

# End-of-Sale and End-of-Life Announcement for the Cisco C9500-16X Switch and Network Modules C9500- NM-8X and C9500-NM-2Q



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## Overview

### EOL15621

Cisco announces the end-of-sale and end-of-life dates for the Cisco C9500-16X Switch and Network Modules C9500-NM-8X and C9500-NM-2Q. The last day to order the affected product(s) is April 30, 2026. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.

### End-of-life milestones

**Table 1.** End-of-life milestones and dates for the Cisco C9500-16X Switch and Network Modules C9500-NM-8X and C9500-NM-2Q

Milestone	Definition	Date
<b>End-of-Life Announcement Date</b>	The date the document that announces the end of sale and end of life of a product is distributed to the general public.	April 30, 2025
<b>End-of-Sale Date: HW</b>	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	April 30, 2026
<b>Last Ship Date: HW</b>	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	July 30, 2026
<b>End of SW Maintenance Releases Date: HW</b>	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	April 30, 2027
<b>End of Vulnerability/Security Support: HW</b>	The last date that Cisco Engineering may release a planned maintenance release or scheduled software remedy for a security vulnerability issue.	April 30, 2031
<b>End of Routine Failure Analysis Date: HW</b>	The last-possible date a routine failure analysis may be performed to determine the cause of hardware product failure or defect.	April 30, 2027
<b>End of New Service Attachment Date: HW</b>	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	April 30, 2027
<b>End of Service Contract Renewal Date: HW</b>	The last date to extend or renew a service contract for the product.	July 29, 2030

Milestone	Definition	Date
<b>Last Date of Support: HW</b>	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	April 30, 2031

HW = Hardware      OS SW = Operating System Software      App. SW = Application Software

**Note:** The last supported IOS XE release on C9500-16X is IOS XE 17.18 Extended Maintenance Release.

## Product part numbers

**Table 2.** Product part numbers affected by this announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
<b>C9500-16X-10A</b>	9500 10Y DNA Advantage, HW	See Product Migration Options section for details.	C9500-24Y4C	-
<b>C9500-16X-10E</b>	9500 10Y DNA Essentials, HW	See Product Migration Options section for details.	C9500-24Y4C	-
<b>C9500-16X-1A</b>	Fed Only, 9500 16P10G 1Y DNA Advantage, HW	See Product Migration Options section for details.	C9500-24Y4C	-
<b>C9500-16X-1E</b>	Fed Only, 9500 16P10G 1Y DNA Essentials, HW	See Product Migration Options section for details.	C9500-24Y4C	-
<b>C9500-16X-EDU</b>	Catalyst 9500 16-port 10G, K12	See Product Migration Options section for details.	C9500-24Y4C	-
<b>C9500-16X-2Q-A</b>	Catalyst 9500 16-port 10G, 2-port 40G switch	See Product Migration Options section for details.	C9500-24Y4C	-
<b>C9500-16X-2Q-E</b>	Catalyst 9500 16-port 10G, 2-port 40G switch	See Product Migration Options section for details.	C9500-24Y4C	-
<b>C9500-16X-P</b>	Catalyst 9500 16-port 10G only, Perpetual	See Product Migration Options section for details.	C9500-24Y4C	-
<b>C9500-16X-P=</b>	Catalyst 9500 16-port 10G only, Perpetual	See Product Migration Options section for details.	C9500-24Y4C	-
<b>C9500-16X-A</b>	Catalyst 9500 16-port 10Gig switch, Advantage	See Product Migration Options section for details.	C9500-24Y4C	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
<b>C9500-16X-A=</b>	Catalyst 9500 16-port 10Gig switch, Advantage	See Product Migration Options section for details.	C9500-24Y4C	-
<b>C9500-16X</b>	Catalyst 9500 16-port 10Gig switch, Baseboard	See Product Migration Options section for details.	C9500-24Y4C	-
<b>C9500-16X-E</b>	Catalyst 9500 16-port 10Gig switch, Essentials	See Product Migration Options section for details.	C9500-24Y4C	-
<b>C9500-16X-E=</b>	Catalyst 9500 16-port 10Gig switch, Essentials	See Product Migration Options section for details.	C9500-24Y4C	-
<b>C9500-24X-A</b>	Catalyst 9500 16-port 10G, 8-port 10G switch	See Product Migration Options section for details.	C9500-24Y4C	-
<b>C9500-24X-E</b>	Catalyst 9500 16-port 10G, 8-port 10G switch	See Product Migration Options section for details.	C9500-24Y4C	-
<b>C9500-NM-8X</b>	Cisco Catalyst 9500 8 x 10GE Network Module	There is currently no replacement product available for this product.	-	-
<b>C9500-NM-8X=</b>	Cisco Catalyst 9500 8 x 10GE Network Module	There is currently no replacement product available for this product.	-	-
<b>C9500-NM-2Q</b>	Cisco Catalyst 9500 2 x 40GE Network Module	There is currently no replacement product available for this product.	-	-
<b>C9500-NM-2Q=</b>	Cisco Catalyst 9500 2 x 40GE Network Module	There is currently no replacement product available for this product.	-	-
<b>PWR-C4-950WDC-R/2</b>	950W DC Config 4 Power Supply front to back cooling	There is currently no replacement product available for this product.	-	-
<b>PWR-C4-950WDC-R</b>	950W DC Config 4 Power Supply front to back cooling	There is currently no replacement product available for this product.	-	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
<b>PWR-C4-950WAC-R</b>	950W AC Config 4 Power Supply front to back cooling	There is currently no replacement product available for this product.	-	-
<b>PWR-C4-950WDC-R=</b>	950W DC Config 4 Power Supply front to back cooling	There is currently no replacement product available for this product.	-	-
<b>PWR-C4-950WAC-R=</b>	950W AC Config 4 Power Supply front to back cooling	There is currently no replacement product available for this product.	-	-
<b>C9500-ACC-KIT-19I=</b>	Accessory kit for Catalyst 9500 Series - 19" rack	There is currently no replacement product available for this product.	-	-
<b>C9500-ACC-KIT-23I=</b>	Accessory kit for Cisco Catalyst 9500 Series - 23" rack	There is currently no replacement product available for this product.	-	-
<b>C9500-4PT-KIT=</b>	Extension rails and brackets for four-point mounting	There is currently no replacement product available for this product.	-	-
<b>C9500-NM-BLANK</b>	Catalyst 9500 network module blank cover	There is currently no replacement product available for this product.	-	-
<b>C9500-NM-BLANK=</b>	Catalyst 9500 network module blank cover	There is currently no replacement product available for this product.	-	-
<b>PWR-C4-BLANK</b>	Catalyst 9500 power supply blank cover	There is currently no replacement product available for this product.	-	-
<b>FAN-T4-R=</b>	Catalyst 9500 Type 4 front to back cooling Fan	There is currently no replacement product available for this product.	-	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
<b>PWR-C4-950WAC-R/2</b>	950W AC Config 4 Power Supply front to back cooling	There is currently no replacement product available for this product.	-	-
<b>PWR-C4-BLANK=</b>	Catalyst 9500 power supply blank cover	There is currently no replacement product available for this product.	-	-

## Product migration options

Customers may be able to use the Cisco Technology Migration Program (TMP) where applicable to trade-in eligible products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, customers should work with their Cisco Partner or Cisco account team. Cisco Partners can find additional TMP information on Partner Central at

[https://www.cisco.com/web/partners/incentives\\_and\\_promotions/tmp.html](https://www.cisco.com/web/partners/incentives_and_promotions/tmp.html).

Customers may be able to continue to purchase the Cisco C9500-16X Switch and Network Modules C9500-NM-8X and C9500-NM-2Q through the Cisco Refresh (certified remanufactured) program. Remanufactured units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Refresh program, go to:

<https://www.cisco.com/c/en/us/products/remanufactured.html>.

The Cisco Takeback and Recycle program helps businesses properly dispose of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:

<https://www.cisco.com/c/en/us/about/takeback-and-reuse/product-recycling.html>.

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## For more information

For more information about the Cisco End-of-Life Policy, go to: <https://www.cisco.com/c/en/us/products/eos-eol-policy.html>.

For more information about the Cisco Product Warranties, go to: <https://www.cisco.com/c/en/us/products/warranty-listing.html>.

To subscribe to receive end-of-life/end-of-sale information, go to: <https://cway.cisco.com/mynotifications>.

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