Cisco Carrier Routing System, or the Cisco 7600 Series Routers.	
8830-COMBO	8830 - PXM1E Combo Card 8 T3/E3 and 4 155 Broadband Ports	See Product Migration Options section for details.	Cisco 12000 Series Routers, the Cisco Carrier Routing System, or the Cisco 7600 Series Routers.	
8830-COMBO-R	8830 Redundant Combo card 8T3/E3 and 4 155 Ports	See Product Migration Options section for details.	Cisco 12000 Series Routers, the Cisco Carrier Routing System, or the Cisco 7600 Series Routers.	
MGX-8830-APS-CON	APS connector for MGX 8830 product family	See Product Migration Options section for details.	Cisco 12000 Series Routers, the Cisco Carrier Routing System, or the Cisco 7600 Series Routers.	
MGX-8830-APS-CON=	APS connector for PXM1E, SRME in MGX 8230 and MGX 8830	See Product Migration Options section for details.	Cisco 12000 Series Routers, the Cisco Carrier Routing System, or the Cisco 7600 Series Routers.	
MGX-8830-MNT23	MOUNTING KIT FOR 23	See Product Migration Options section for details.	Cisco 12000 Series Routers, the Cisco Carrier Routing System, or the Cisco 7600 Series Routers.	
MGX-8830-MNT23=	MOUNTING KIT FOR 23 RACK	See Product Migration Options section for details.	Cisco 12000 Series Routers, the Cisco Carrier Routing System, or the Cisco 7600 Series Routers.	
MGX-8830-STDA-KIT	MGX 8830 Standalone Kit	See Product Migration Options section for details.	Cisco 12000 Series Routers, the Cisco Carrier Routing System, or the Cisco 7600 Series Routers.	
MGX-8830-STDA-KIT=	MGX 8830 Standalone Kit	See Product Migration Options section for details.	Cisco 12000 Series Routers, the Cisco Carrier Routing System, or the Cisco 7600 Series Routers.	
MGX8830-SW-5210	MGX 8830 Syst Software License- Release (Version 5.2.10)	There is currently no replacement product available for this product.		
MGX8830-SW-5310	MGX 8830 Syst Software License - Release (Version 5.3.10)	There is currently no replacement product available for this product.		
MGX8830-SW-5320	MGX 8830 Syst Software License - Release (Version 5.3.20)	There is currently no replacement product available for this product.		
MGX8830-SW-5400	MGX 8830 Syst Software License- Release (Version 5.4.00)	There is currently no replacement product available for this product.		
MGX8830-SW-5430	MGX 8830 Syst Software License - Release (Version 5.4.30)	There is currently no replacement product available for this product.		
MGX8830-SW-5500	MGX 8830 Syst Software License- Release (Version 5.5.00)	There is currently no replacement product available for this product.		
MGX8830-SW-5510	MGX 8830 Syst Software License- Release (Version 5.5.10)	There is currently no replacement product available for this product.		
MGX8830/B	MGX 8830 Model B chassis back plane and fan tray	See Product Migration Options section for details.	Cisco 12000 Series Routers, the Cisco Carrier Routing System, or the Cisco 7600 Series Routers.	
MGX8830/B-AF	MGX8830/B Air Filter for MGX8830/B Door	See Product Migration Options section for details.	Cisco 12000 Series Routers, the Cisco Carrier Routing System, or the Cisco 7600 Series Routers.	

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
MGX8830/B-AF=	MGX8830/B Air Filter for MGX8830/B Door	See Product Migration Options section for details.	Cisco 12000 Series Routers, the Cisco Carrier Routing System, or the Cisco 7600 Series Routers.	
MGX8830/B-DC	MGX8830/B DC Power Supply	See Product Migration Options section for details.	Cisco 12000 Series Routers, the Cisco Carrier Routing System, or the Cisco 7600 Series Routers.	
MGX8830/B-DC-R	MGX8830/B Redundant DC Power Supply	See Product Migration Options section for details.	Cisco 12000 Series Routers, the Cisco Carrier Routing System, or the Cisco 7600 Series Routers.	
MGX8830/B-DC=	MGX8830/B DC Power Supply	See Product Migration Options section for details.	Cisco 12000 Series Routers, the Cisco Carrier Routing System, or the Cisco 7600 Series Routers.	
MGX8830/B-DOOR	MGX8830/B Door	See Product Migration Options section for details.	Cisco 12000 Series Routers, the Cisco Carrier Routing System, or the Cisco 7600 Series Routers.	
MGX8830/B-DOOR=	MGX8830/B Door	See Product Migration Options section for details.	Cisco 12000 Series Routers, the Cisco Carrier Routing System, or the Cisco 7600 Series Routers.	
MGX8830/B=	MGX 8830 Model B chassis back plane and fan tray	See Product Migration Options section for details.	Cisco 12000 Series Routers, the Cisco Carrier Routing System, or the Cisco 7600 Series Routers.	
PXM45-B-TO-C-UPG=	2 PXM45/B, 2 PXM-UI-S3 Swapped for 2 PXM45/C, 2 PXM-UI-S3/B	See Product Migration Options section for details.	Cisco 12000 Series Routers, the Cisco Carrier Routing System, or the Cisco 7600 Series Routers.	
RCON-1TO3-8830	1:3 Redundancy Conn for MGX8830	See Product Migration Options section for details.	Cisco 12000 Series Routers, the Cisco Carrier Routing System, or the Cisco 7600 Series Routers.	
RCON-1TO3-8830=	1:3 Redundancy Conn for MGX8830	See Product Migration Options section for details.	Cisco 12000 Series Routers, the Cisco Carrier Routing System, or the Cisco 7600 Series Routers.	
STRATM-CAB	STRATM - Cabinet	See Product Migration Options section for details.	Cisco 12000 Series Routers, the Cisco Carrier Routing System, or the Cisco 7600 Series Routers.	
STRATM-CAB=	STRATM - Unconfigured Cabinet	See Product Migration Options section for details.	Cisco 12000 Series Routers, the Cisco Carrier Routing System, or the Cisco 7600 Series Routers.	

Please also refer to the following End-of-Life/End-of-Sale bulletins associated with this announcement.

Table 3. Related bulletins info

End-of-Sale Product Part Number	Product Description	Bulletin Details
MGX 8830/B	Cisco MGX 8830/B ATM Multiservice Switch and Software	EOL7110, http://www.cisco.com/en/US/products/hw/switches/ps1938/prod_eol_notices_list.html
MGX 8850/B	Cisco MGX 8850/B ATM Multiservice Switch and Software	EOL7160, http://www.cisco.com/en/US/products/hw/switches/ps1938/prod_eol_notices_list.html
MGX 8950	Cisco MGX 8950 ATM Multiservice Switch and Software	EOL7161, http://www.cisco.com/en/US/products/hw/switches/ps1938/prod_eol_notices_list.html

End-of-Sale Product Part Number	Product Description	Bulletin Details
VISM-PR	Cisco MGX VISM-PR Modules, Back Cards and Software	EOL7163, http://www.cisco.com/en/US/products/hw/switches/ps1938/prod_eol_notices_list.html
AXSM	Cisco MGX AXSM Modules and Back Cards	EOL7164, http://www.cisco.com/en/US/products/hw/switches/ps1938/prod_eol_notices_list.html
MPSM	Cisco MGX MPSM Modules and Back Cards	EOL7165, http://www.cisco.com/en/US/products/hw/switches/ps1938/prod_eol_notices_list.html
RPM-PR	Cisco MGX RPM-PR Modules and Back Cards	EOL7162, http://www.cisco.com/en/US/products/hw/switches/ps1938/prod_eol_notices_list.html
SRME/B	Cisco MGX SRME/B Modules and Back Cards	EOL7183, http://www.cisco.com/en/US/products/hw/switches/ps1938/prod_eol_notices_list.html

Product Migration Options

Customers are encouraged to migrate to the Cisco 12000 Series Routers, Cisco Carrier Routing System, or the Cisco 7600 Series Routers. Information about the Cisco 12000 Series can be found at: <http://www.cisco.com/en/US/products/hw/routers/ps167/>. Information about the CRS can be found at: <http://www.cisco.com/en/US/products/ps5763/index.html>. Information about the Cisco 7600 Series can be found at: <http://www.cisco.com/en/US/products/hw/routers/ps368/index.html>.

Customers can use the Cisco Technology Migration Program (TMP) to trade-in products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, customers should work with their Cisco Partner or Cisco account team. Cisco Partners can find additional TMP information on Partner Central at <http://www.cisco.com/web/partners/pr11/incentive/tmp/index.html>.

Customers may be able to continue to purchase the Cisco MGX 8830/B ATM Multiservice Switch and Software through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to: <http://www.cisco.com/go/eos>.

Service prices for Cisco products are subject to change after the product End of Sale date.

The Cisco Takeback and Recycle program helps businesses dispose properly of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to: http://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html.

For More Information

For more information about the Cisco 12000 Series Routers, Cisco Carrier Routing System, or Cisco 7600 Series Routers, visit <http://www.cisco.com/en/US/products/hw/routers/ps167/>; <http://www.cisco.com/en/US/products/ps5763/index.html>; and <http://www.cisco.com/en/US/products/hw/routers/ps368/index.html>, or contact your local account representative.

For more information about the Cisco End-of-Life Policy, go to: http://www.cisco.com/en/US/products/prod_end_of_life.html.

To subscribe to receive end-of-life/end-of-sale information, go to: <http://www.cisco.com/cisco/support/notifications.html>.

Subscribe for RSS Notifications for End-of-Life and End-of-Sale Notices

To subscribe to the End-of-Life and End-of-Sale RSS Feed, insert the following URL into your RSS application:

http://www.cisco.com/web/feeds/products/end_of_life_rss.xml.



Americas Headquarters
Cisco Systems, Inc.
San Jose, CA

Asia Pacific Headquarters
Cisco Systems (USA) Pte. Ltd.
Singapore

Europe Headquarters
Cisco Systems International BV
Amsterdam, The Netherlands

Cisco has more than 200 offices worldwide. Addresses, phone numbers, and fax numbers are listed on the Cisco Website at www.cisco.com/go/offices.

Cisco and the Cisco Logo are trademarks of Cisco Systems, Inc. and/or its affiliates in the U.S. and other countries. A listing of Cisco's trademarks can be found at www.cisco.com/go/trademarks. Third party trademarks mentioned are the property of their respective owners. The use of the word partner does not imply a partnership relationship between Cisco and any other company. (1005R)