

# End-of-Sale and End-of-Life Announcement for the Cisco Industrial Ethernet 4010 Series

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## Overview

### EOL15720

Cisco announces the end-of-sale and end-of-life dates for the Cisco Industrial Ethernet 4010 Series. The last day to order the affected product(s) is July 31, 2026. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.

## End-of-life milestones

**Table 1.** End-of-life milestones and dates for the Cisco Industrial Ethernet 4010 Series

Milestone	Definition	Date
<b>End-of-Life Announcement Date</b>	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	September 15, 2025
<b>End-of-Sale Date: HW, License</b>	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	July 31, 2026
<b>Last Ship Date: HW, License</b>	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	October 30, 2026
<b>End of SW Maintenance Releases Date: HW</b>	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	July 31, 2027
<b>End of Vulnerability/Security Support: HW</b>	The last date that Cisco Engineering may release a planned maintenance release or scheduled software remedy for a security vulnerability issue.	July 30, 2029
<b>End of Routine Failure Analysis Date: HW</b>	The last-possible date a routine failure analysis may be performed to determine the cause of hardware product failure or defect.	July 31, 2027
<b>End of New Service Attachment Date: HW</b>	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	July 31, 2027
<b>End of Service Contract Renewal Date: HW</b>	The last date to extend or renew a service contract for the product.	October 29, 2030
<b>Last Date of Support: HW, License</b>	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	July 31, 2031

HW = Hardware      OS SW = Operating System Software      App. SW = Application Software

## Product part numbers

**Table 2.** Product part numbers affected by this announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
<b>IE-4010-16S12P</b>	IE4010 w/ 12GE SFP, 12GE Copper PoE+ & 4GE SFP uplink ports	IE-9310-16P8S4X-A	IE9300 w/ 16x GE PoE+ & 8x GE SFP w/ 4x 10G SFP uplinks	-
<b>IE-4010-16S12P</b>	IE4010 w/ 12GE SFP, 12GE Copper PoE+ & 4GE SFP uplink ports	IE-9310-16P8S4X-E	IE9300 w/ 16x GE PoE+ & 8x GE SFP w/ 4x 10G SFP uplinks	-
<b>IE-4010-16S12P=</b>	IE4010 w/ 12GE SFP, 12GE Copper PoE+ & 4GE SFP uplink ports	There is currently no replacement product available for this product.	-	-
<b>IE-4010-4S24P</b>	IE4010 with 24GE Copper PoE+ ports and 4GE SFP uplink ports	IE-9320-24P4S-A	24 Port PoE+ Downlinks with 4 GE Uplinks (385W)	-
<b>IE-4010-4S24P</b>	IE4010 with 24GE Copper PoE+ ports and 4GE SFP uplink ports	IE-9320-24P4S-E	24 Port PoE+ Downlinks with 4 GE Uplinks (385W)	-
<b>IE-4010-4S24P=</b>	IE4010 with 24GE Copper PoE+ ports and 4GE SFP uplink ports	There is currently no replacement product available for this product.	-	-
<b>L-IE4000-RTU=</b>	Electronic IP SERVICES License for IE4000 Switches	There is currently no replacement product available for this product.	-	-
<b>C1F1VIE4K5K1-03</b>	Tracker PID v03 Fnd Perpetual IE4K5K1 - no delivery	There is currently no replacement product available for this product.	-	-
<b>C1F1VIE4K5K1-01</b>	Tracker PID v01 Fnd Perpetual IE4K5K1 - no delivery	There is currently no replacement product available for this product.	-	-
<b>C1-FLOW-IE5K</b>	Cisco ONE Netflow IE 5000	There is currently no replacement product available for this product.	-	-
<b>C1-IE-ADD</b>	Cisco ONE for IE Switches - CHOOSE ONLY QTY 1 HERE	There is currently no replacement product available for this product.	-	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
<b>C1-FLOW-IE4K</b>	Cisco ONE Netflow IE4000	There is currently no replacement product available for this product.	-	-
<b>LIC-MRP-MANAGER=</b>	Cisco MRP Manager Functionality for IE Switching	There is currently no replacement product available for this product.	-	-
<b>LIC-MRP-CLIENT=</b>	Cisco MRP Client Functionality for IE Switching	There is currently no replacement product available for this product.	-	-
<b>IE-LICENSE-SPARE</b>	SPARE PIDs for IE2k4k5k, ESS License Software	There is currently no replacement product available for this product.	-	-

## Product migration options

Customers may be able to use the Cisco Technology Migration Program (TMP) where applicable to trade -in eligible products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, customers should work with their Cisco Partner or Cisco account team. Cisco Partners can find additional TMP information on Partner Central at

[https://www.cisco.com/web/partners/incentives\\_and\\_promotions/tmp.html](https://www.cisco.com/web/partners/incentives_and_promotions/tmp.html).

Customers may be able to continue to purchase the Cisco Industrial Ethernet 4010 Series through the Cisco Refresh (certified remanufactured) program. Remanufactured units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Refresh program, go to:

<https://www.cisco.com/c/en/us/products/remanufactured.html>.

The Cisco Takeback and Recycle program helps businesses properly dispose of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:

<https://www.cisco.com/c/en/us/about/takeback-and-reuse/product-recycling.html>.

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## For more information

For more information about the Cisco End-of-Life Policy, go to: <https://www.cisco.com/c/en/us/products/eos-eol-policy.html>.

For more information about the Cisco Product Warranties, go to:

<https://www.cisco.com/c/en/us/products/warranty-listing.html>.

To subscribe to receive end-of-life/end-of-sale information, go to: <https://cway.cisco.com/mynotifications>.

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