

End-of-Sale and End-of-Life Announcement for the Cisco MGX VISM-PR Modules, Back Cards, and Software

EOL7163

Cisco announces the end-of-sale and end-of life dates for the Cisco MGX VISM-PR Modules, Back Cards, and Software. The last day to order the affected product(s) is July 30, 2011. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available until the termination date of the contract, even if this date exceeds the Last Date of Support shown in Table 1.

Table 1. End-of-Life Milestones and Dates for the Cisco MGX VISM-PR Modules, Back Cards, and Software

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end of sale and end of life of a product is distributed to the general public.	July 30, 2010
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	July 30, 2011
Last Ship Date: HW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	October 28, 2011
Last Ship Date: OS SW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	October 29, 2011
End of SW Maintenance Releases Date: OS SW, HW	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	July 29, 2014
End of Routine Failure Analysis Date: HW	The last-possible date a routine failure analysis may be performed to determine the cause of hardware product failure or defect.	July 29, 2012
End of New Service Attachment Date: OS SW, HW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	July 29, 2012
End of Service Contract Renewal Date: OS SW, HW	The last date to extend or renew a service contract for the product.	October 28, 2015
Last Date of Support: HW	The last date to receive service and support for the product. After this date, all support services for the product are unavailable, and the product becomes obsolete.	July 31, 2016

HW = Hardware OS SW = Operating System Software App. SW = Application Software

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description
MGX-VISM-LISW3120	VISM and VISM-PR SW Release 3.1 (2.0) with CALEA
MGX-VISM-LISW3211	VISM and VISM-PR SW Release (Version 3.2.11) with CALEA
MGX-VISM-LISW3300	VISM and VISM-PR SW Release (Version 3.3.00) with CALEA
MGX-VISM-LISW3320	VISM and VISM-PR SW Release (Version 3.3.20) with CALEA
MGX-VISM-LISW3325	VISM and VISM-PR SW Release (Version 3.3.25) with CALEA
MGX-VISM-LISW3330	VISM Software Product ID - with CALEA
MGX-VISM-LISW3330=	VISM Software Product ID - with CALEA

End-of-Sale Product Part Number	Product Description
MGX-VISM-LISW3335	VISM Software Product ID - with CALEA
MGX-VISM-PR-8E1	Voice Interworking Service Module - PR:8 E1 ports
MGX-VISM-PR-8E1=	Voice Interworking Service Module - PR:8 E1 ports
MGX-VISM-PR-8T1	Voice Interworking Service Module - PR: 8 T1 ports
MGX-VISM-PR-8T1=	Voice Interworking Service Module - PR: 8 T1 ports
MGX-VISM-SW3120	VISM and VISM-PR SW Release 3.1 (2.0) without CALEA
MGX-VISM-SW3211	VISM and VISM-PR SW Release (Version 3.2.11) without CALEA
MGX-VISM-SW3300	VISM and VISM-PR SW Release (Version 3.3.00) without CALEA
MGX-VISM-SW3320	VISM and VISM-PR SW Release (Version 3.3.20) without CALEA
MGX-VISM-SW3325	VISM and VISM-PR SW Release (Version 3.3.25) without CALEA
MGX-VISM-SW3330	VISM Software Product ID
MGX-VISM-SW3330=	VISM Software Product ID
MGX-VISM-SW3335	VISM Software Product ID
MGX-VOICE-4PK	4 VISM-PR for voice applications
VISM-MGCP-IF	VISM MGCP Interface License
VISM-MGCP-IF=	VISM MGCP Interface License
VISM-PR-8E1-UPG	VISM-8E1 to VISM-PR-8E1 HW and Codec Lic upgrade
VISM-PR-8T1-UPG	VISM-8T1 to VISM-PR-8T1 HW and Codec Lic upgrade
VISM-TGCP-IF	VISM TGCP Interface License
VISM-TGCP-IF=	VISM TGCP Interface License
VPR-VOATM-G711	VISM-PR VoATM Base Software License (G.711, VAD, ECAN)
VPR-VOATM-G711=	VISM-PR VoATM Base Software License (G.711, VAD, ECAN)
VPR-VOATM-G726	VISM-PR VoATM Software License (G.711, G.726-32K ADPCM)
VPR-VOATM-G726=	VISM-PR VoATM Software License (G.711, G.726-32K ADPCM)
VPR-VOATM-G729AB	VISM-PR VoATM Software License (G.711, G.729ab-8K CS-ACELP)
VPR-VOATM-G729AB=	VISM-PR VoATM Software License (G.711, G.729ab-8K CS-ACELP)
VPR-VOIP-G711	VISM-PR VoIP Base Software License (G.711, VAD, ECAN)
VPR-VOIP-G711=	VISM-PR VoIP Base Software License (G.711, VAD, ECAN)
VPR-VOIP-G723	VISM-PR VoIP Software Lic (G.711, G.723.1 MP-MLQ and ACELP)
VPR-VOIP-G723=	VISM-PR VoIP Software Lic (G.711, G.723.1 MP-MLQ and ACELP)
VPR-VOIP-G726	VISM-PR VoIP Software License (G.711, G.726-32K ADPCM)
VPR-VOIP-G726=	VISM-PR VoIP Software License (G.711, G.726-32K ADPCM)
VPR-VOIP-G729AB	VISM-PR VoIP Software License (G.711, G.729ab-8K CS-ACELP)
VPR-VOIP-G729AB=	VISM-PR VoIP Software License (G.711, G.729ab-8K CS-ACELP)

Please also refer to the following End-of-Life/End-of-Sale bulletins associated with this announcement.

Table 3. Related bulletins info

End-of-Sale Product Part Number	Product Description	Bulletin Details
MGX 8830/B	Cisco MGX 8830/B ATM Multiservice Switch and Software	EOL7110, http://www.cisco.com/en/US/products/hw/switches/ps1938/prod_eol_notices_list.html
MGX 8850/B	Cisco MGX 8850/B ATM Multiservice Switch and Software	EOL7160, http://www.cisco.com/en/US/products/hw/switches/ps1938/prod_eol_notices_list.html

End-of-Sale Product Part Number	Product Description	Bulletin Details
MGX 8950	Cisco MGX 8950 ATM Multiservice Switch and Software	EOL7161, http://www.cisco.com/en/US/products/hw/switches/ps1938/prod_eol_notices_list.html
VISM-PR	Cisco MGX VISM-PR Modules, Back Cards and Software	EOL7163, http://www.cisco.com/en/US/products/hw/switches/ps1938/prod_eol_notices_list.html
AXSM	Cisco MGX AXSM Modules and Back Cards	EOL7164, http://www.cisco.com/en/US/products/hw/switches/ps1938/prod_eol_notices_list.html
MPSM	Cisco MGX MPSM Modules and Back Cards	EOL7165, http://www.cisco.com/en/US/products/hw/switches/ps1938/prod_eol_notices_list.html
RPM-PR	Cisco MGX RPM-PR Modules and Back Cards	EOL7162, http://www.cisco.com/en/US/products/hw/switches/ps1938/prod_eol_notices_list.html
SRME/B	Cisco MGX SRME/B Modules and Back Cards	EOL7183, http://www.cisco.com/en/US/products/hw/switches/ps1938/prod_eol_notices_list.html

Product Migration Options

There is no replacement available for the Cisco MGX VISM-PR Modules, Back Cards, and Software at this time.

Customers can use the Cisco Technology Migration Program (TMP) to trade-in products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, customers should work with their Cisco Partner or Cisco account team. Cisco Partners can find additional TMP information on Partner Central at <http://www.cisco.com/web/partners/pr11/incentive/tmp/index.html>.

Customers may be able to continue to purchase the Cisco MGX VISM-PR Modules, Back Cards, and Software through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to: <http://www.cisco.com/go/eos>.

Service prices for Cisco products are subject to change after the product End of Sale date.

The Cisco Takeback and Recycle program helps businesses dispose properly of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to: http://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html.

For More Information

For more information about the Cisco End-of-Life Policy, go to: http://www.cisco.com/en/US/products/prod_end_of_life.html.

To subscribe to receive end-of-life/end-of-sale information, go to: <http://www.cisco.com/cisco/support/notifications.html>.

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