

# End-of-Sale and End-of-Life Announcement for the Cisco Regional uplift pricing for XDR Essentials, Advantage, and Premier PIDs & XDR Add ons

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## Overview

### EOL15661 - Amended

Cisco announces the end-of-sale and end-of-life dates for the Cisco Regional uplift pricing for XDR Essentials, Advantage, and Premier PIDs & XDR Add ons. The last day to order the affected product(s) is August 4, 2025. The last day to renew or add to an existing subscription is August 4, 2025. Customers with active service contracts and subscriptions (as applicable) will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts and subscriptions (as applicable), support will be available under the terms and conditions of customers' service contract and subscription.

To improve the ordering process for XDR, we are replacing the current add-on PIDs with new PIDs that can be used across all Routes to Market (ALC, Enterprise Agreements, and Suites). Cisco will announce the end-of-sale for the existing (legacy) al-la-carte add-on PIDs as we move forward with this replacement. Additionally, we are simplifying the ordering for XDR Essentials, Advantage, and Premier for EMEA and APJC deployments with a single global PID. Customers can now order these tiers through one PID by selecting their region of deployment directly in Security Cloud Control. Please see replacement PID options in the table below for additional information. There are no changes to the underlying product nor to customers' ability to retain data for extended periods of time or ingest larger amounts of data per user.

## End-of-life milestones

**Table 1.** End-of-life milestones and dates for the Cisco Regional uplift pricing for XDR Essentials, Advantage, and Premier PIDs & XDR Add ons

Milestone	Definition	Date
<b>End-of-Life Announcement Date</b>	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	May 14, 2025
<b>End-of-Sale Date*</b>	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	August 4, 2025
<b>End of Service Contract Renewal Date: Subscription</b>	The last date to extend or renew a service contract for the product.	August 4, 2025
<b>End of Change/Renewal Date*: Subscription</b>	The last date to Renew or Add to an existing subscription.	August 4, 2025

Milestone	Definition	Date
<b>Last Date of Support**: Subscription</b>	The last date to receive applicable subscription entitlements, service and support for the product as entitled by active subscriptions and service contracts(as applicable) or by warranty terms and conditions. After this date, all subscription and support services for the product are unavailable, and the product becomes obsolete.	August 31, 2030

\*The requested subscription start date needs to be on or before the End of Sale Date for new subscriptions, and on or before the End of Change/Renewal Date for subscription changes and renewals.

\*\*The projected subscription term end date for new or changing subscriptions needs to be on or before the Last Date of Support.

## Product part numbers

**Table 2.** Product part numbers affected by this announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information	Quantity Adjustment Rule*	Adjustment Value**	Auto Renewal***
<b>MSLA-XDR-ADV-AP-F</b>	Cisco MSLA XDR Advantage - APJC	MSLA-XDR-ESS-F	Cisco MSLA XDR Essentials	-	Same as Current	-	True
<b>MSLA-XDR-ADV-EU-F</b>	Cisco MSLA XDR Advantage- EMEA	MSLA-XDR-ADV-F	Cisco MSLA XDR Advantage	-	Same as Current	-	True
<b>MSLA-XDR-ESS-AP-F</b>	Cisco MSLA XDR Essentials - APJC	MSLA-XDR-ESS-F	Cisco MSLA XDR Essentials	-	Same as Current	-	True
<b>MSLA-XDR-ESS-EU-F</b>	Cisco MSLA XDR Essentials - EMEA	MSLA-XDR-ADV-F	Cisco MSLA XDR Advantage	-	Same as Current	-	True
<b>XDR-ADV-AP</b>	Cisco XDR Advantage Tier subscription - APJC	XDR-ADV	Cisco XDR Advantage Tier subscription	-	Same as Current	-	True
<b>XDR-ADV-EU</b>	Cisco XDR Advantage Tier subscription - EMEA	XDR-ADV	Cisco XDR Advantage Tier subscription	-	Same as Current	-	True

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information	Quantity Adjustment Rule <sup>*</sup>	Adjustment Value <sup>**</sup>	Auto Renewal <sup>***</sup>
<b>XDR-DATARET-180</b>	Cisco XDR Data Retention Extension 180 Days	See the Product Migration Options section below for detailed information on replacing this product.	-	-	-	-	-
<b>XDR-DATARET-365</b>	Cisco XDR Data Retention extension 365 days	See the Product Migration Options section below for detailed information on replacing this product.	-	-	-	-	-
<b>XDR-ESS-AP</b>	Cisco XDR Essential Tier subscription - APJC	XDR-ESS	Cisco XDR Essential Tier subscription	-	Same as Current	-	True
<b>XDR-ESS-EU</b>	Cisco XDR Essential Tier subscription - EMEA	XDR-ESS	Cisco XDR Essential Tier subscription	-	Same as Current	-	True
<b>XDR-ING-1GB</b>	Cisco XDR Data Ingest 1GB Per User/Month	See the Product Migration Options section below for detailed information on replacing this product.	-	-	-	-	-
<b>XDR-PRE-AP</b>	Cisco XDR Premier Tier subscription - APJC	XDR-PRE	Cisco XDR Premier Tier subscription	-	Same as Current	-	True
<b>XDR-PRE-EU</b>	Cisco XDR Premier Tier subscription - EMEA	XDR-PRE	Cisco XDR Premier Tier subscription	-	Same as Current	-	True

<sup>\*</sup>The Quantity Adjustment Rule determines how subscription quantities are adjusted during the Auto-Renewal process for the migration product.

The rule offers several adjustment methods:

- Same as Current: Retains the current subscription quantity.
- Multiply: Multiplies the subscription quantity by a specified value.
- Divide: Divides the subscription quantity by a specified value.
- Add: Adds a specified value to the subscription quantity.
- Exact Value: Sets a fixed, predefined quantity.

\*\*The Adjustment Value is the numeric input used with the Quantity Adjustment Rule to determine how subscription quantities are modified when Auto Renewal is Enabled.

\*\*\*The Auto Renewal indicator shows if Auto Renewal is enabled for the EOL product. However, Auto Renewal will only occur if the customer opted for it during the initial purchase and no manual intervention is required for provisioning. Without this prior selection, the product will not renew automatically, regardless of the Auto Renewal status.

## Product migration options

Customers looking to order Cisco XDR Addons – Data Retention & Additional Ingest should leverage the following new SKUs/PIDs on/after Aug 5th for all new or renewal À la carte orders. EA & Suites Add on PIDs will be updated on the XDR ordering guide.

- XDR-DR-180 – XDR retention of default 2GB for 180 days
- XDR-DR-365 – XDR retention of default 2GB for 365 days
- XDR-AING-90 – XDR additional GB ingestion for 90 days
- XDR-AING-180 – XDR additional GB ingestion for 180 days
- XDR-AING-365 – XDR additional GB ingestion for 365 days

## For more information

For more information about the Cisco End-of-Life Policy, go to: <https://www.cisco.com/c/en/us/products/eos-eol-policy.html>.

For more information about the Cisco Product Warranties, go to: <https://www.cisco.com/c/en/us/products/warranty-listing.html>.

To subscribe to receive end-of-life/end-of-sale information, go to: <https://cway.cisco.com/mynotifications>.

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