

Cisco Security Virtual Appliance Licenses for Customers and Partners

Guide

November 2014

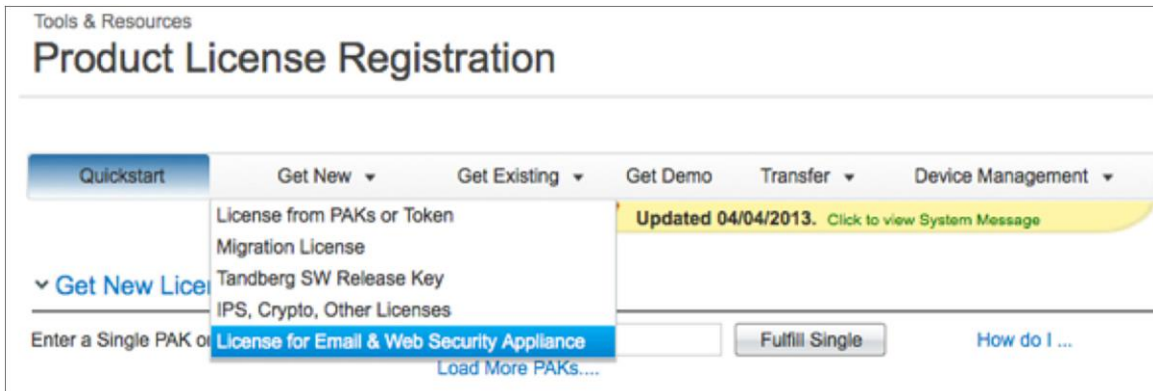
This document describes the process for obtaining and installing activation keys for the Cisco® Web Security Virtual Appliance (WSAV), the Cisco Email Security Virtual Appliance (ESAV), and the Cisco Content Security Management Virtual Appliance (SMAV). To activate your Cisco virtual appliance license, you must have one of the following:

- An active Cisco Web Security software license in order to get Cisco WSAV
- An active Cisco Email Security software license in order to get Cisco ESAV
- An active Cisco Content Security Management software license in order to get Cisco Content SMAV

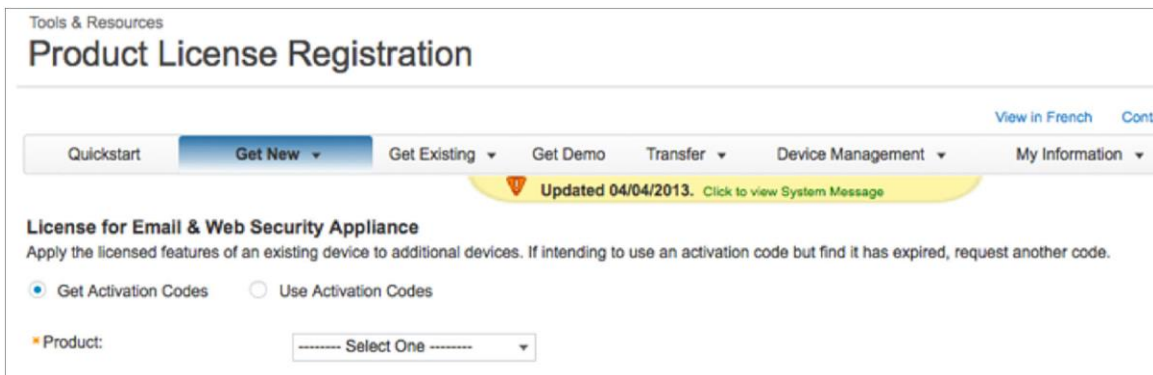
Partners with active not-for-resale (NFR) Cisco Web Security software licenses are entitled to receive an NFR Cisco WSAV license. Partners with active NFR Cisco Email Security software licenses are entitled to receive an NFR Cisco ESAV license.

You will need to have your activation keys from your Cisco Web Security Appliance (WSA) or your Cisco Email Security Appliance (ESA) in addition to a Cisco.com account to complete this process. If you do not already have a Cisco.com account, please register at <http://tools.cisco.com/RPF/register/register.do>.

1. Go to <http://www.cisco.com/go/license>.
2. Log in with your Cisco account ID.
3. On the Get New tab, choose License for Email & Web Security Appliance from the pull-down menu.



4. A page appears that requests an activation code to get the license. Select the Get Activation Codes button.



- From the Product pull-down menu, choose Iron Port Product - SW Bundles (if you have an existing software bundle) or Iron Port Product - TC (if you have individual products).

The screenshot shows the 'Product License Registration' page. At the top, there is a navigation bar with 'Tools & Resources' and 'Product License Registration'. Below this is a secondary navigation bar with 'Quickstart', 'Get New', 'Get Existing', 'Get Demo', 'Transfer', 'Device Management', and 'My Information'. A yellow banner indicates 'Updated 04/04/2013. Click to view System Message'. The main heading is 'License for Email & Web Security Appliance' with a sub-heading: 'Apply the licensed features of an existing device to additional devices. If intending to use an activation code but find it has expired, request another code.' There are two radio buttons: 'Get Activation Codes' (selected) and 'Use Activation Codes'. Below this is a 'Product:' label and a dropdown menu. The dropdown menu is open, showing options: '----- Select One -----', 'Iron Port Product - Perpetual', 'Iron Port Product - SW Bundles' (highlighted), 'Iron Port Product - TC', and 'Iron Port Product - Third Party'.

- If you want to use the same licenses as those for an existing Cisco WSA, ESA, or SMA, continue with this step. Otherwise, skip to Step 7. Enter an existing Cisco WSA, ESA, or SMA serial number in the Source Serial Number/Virtual Device Identifier field. If you have multiple Cisco WSAs, ESAs, or SMAs, select one that has the same license that you want enabled on your virtual appliance.
- For the Select Destination Appliance Type option, select the Virtual button.
- Leave the Target Serial Number/Virtual Device Identifier field blank.
- In the "Send to" field, enter the email address to which the activation code should be sent.
- Click Request Code.

The screenshot shows the 'Product License Registration' page with the registration form filled out. The navigation and banner are the same as in the previous screenshot. The 'License for Email & Web Security Appliance' section is the same. The 'Get Activation Codes' radio button is selected. The 'Product:' dropdown is now a text box containing 'Iron Port Product - SW Bundle'. The 'Source Serial Number / Virtual Device Identifier' field contains '3651J6CCEC6'. The 'Select Destination Appliance Type:' section has 'Physical' unselected and 'Virtual' selected. Below this is a note: 'Please leave the VLN field empty if this is an initial purchase. For Follow-On and Renewals, please enter the VLN provided during initial fulfillment.' The 'Target Serial Number / Virtual Device Identifier' field is empty. The 'Send to' field contains 'joejones@cisco.com'. At the bottom, there are two buttons: 'Request Code' and 'Cancel'.

11. After you receive the code, repeat Step 3. At Step 4, select the Use Activation Codes button and click Next.

The screenshot shows the 'Product License Registration' page for 'License for Email & Web Security Appliance'. The page has a navigation bar with 'Quickstart', 'Get New', 'Get Existing', 'Get Demo', 'Transfer', 'Device Management', and 'My Information'. A yellow banner indicates an update on 04/04/2013. The main content area shows a progress indicator with three steps: '1. Specify Activation Code', '2. Select SKU Options', and '3. Review'. Under step 1, there are two radio buttons: 'Get Activation Codes' (unselected) and 'Use Activation Codes' (selected). Below this, there is a text input field for the 'Activation Code' containing the value 'FXPAKBF286'. A 'Next' button is located at the bottom left of the form.

12. Select the Cisco WSA software stock-keeping units (SKUs, or product part numbers) that should be embedded on the Cisco WSAV license, the Cisco ESA software SKUs that should be embedded on the Cisco ESAV license, or the Cisco SMA software SKUs that should be embedded on the Cisco Content SMAV license. Click Next.

13. Enter the email address to which the Cisco WSAV, ESAV, or Content SMAV license should be sent.

14. Click Get License. A Processing Request pop-up window should appear.

The screenshot shows a 'License Request Status' pop-up window. It contains an information icon and the text 'Keep this page open to wait for the request status.' Below this is a progress bar labeled 'Processing Request' with a blue and white striped pattern. Underneath the progress bar, it says 'License will be sent to these email addresses -' followed by a text box containing 'aleahmed@cisco.com'. There is a link to 'Please provide feedback...Let Cisco know how to improve this experience.' At the bottom, there are two buttons: 'OK' and 'Download'.

After your request is processed, you will see a confirmation. The key will be sent within three hours.

Getting the Cisco WSAV Software Image

To download the Cisco WSAV software image, please follow these steps:

1. Go to <http://www.cisco.com/go/wsa>.
2. In the right panel, click Software Downloads, Release and General Information.
3. Click Download Software. You will be led to downloads for the Cisco Web Security Appliance.
4. Click Cisco Web Security Virtual Appliance. Select the virtual appliance image that you need and click Download. You can reuse your virtual appliance license for as many images as you need. The license can be applied to any of the models available for download.

Getting the Cisco ESAV Software Image

To download the Cisco ESAV software image, please follow these steps:

1. Go to <http://www.cisco.com/go/esa>.
2. In the right panel, click Software Downloads, Release and General Information.
3. Click Download Software. You will be led to downloads for the Cisco Email Security Appliance.
4. Click Cisco Email Security Virtual Appliance. Select the virtual appliance image you need and click Download. You can reuse your virtual appliance license for as many images as you need. The license can be applied to any of the models available for download.

Getting the Cisco Content SMAV Software Image

To download the Cisco SMAV software image, please follow these steps:

1. Go to <http://www.cisco.com/go/sma>.
2. In the right panel, click Software Downloads, Release and General Information.
3. Click Download Software. You will be led to downloads for the Cisco Security Management Appliance.
4. Click Cisco Content Security Management Virtual Appliance. Select the virtual appliance image you need and click Download. You can reuse your virtual appliance license for as many images as you need. The license can be applied to any of the models available for download.



Americas Headquarters
Cisco Systems, Inc.
San Jose, CA

Asia Pacific Headquarters
Cisco Systems (USA) Pte. Ltd.
Singapore

Europe Headquarters
Cisco Systems International BV Amsterdam,
The Netherlands

Cisco has more than 200 offices worldwide. Addresses, phone numbers, and fax numbers are listed on the Cisco Website at www.cisco.com/go/offices.

Cisco and the Cisco logo are trademarks or registered trademarks of Cisco and/or its affiliates in the U.S. and other countries. To view a list of Cisco trademarks, go to this URL: www.cisco.com/go/trademarks. Third party trademarks mentioned are the property of their respective owners. The use of the word partner does not imply a partnership relationship between Cisco and any other company. (1110R)