

Cisco C9550 Series Smart Switches



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1. Introduction

This document provides a detailed overview of the ordering process for the Cisco® C9550 Series Smart Switches in Cisco Commerce (CCW).

The Cisco C9550 Series platforms are high-performance fixed core and aggregation switches designed for the modern enterprise. Designed to power the AI enterprise, these switches support higher speeds such as 50G and 400G to future-proof your workplace. For more detailed information on Cisco C9550 Series Smart Switch products, visit the [data sheet](#).

Things to know

The release of the Cisco C9550 Series Smart Switches brings notable changes to the traditional ordering process. The following is a summary of these changes.

- **Unified licensing:** A common license with flexible management that unlocks platform features and capabilities. These licenses can be purchased in a [Cisco Networking Subscription](#) or Enterprise Agreement.
- **Unified support:** Reliable product support for both software and hardware included in the license.
- **Unified hardware:** A single SKU for each model, regardless of region or management preference.

For additional information about the Cisco Commerce experience, go to <https://apps.cisco.com/Commerce/home>.

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2. Cisco C9550 Series Smart Switches

Default accessories shipped with the Cisco C9550 Series Smart Switches

By default, the Cisco C9550 Series Smart Switches ship with the following components:

- **Switch unit:** The selected Cisco C9550 Series model.
- **Default power supply:** A power supply unit based on the switch model selected.
- **RFID module:** An RFID module is included by default for asset tracking purposes. Customers must explicitly **opt out** during the ordering process if they do not wish to receive the RFID module.
- **Mounting brackets:** Default 19-inch brackets are included.

The following accessories and components are **optional** and must be explicitly selected when ordering:

- **Secondary power supply:** For redundancy, selection of an additional power supply is allowed.
- **Power cables:** A power cable must be selected for **each power supply** (default and optional). Specific cable types must be chosen based on regional or operational requirements.
- **SSD: A Solid State Drive (SSD) module** can be added for enhanced application hosting or storage. The SSD option must be selected during the ordering process.
- **Non-standard mounting brackets:** Specialized bracket kits for non-19-inch racks are not included and must be ordered separately.

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The following tables outline the product IDs and product descriptions for available models of the Cisco C9550 Series Smart Switches.

Table 1. Switch ordering information

Product ID	Description	Default PSU
C9550-24L4CD	Cisco C9550 24x25/50G + 4x100G/ 2x400G Switch	C9K-PWR-750WAC
C9550-48L4CD	Cisco C9550 48x25/50G + 4x100G/ 2x400G Switch	C9K-PWR-750WAC
C9550-96L4D	Cisco C9550 96x25/50G + 4x400G Switch (2RU)	C9K-PWR-1100WAC

Table 2. Power supply ordering information

Product ID	Description
C9K-PWR-750WAC	Cisco C9550 750W AC Power Supply
C9K-PWR-750WAC/2	Cisco C9550 750W AC Power Supply, Redundant
C9K-PWR-750WAC=	Cisco C9550 750W AC Power Supply, Spare
C9K-PWR-1100WAC	Cisco C9550 1100W AC Power Supply
C9K-PWR-1100WAC/2	Cisco C9550 1100W AC Power Supply, Redundant
C9K-PWR-1100WAC=	Cisco C9550 1100W AC Power Supply, Spare

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3. Software and licensing

The Cisco C9550 Series Smart Switches introduce a new unified licensing structure through the [Cisco Networking Subscription](#). The Cisco Networking Subscription streamlines management of Cisco software, hardware, services, and platforms. This licensing model supports your network investment today and protects it for the future. Additionally, the Cisco Networking Subscription includes unified product support, providing a consistent and reliable customer support experience with hardware and software coverage.

A single, per-device license unlocks access to flexible management options, including Cisco Catalyst™ Center and the Cisco Meraki® dashboard. Users can mix and match how and where they wish to manage their device with flexibility and ease through a streamlined licensing structure.

Table 3. Unified licensing SKUs

SKU	Description
LIC-CS-CO-M-A	Cisco Switching Advantage Core Fixed License, Medium
LIC-CS-CO-L-A	Cisco Switching Advantage Core Fixed License, Large
LIC-CS-CO-XL-A	Cisco Switching Advantage Core Fixed License, XL

Note: For a new subscription, unified switching licenses require a term of at least 36 months.

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4. Services and warranty

Unified support

The Cisco Networking Subscription level includes consistent, reliable unified product support for both software and hardware. This service includes access to Cisco Communities, 24x7 Technical Assistance Center (TAC) support, major software updates, maintenance, minor software releases, digital insights, and e-learning. The Return Material Authorization (RMA) Upgrade service for hardware replacement can be added at the device level.

To learn more about what is featured in the unified support offering, please visit the [Cisco Networking Subscription data sheet](#).

The following table provides information about the Cisco C9550 Series product warranty.

Table 4. Limited Lifetime Warranty (LLW) details

Description	Cisco Limited Lifetime Warranty (LLW)
Devices covered	Applies to Cisco C9550 Series Smart Switches.
Warranty duration	As long as the original customer owns the product.
End-of-life policy	In the event of discontinuance of product manufacture, Cisco warranty support is limited to 5 years from the announcement of discontinuance.
Hardware replacement	Cisco or its service center will use commercially reasonable efforts to ship a replacement part to the customer's address of record on the next business day after issuance of a valid RMA request. Actual ship times may vary depending on customer location. Taxes and duties may apply and will be borne by the recipient of the replacement part.
Effective date	Hardware warranty commences from the date of shipment to customer (and in case of resale by a Cisco reseller, not more than 90 days after original shipment by Cisco).
Cisco.com access	Warranty allows guest access only to Cisco.com.

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5. How to order a Cisco C9550 Series Smart Switch

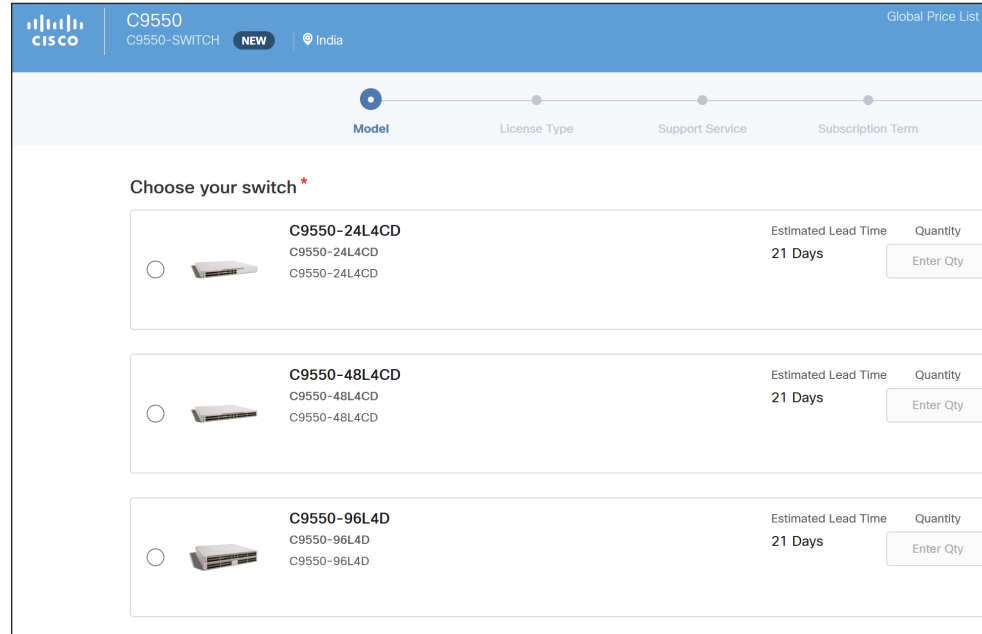
- **Step 1:** In CCW, search for the desired device series, C9550-SWITCH, which will then take you through a guided buying experience.

Items			
C9550			1
Solution Group	Description		
C9550-SWITCH	Guide Me	C9550	
SKU	Description	Product Family	
C9550-24L4CD	Guide Me C9550-SWITCH	Cisco C9550 24x25/50G + 4x100G/ 2x400G Switch	Cisco C9550 Series Smart Switch
C9550-48L4CD	Guide Me C9550-SWITCH	Cisco C9550 48x25/50G + 4x100G/ 2x400G Switch	Cisco C9550 Series Smart Switch
C9550-96L4D	Guide Me C9550-SWITCH	Cisco C9550 96x25/50G + 4x400G Switch (2RU)	Cisco C9550 Series Smart Switch
CON-C12HD-C950A32C		CS STD 24X7X21.4 CISCO C9550 32X100G SWITCH	CMB CX L1 24X7X21.4 (CON-C12HD-XXX)
Can't Find? Search in Find Products and Solutions			




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- **Step 2:** Choose your specific device SKU and the quantity you intended to purchase.



The screenshot shows the Cisco product configuration interface for the C9550 series. The breadcrumb trail is: Model > License Type > Support Service > Subscription Term. The current step is 'Choose your switch *'. Three switch models are listed, each with a radio button, a small image of the switch, the model name, a list of SKUs, an estimated lead time of 21 days, and a quantity input field with an 'Enter Qty' button.

Model	SKU	Estimated Lead Time	Quantity
<input type="radio"/>  C9550-24L4CD	C9550-24L4CD C9550-24L4CD	21 Days	<input type="text"/> Enter Qty
<input type="radio"/>  C9550-48L4CD	C9550-48L4CD C9550-48L4CD	21 Days	<input type="text"/> Enter Qty
<input type="radio"/>  C9550-96L4D	C9550-96L4D C9550-96L4D	21 Days	<input type="text"/> Enter Qty

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- **Step 3:** Add additional accessories, power supplies, power cables, etc.

Configure your model against a **Single Instance [Quantity: 1]** of **C9550-48L4CD**

C9550-48L4CD

HARDWARE

Options for C9550-48L4CD ⚠ 2 of 11 Categories Requires Attention 🔍 | 🔄 | Cancel

Save

Primary Power Supply
Secondary Power Supply
Power Cables
Software

SSD
SFP and QSFP
Fans
Console Cables
Network PNP License

HSEC License
RFID

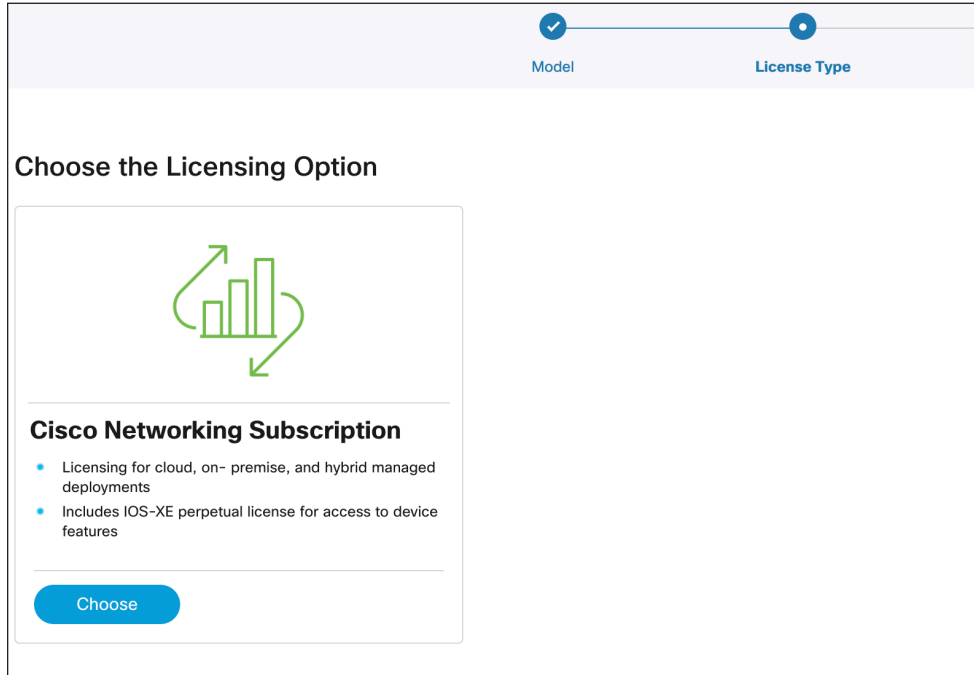
Power Cables ⚠

			Quantity	Unit List Price
<input type="radio"/>	<input type="text" value=""/>	ECO friendly green option, no power cable will be shipped NO-POWER-CORD <small>Estimated Lead Time 1 days</small>	QTY	0.00
<input type="radio"/>	<input type="text" value=""/>	Australia AC Type A Power Cable CAB-TA-AP <small>Estimated Lead Time 14 days</small>	QTY	0.00
<input type="radio"/>	<input type="text" value=""/>	Denmark AC Type A Power Cable CAB-TA-DN <small>Estimated Lead Time 7 days</small>	QTY	0.00
<input type="radio"/>	<input type="text" value=""/>	Europe AC Type A Power Cable CAB-TA-EU <small>Estimated Lead Time 14 days</small>	QTY	0.00

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- **Step 4:** Selecting the licensing option for your devices.



Model License Type

Choose the Licensing Option



Cisco Networking Subscription

- Licensing for cloud, on- premise, and hybrid managed deployments
- Includes IOS-XE perpetual license for access to device features


Choose

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- **Step 5:** Select the license option for your devices. Only Advantage Tier available on Cisco C9550 Series Smart Switches.


Choose the License type for hardware *



LIC-CS-CO-L-A
Advantage

- Licensing with AI-powered features like AI-RRM, advanced security, and enhanced assurance.

[Choose](#)



Included Support

Cisco Networking Subscription licenses include Basic product support (no hardware replacement).

- **Step 6:** Choose the level of support desired for your devices.

✓ Model
✓ License Type
• Support Service
• Subscription Term

What type of support level required

Cisco Support Signature
 Cisco Support Standard
 RMA Upgrade

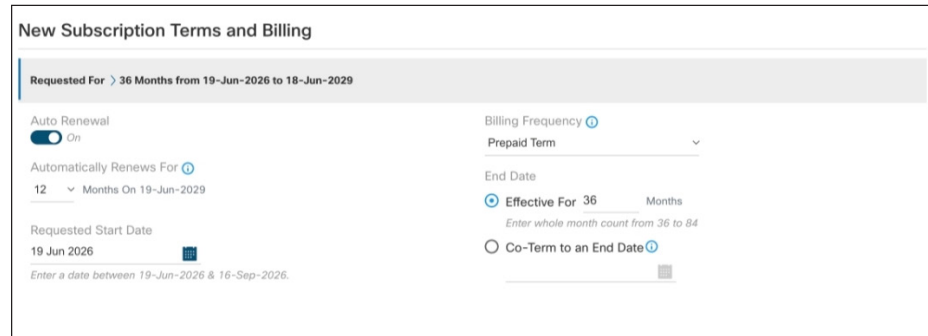
What type of Support Upgrade is required? *

<p>8X5XNBD</p> <p>Next-business-day delivery, local business hours based on depot time, 5 days a week</p> <p style="text-align: center;">Choose</p>	<p>8X7NCD</p> <p>Next-calendar-day delivery, local business hours based on depot time, 7 days a week</p> <p style="text-align: center;">Selected</p>	<p>8X7XNCD OS</p> <p>Next-business-day delivery, local business hours based on depot time, 5 days a week Onsite</p> <p style="text-align: center;">Choose</p>
<p>24X7X2</p> <p>2-hour response, 24 hours a day, 7 days per week, including holidays</p> <p style="text-align: center;">Choose</p>	<p>24X7X2 OS</p> <p>2-hour response, 24 hours a day, 7 days per week, including holidays Onsite</p> <p style="text-align: center;">Choose</p>	<p>24X7X4</p> <p>4-hour response, 24 hours a day, 7 days a week, including holidays</p> <p style="text-align: center;">Choose</p>
<p>24X7X4 OS</p> <p>4-hour response, 24 hours a day, 7 days a week, including holidays Onsite</p> <p style="text-align: center;">Choose</p>	<p>8X5XNBD OS</p> <p>Next-calendar-day delivery, local business hours based on depot time, 7 days a week Onsite</p> <p style="text-align: center;">Choose</p>	<p>Opt Out</p> <p>RMA response based on Warranty terms</p> <p style="text-align: center;">Choose</p>

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- **Step 7:** Choose subscription details like renewal and billing frequency, and review order details.



New Subscription Terms and Billing

Requested For > 36 Months from 19-Jun-2026 to 18-Jun-2029

Auto Renewal On

Billing Frequency Prepaid Term

Automatically Renews For 12 Months On 19-Jun-2029

End Date Effective For 36 Months

Requested Start Date 19 Jun 2026

Enter a date between 19-Jun-2026 & 16-Sep-2026.

Enter whole month count from 36 to 84

Co-Term to an End Date

6. Cisco Capital financing

Flexible payment options make it easier than ever to get the Cisco technology you need.

Cisco Capital® delivers leading-edge payment solutions, allowing you to stay focused on what's most important—your business. We can help you drive business outcomes, accelerate innovation and digital transformation, and adapt to market dynamics faster with flexible payment options tailored to your specific business needs. Reduce the total cost of ownership, conserve capital, and accelerate growth. We help you realize the full benefits of Cisco technology, today and in the future, and pay for it in the way that best suits your business requirements. Whether you are looking for a pay-as-you-consume model or need to bundle Cisco hardware, software, services, subscriptions, and third-party solutions, [learn more](#) about how Cisco Capital can help.