



End-of-Sale and End-of-Life Announcement for the Cisco MDS 9000 Family 4-Port 10-Gbps Fibre Channel Switching Module

EOL9430

Cisco announces the end-of-sale and end-of life dates for the Cisco MDS 9000 Family 4-Port 10-Gbps Fibre Channel Switching Module. The last day to order the affected product(s) is April 28, 2014. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.

Table 1. End-of-Life Milestones and Dates for the Cisco MDS 9000 Family 4-Port 10-Gbps Fibre Channel Switching Module

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end of sale and end of life of a product is distributed to the general public.	October 28, 2013
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	April 28, 2014
Last Ship Date: HW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	July 27, 2014
End of Routine Failure Analysis Date: HW	The last-possible date a routine failure analysis may be performed to determine the cause of hardware product failure or defect.	April 28, 2015
End of New Service Attachment Date: HW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	April 28, 2015
End of Service Contract Renewal Date: HW	The last date to extend or renew a service contract for the product.	July 24, 2018
Last Date of Support: HW	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	April 30, 2019

HW = Hardware OS SW = Operating System Software App. SW = Application Software

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
DS-X9704	4-port 10Gbps Fibre Channel Switching Module	DS-X9232-256K9	32-Port 8-Gbps Performance Fibre Channel Switching Module	—
DS-X9704	4-port 10Gbps Fibre Channel Switching Module	DS-X9248-256K9	48-Port 8-Gbps Performance Fibre Channel Switching Module	—
DS-X9704-H=	4-port 10Gbps FC Module for HP with Service, Spare	DS-X9232256HK9=	Cisco MDS 9000 Family 32-Port 8-Gbps Advanced Fibre Channel	—
DS-X9704-H=	4-port 10Gbps FC Module for HP with Service, Spare	DS-X9248256HK9=	Cisco MDS 9000 Family 48-Port 8-Gbps Advanced Fibre Channel	—
DS-X9704=	4-port 10Gbps Fibre Channel Switching Module, Spare	DS-X9232-256K9=	32-Port 8-Gbps Advanced Fibre Channel Switching Module	—
DS-X9704=	4-port 10Gbps Fibre Channel Switching Module, Spare	DS-X9248-256K9=	48-Port 8-Gbps Advanced Fibre Channel Switching Module	—

Product Migration Options

Customers are encouraged to migrate to the Cisco MDS 9000 Family 8-Gbps Advanced Fibre Channel Switching Module. Information about this product can be found at:

http://www.cisco.com/en/US/prod/collateral/modules/ps5991/data_sheet_c78-639748_ps5990_Products_Data_Sheet.html.

Customers may be able to continue to purchase Cisco MDS 9000 Family 4-Port 10-Gbps Fibre Channel Switching Module through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to:

<http://www.cisco.com/go/eos>

Service prices for Cisco products are subject to change after the product End of Sale date.

For More Information

For more information about the Cisco MDS 9000 Family 8-Gbps Advanced Fibre Channel Switching Module, visit http://www.cisco.com/en/US/prod/collateral/modules/ps5991/data_sheet_c78-639748_ps5990_Products_Data_Sheet.html, or contact your local account representative.

For more information about the Cisco End-of-Life Policy, go to: http://www.cisco.com/en/US/products/products_end-of-life_policy.html

For more information about the Cisco Product Warranties, go to: http://www.cisco.com/en/US/products/prod_warranties_listing.html

To subscribe to receive end-of-life/end-of-sale information, go to: <http://www.cisco.com/cisco/support/notifications.html>

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