



The bridge to possible

Product End-of-Life Notice

Cisco public

End-of-Sale and End-of-Life Announcement for the Cisco(AppDynamics) SAP Monitoring AVP for SAP



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Overview

EOL13574

Cisco(AppDynamics) announces the end-of-sale and end-of life dates for the Cisco(AppDynamics) SAP Monitoring AVP for SAP. The last day to order the affected product(s) is December 15, 2020. Customers with active service contracts will continue to receive support from the Cisco(AppDynamics) Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.

End-of-life milestones

Table 1. End-of-Life Milestones and Dates for the Cisco(AppDynamics) SAP Monitoring AVP for SAP

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	October 2, 2020
End-of-Sale Date License	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	December 15, 2020
Last Ship Date License	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	December 15, 2020

HW = Hardware OS SW = Operating System Software App. SW = Application Software

Product part numbers

Table 2. Product part numbers affected by this announcement

End-of-Sale Product Part Number	Product Description
APPD-AVPSAPOP-K9	AppDynamics Application Visibility Pack for SAP On-Premises
APPD-AVPSAPSAAS-K9	AppDynamics Application Visibility Pack for SAP
APPD-SAP-K9	AppDynamics 5 APM ADV, 5 ABAP Agent Licenses, and PS
APPD-SAPOP-K9	AppDynamics 5 APM ADV, 5 ABAP Agent On-Prem Licenses, and PS

Product migration options

There is no replacement available for the Cisco(AppDynamics) SAP Monitoring AVP for SAP at this time.

Service prices for Cisco products are subject to change after the product End-of-Sale date.

For more information

For more information about the Cisco End-of-Life Policy, go to:

http://www.cisco.com/en/US/products/products_end-of-life_policy.html.

For more information about the Cisco Product Warranties, go to:

http://www.cisco.com/en/US/products/prod_warranties_listing.html.

To subscribe to receive end-of-life/end-of-sale information, go to:

<http://www.cisco.com/cisco/support/notifications.html>.

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