

# End-of-Sale and End-of-Life Announcement for the Cisco Catalyst 9400 Series Supervisor 1 Module



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## Overview

### EOL15392 - Amended

Cisco announces the end-of-sale and end-of-life dates for the Cisco Catalyst 9400 Series Supervisor 1 Module. The last day to order the affected product(s) is April 30, 2025. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.

### End-of-life milestones

**Table 1.** End-of-life milestones and dates for the Cisco Catalyst 9400 Series Supervisor 1 Module

Milestone	Definition	Date
<b>End-of-Life Announcement Date</b>	The date the document that announces the end of sale and end of life of a product is distributed to the general public.	April 30, 2024
<b>End-of-Sale Date: HW</b>	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	April 30, 2025
<b>Last Ship Date: HW</b>	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	July 30, 2025
<b>End of SW Maintenance Releases Date: HW</b>	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	April 30, 2026
<b>End of Vulnerability/Security Support: HW</b>	The last date that Cisco Engineering may release a planned maintenance release or scheduled software remedy for a security vulnerability issue.	April 30, 2030
<b>End of Routine Failure Analysis Date: HW</b>	The last-possible date a routine failure analysis may be performed to determine the cause of hardware product failure or defect.	April 30, 2026
<b>End of New Service Attachment Date: HW</b>	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	April 30, 2026
<b>End of Service Contract Renewal Date: HW</b>	The last date to extend or renew a service contract for the product.	July 29, 2029

Milestone	Definition	Date
<b>Last Date of Support: HW</b>	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	April 30, 2030

HW = Hardware      OS SW = Operating System Software      App. SW = Application Software

**Note:** The last supported IOS XE release on C9400-SUP-1, C9400-SUP-1XL and C9400-SUP-1XL-Y is IOS XE 17.18 Extended Maintenance Release. The last supported Software Maintenance release is IOS XE 17.18.1 followed by Vulnerability and Security Support (PSIRT) for subsequent rebuilds of this release.

## Product part numbers

**Table 2.** Product part numbers affected by this announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
<b>C9400-SUP-1</b>	Cisco Catalyst 9400 Series Supervisor 1 Module	C9400X-SUP-2	Cisco Catalyst 9400 Series Supervisor 2 Module	-
<b>C9400-SUP-1++=</b>	Cisco Catalyst 9400 Series Supervisor 1 Module TAA	C9400X-SUP-2++=	Cisco Catalyst 9400 Series Supervisor 2 Module TAA	-
<b>C9400-SUP-1-B</b>	Catalyst 9400 Series SUP1 BUNDLE PID ONLY - NOT AN ACTUAL HW	C9400X-SUP-2	Cisco Catalyst 9400 Series Supervisor 2 Module	-
<b>C9400-SUP-1/2</b>	Cisco Catalyst 9400 Series Redundant Supervisor 1 Module	C9400X-SUP-2	Cisco Catalyst 9400 Series Supervisor 2 Module	-
<b>C9400-SUP-1=</b>	Cisco Catalyst 9400 Series Supervisor 1 Module Spare	C9400X-SUP-2=	Cisco Catalyst 9400 Series Supervisor 2 Module	-
<b>C9400-SUP-1XL</b>	Cisco Catalyst 9400 Series Supervisor 1XL Module	C9400X-SUP-2XL	Cisco Catalyst 9400 Series Supervisor 2XL Module	-
<b>C9400-SUP-1XL++=</b>	Cisco Catalyst 9400 Series Supervisor 1XL Module TAA	C9400X-SUP-2XL	Cisco Catalyst 9400 Series Supervisor 2XL Module	-
<b>C9400-SUP-1XL-B</b>	Catalyst 9400 Series SUP1XL BUNDLE PID ONLY-NOT ACTUAL HW	C9400X-SUP-2XL	Cisco Catalyst 9400 Series Supervisor 2XL Module	-
<b>C9400-SUP-1XL-Y</b>	Cisco Catalyst 9400 Series Supervisor 1XL with 25G Module	C9400X-SUP-2XL	Cisco Catalyst 9400 Series Supervisor 2XL Module	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
<b>C9400-SUP-1XL-Y-B</b>	Catalyst 9400 Series SUP1XL-Y BUNDLE PID ONLY-NOT ACTUAL HW	C9400X-SUP-2XL	Cisco Catalyst 9400 Series Supervisor 2XL Module	-
<b>C9400-SUP-1XL-Y/2</b>	Cisco Catalyst 9400 Series Redundant Supervisor 1XL-Y Module	C9400X-SUP-2XL	Cisco Catalyst 9400 Series Supervisor 2XL Module	-
<b>C9400-SUP-1XL-Y=</b>	Cisco Catalyst 9400 Series Supervisor 1XL with 25G Module	C9400X-SUP-2XL	Cisco Catalyst 9400 Series Supervisor 2XL Module	-
<b>C9400-SUP-1XL/2</b>	Cisco Catalyst 9400 Series Redundant Supervisor 1XL Module	C9400X-SUP-2XL	Cisco Catalyst 9400 Series Supervisor 2XL Module	-
<b>C9400-SUP-1XL=</b>	Cisco Catalyst 9400 Series Supervisor 1XL Module Spare	C9400X-SUP-2XL	Cisco Catalyst 9400 Series Supervisor 2XL Module	-

## Product migration options

Customers may be able to use the Cisco Technology Migration Program (TMP) where applicable to trade-in eligible products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, customers should work with their Cisco Partner or Cisco account team. Cisco Partners can find additional TMP information on Partner Central at

[https://www.cisco.com/web/partners/incentives\\_and\\_promotions/tmp.html](https://www.cisco.com/web/partners/incentives_and_promotions/tmp.html).

Customers may be able to continue to purchase the Cisco Catalyst 9400 Series Supervisor 1 Module through the Cisco Refresh (certified remanufactured) program. Remanufactured units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Refresh program, go to:

<https://www.cisco.com/c/en/us/products/remanufactured.html>.

The Cisco Takeback and Recycle program helps businesses properly dispose of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:

[https://www.cisco.com/web/about/ac227/ac228/ac231/about\\_cisco\\_takeback\\_recycling.html](https://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html).

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## For more information

For more information about the Cisco End-of-Life Policy, go to: <https://www.cisco.com/c/en/us/products/eos-eol-policy.html>.

For more information about the Cisco Product Warranties, go to: <https://www.cisco.com/c/en/us/products/warranty-listing.html>.

To subscribe to receive end-of-life/end-of-sale information, go to: <https://cway.cisco.com/mynotifications>.

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San Jose, CA

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Cisco Systems (USA) Pte. Ltd.  
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