

End-of-Sale and End-of-Life Announcement for the Cisco Catalyst 4500E Series Supervisor Engine V—10GE

EOL8735 - Amended

Cisco announces the end-of-sale and end-of-life dates for the Cisco Catalyst 4500E Series Supervisor Engine V-10GE. The last day to order the affected product(s) is February 28, 2013. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available until the termination date of the contract, even if this date exceeds the Last Date of Support shown in Table 1.

Table 1. End-of-Life Milestones and Dates for the Cisco Catalyst 4500E Series Supervisor Engine V-10GE

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	August 30, 2012
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	February 28, 2013
Last Ship Date: HW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	May 29, 2013
End of Routine Failure Analysis Date: HW	The last-possible date a routine failure analysis may be performed to determine the cause of hardware product failure or defect.	February 28, 2014
End of New Service Attachment Date: HW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	February 28, 2014
End of Service Contract Renewal Date: HW	The last date to extend or renew a service contract for the product.	May 26, 2017
Last Date of Support: HW	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	February 28, 2018

HW = Hardware OS SW = Operating System Software App. SW = Application Software

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
WS-X4516-10GE/2	Catalyst 45xxR Supervisor V-10GE, 2x10GE (X2) and 4x1GE (SFP)	WS-X45-SUP7-E	Catalyst 4500 E-Series Supervisor, 848Gbps	— For Cisco Catalyst 9400 information, please refer to Product Migration Options section
WS-X4516-10GE/2	Catalyst 45xxR Supervisor V-10GE, 2x10GE (X2) and 4x1GE (SFP)	WS-X45-SUP7L-E	Catalyst 4500 E-Series Supervisor 7L-E, 520Gbps	— For Cisco Catalyst 9400 information, please refer to Product Migration Options section

Product Migration Options

This announcement is related to [EOL8162](#), in which the end-of-sale date for the Cisco Supervisor Engine V-10GE is October 2012. Customers are encouraged to migrate from the Cisco 4500E Series Supervisor Engine V-10GE to the Cisco 4500E Series Supervisor Engine 7-E or 7L-E. Supervisor Engines 7-E and 7L-E provide unprecedented 848 Gbps and 520 Gbps system performance with 48 Gbps per slot to every line card.

The Catalyst 9400 is the next generation of the industry's most widely deployed Catalyst 4500 enterprise switching platform. Customers are encouraged to migrate to the Cisco Catalyst 9400. These modular access switches are built for security, Internet of Things (IoT), and the cloud. The platform provides unparalleled investment protection with a chassis architecture that is capable of supporting up to 9Tbps of system bandwidth and unmatched power delivery for high density IEEE 802.3BT (60W PoE). Redundancy is now table stakes across the portfolio. The Catalyst 9400 delivers state-of-the-art High Availability (HA) with capabilities like uplink resiliency, N+1/N+N redundancy for power supplies. The platform is enterprise optimized with an innovative dual-serviceable fan tray design, side to side airflow and is closet-friendly with ~16" depth. The platform also supports advanced routing and infrastructure services, SD-Access capabilities and network system virtualization. Information about this product can be found at: <https://www.cisco.com/c/en/us/products/switches/catalyst-9400-series-switches/index.html>"

Customers may be able to use the Cisco Technology Migration Program (TMP) where applicable to trade-in eligible products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, customers should work with their Cisco Partner or Cisco account team. Cisco Partners can find additional TMP information on Partner Central at https://www.cisco.com/web/partners/incentives_and_promotions/tmp.html

Customers may be able to continue to purchase the Cisco Catalyst 4500E Series Supervisor Engine V-10GE through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to: <https://www.cisco.com/go/eos>

Service prices for Cisco products are subject to change after the product End-of-Sale date.

The Cisco Takeback and Recycle program helps businesses dispose properly of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to: https://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html

For More Information

For more information about the Cisco Catalyst 4500E Series High-Performance Supervisor Engines, visit https://www.cisco.com/en/US/products/hw/switches/ps4324/products_data_sheets_list.html, or contact your local account representative.

For more information about the Cisco End-of-Life Policy, go to:
https://www.cisco.com/en/US/products/products_end-of-life_policy.html

For more information about the Cisco Product Warranties, go to:
https://www.cisco.com/en/US/products/prod_warranties_listing.html

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