

End-of-Sale and End-of-Life Announcement for the Cisco Catalyst 2960-CX Series Switches

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Overview

EOL15071 - Amended

Cisco announces the end-of-sale dates for the Cisco Catalyst 2960-CX Series Switches. The last day to order the affected product(s) is April 30, 2024. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.

End-of-life milestones

Table 1. End-of-life milestones and dates for the Cisco Catalyst 2960-CX Series Switches

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end of sale and end of life of a product is distributed to the general public.	May 1, 2023
End-of-Sale Date: HW	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	April 30, 2024
Last Ship Date: HW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	July 30, 2024
End of SW Maintenance Releases Date: HW	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	April 30, 2025
End of Vulnerability/Security Support: HW	The last date that Cisco Engineering may release a planned maintenance release or scheduled software remedy for a security vulnerability issue.	April 30, 2029
End of Routine Failure Analysis Date: HW	The last-possible date a routine failure analysis may be performed to determine the cause of hardware product failure or defect.	April 30, 2025
End of New Service Attachment Date: HW	support contract, this is the last date to order a new service-and-	
End of Service Contract Renewal Date: HW	The last date to extend or renew a service contract for the product.	July 29, 2028
Last Date of Support: HW	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	April 30, 2029

HW = Hardware

OS SW = Operating System Software

App. SW = Application Software

Product Part Numbers

 Table 2.
 Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
NAL-C2960CX- 8PC-L	NAL PID for WS- C2960CX-8PC-L	There is currently no replacement product available for this product.	-	-
NAL-C2960CX- 8TC-L	NAL PID for WS- C2960CX-8TC-L	There is currently no replacement product available for this product.	-	-
WS-C2960CX- 8PC-L	Cisco Catalyst 2960-CX 8 Port PoE, LAN Base	C9200CX-8P- 2X2G-E	Catalyst 9000 Compact Switch 8 port PoE+, 240W, Essentials	-
WS-C2960CX- 8PC-L	Cisco Catalyst 2960-CX 8 Port PoE, LAN Base	MS130-8P-HW	Meraki MS130-8P Cloud Managed 8GE 120W PoE Switch	-
WS-C2960CX- 8PCL++	Catalyst 2960-CX 8 Port PoE, LAN Base TAA	C9200CX-8P- 2X2G-E	Catalyst 9000 Compact Switch 8 port PoE+, 240W, Essentials	-
WS-C2960CX- 8PCL++	Catalyst 2960-CX 8 Port PoE, LAN Base TAA	MS130-8P-HW	Meraki MS130-8P Cloud Managed 8GE 120W PoE Switch	-
WS-C2960CX- 8TC-L	Cisco Catalyst 2960-CX 8 Port Data Lan Base	C9200CX-12T- 2X2G-E	Catalyst 9000 Compact Switch 12-port Data Only, Essentials	-
WS-C2960CX- 8TC-L	Cisco Catalyst 2960-CX 8 Port Data Lan Base	MS130-8-HW	Meraki MS130-8 Cloud Managed 8GE Switch	-
WS-C2960CX- 8TCL++	Catalyst 2960-CX 8 Port Data Lan Base TAA	C9200CX-12T- 2X2G-E	Catalyst 9000 Compact Switch 12-port Data Only, Essentials	-
WS-C2960CX- 8TCL++	Catalyst 2960-CX 8 Port Data Lan Base TAA	MS130-8-HW	Meraki MS130-8 Cloud Managed 8GE Switch	-

Product Migration Options

Customers may be able to use the Cisco Technology Migration Program (TMP) where applicable to trade-in eligible products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, customers should work with their Cisco Partner or Cisco account team. Cisco Partners can find additional TMP information on Partner Central at

https://www.cisco.com/web/partners/incentives and promotions/tmp.html.

Customers may be able to continue to purchase the Cisco Catalyst 2960-CX Series Switches through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to: http://www.cisco.com/go/eos.

The Cisco Takeback and Recycle program helps businesses properly dispose of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:

http://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html.

For more information

For more information about the Cisco End-of-Life Policy, go to: https://www.cisco.com/c/en/us/products/eos-eol-policy.html.

For more information about the Cisco Product Warranties, go to: https://www.cisco.com/c/en/us/products/warranty-listing.html.

To subscribe to receive end-of-life/end-of-sale information, go to: https://cway.cisco.com/mynotifications.

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