

End-of-Sale and End-of-Life Announcement for the Cisco Smartlook.com



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Overview

EOL15639

Cisco announces the end-of-sale and end-of-life dates for the Cisco Smartlook.com. The last day to order the affected product(s) is May 31, 2026. The last day to renew or add to an existing subscription is August 31, 2026. Customers with active service contracts and subscriptions (as applicable) will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts and subscriptions (as applicable), support will be available under the terms and conditions of customers' service contract and subscription.

End-of-life milestones

Table 1. End-of-life milestones and dates for the Cisco Smartlook.com

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	March 31, 2026
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	May 31, 2026
End of Change/Renewal Date Subscription	The last date to Renew or Add to an existing subscription.	August 31, 2026
Last Date of Support Subscription	The last date to receive applicable subscription entitlements, service and support for the product as entitled by active subscriptions and service contracts(as applicable) or by warranty terms and conditions. After this date, all subscription and support services for the product are unavailable, and the product becomes obsolete.	August 31, 2027

Product part numbers

Table 2. Product part numbers affected by this announcement

End-of-Sale Product Part Number	Product Description	Migration Product Part Number	Migration Product Description	Additional Information
SMRTLK-ADJ-SUB	Cisco Smartlook Adjustment - SaaS	See Product Migration Options section for details.	Splunk Observability Cloud - RUM+DXA	-
SMRTLK-ADJ-USG	Cisco Smartlook Usage - SaaS	See Product Migration Options section for details.	Splunk Observability Cloud - RUM+DXA	-

For more information

For more information about the Cisco End-of-Life Policy, go to: <https://www.cisco.com/c/en/us/products/eos-eol-policy.html>.

For more information about the Cisco Product Warranties, go to: <https://www.cisco.com/c/en/us/products/warranty-listing.html>.

To subscribe to receive end-of-life/end-of-sale information, go to: <https://cway.cisco.com/mynotifications>.

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