

End-of-Sale and End-of-Life Announcement for the Cisco ONE C9400 DNA Advantage Term licenses

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Overview

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Cisco announces the End-of-sale and End-of-life dates for the Cisco ONE C9400 DNA Advantage Term licenses. The last day to order the affected product(s) is September 5, 2023. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the End-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.

End-of-life milestones

Table 1. End-of-life milestones and dates for the Cisco ONE C9400 DNA Advantage Term licenses

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the End-of-sale and End-of-life of a product is distributed to the general public.	March 7, 2023
End-of-Sale Date License	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	September 5, 2023
Last Ship Date License	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	December 4, 2023

Product part numbers

Table 2. Product part numbers affected by this announcement

End-of-Sale Product Part Number	Product Description
C1-C9400-DNAA-T	Cisco ONE C9400 DNA Advantage Term licenses

Product migration options

There is no replacement available for the Cisco ONE C9400 DNA Advantage Term licenses at this time.

Service prices for Cisco products are subject to change after the product End-of-Sale date.

For more information

For more information about the Cisco End-of-Life Policy, go to: <https://www.cisco.com/c/en/us/products/eos-eol-policy.html>.

For more information about the Cisco Product Warranties, go to: <https://www.cisco.com/c/en/us/products/warranty-listing.html>.

To subscribe to receive End-of-life/End-of-sale information, go to: <https://cway.cisco.com/mynotifications>.

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Americas Headquarters
Cisco Systems, Inc.
San Jose, CA

Asia Pacific Headquarters
Cisco Systems (USA) Pte. Ltd.
Singapore

Europe Headquarters
Cisco Systems International BV Amsterdam,
The Netherlands

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