

End-of-Sale and End-of-Life Announcement for the Cisco x170 and x80 Email, Web, and Content Security Management Hardware Appliances

EOL10894 - Amended

Cisco announces the end-of-sale and end-of-life dates for the Cisco x170 and x80 Email, Web, and Content Security Management Hardware Appliances. The last day to order the affected product(s) is November 8, 2016. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.

Table 1. End-of-Life Milestones and Dates for the Cisco x170 and x80 Email, Web, and Content Security Management Hardware Appliances

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	May 10, 2016
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	November 8, 2016
Last Ship Date: HW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	February 6, 2017
End of Routine Failure Analysis Date: HW	The last-possible date a routine failure analysis may be performed to determine the cause of hardware product failure or defect.	November 8, 2017
End of New Service Attachment Date: HW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	November 8, 2017
End of Service Contract Renewal Date: HW	The last date to extend or renew a service contract for the product.	February 3, 2021
Last Date of Support: HW	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	November 30, 2021

HW = Hardware OS SW = Operating System Software App. SW = Application Software

End of SW Maintenance Releases Date: HW—The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software. This will be based on the date applicable on the End Of Sale announcement for that latest SW image identified below.

End of Vulnerability/Security Support: The last date that Cisco Engineering may release a planned maintenance release or scheduled software remedy for a security vulnerability issue. This will be based on the date applicable on the End of Sale announcement for that latest SW image identified below.

The last SW image release that would be supported for these platforms are as below:

- x170 Appliances:
 - Web Security Appliances: 10.1.x
 - Email Security Appliances: 11.0.x
 - Security Management Appliances: 10.x.x
- x80 Appliances:
 - Web Security Appliances: 12.x.x
 - Email Security Appliances: 12.x.x
 - Security Management Appliances: 12.x.x

The last date that Engineering will qualify any new SW releases on the End Of Sale HW is April 30, 2018. The latest SW image prior to this date will be last SW image supported on the platform. Subsequent SW releases after this date will not be tested or validated on the End of Sale HW platform.

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
ESA-C170-K9	ESA C170 Email Security Appliance with Software	ESA-C190-K9	ESA C190 Email Security Appliance with Software	-
ESA-C380-K9	ESA C380 Email Security Appliance with Software	ESA-C390-K9	ESA C390 Email Security Appliance with Software	-
ESA-C680-10G-FP-K9	ESA C680 FIPS Compliant Email appliance 10G and locking FP	ESA-C690-10G-K9	ESA C690 Email Security with 10 GE Fiber interfaces	-
ESA-C680-10G-K9	ESA C680 Email Security with 10GE Fiber Interfaces	ESA-C690-10G-K9	ESA C690 Email Security with 10 GE Fiber interfaces	-
ESA-C680-10G-LF-K9	ESA C680 Email Security with 10GE and locking FP	ESA-C690-10G-K9	ESA C690 Email Security with 10 GE Fiber interfaces	-
ESA-C680-1G-FP-K9	ESA C680 FIPS Compliant Email appliance 1G and locking FP	ESA-C690-1G-K9	ESA C690 Email Security with 1GE Fiber interfaces	-
ESA-C680-1G-K9	ESA C680 Email Security with 1GE Fiber interfaces	ESA-C690-1G-K9	ESA C690 Email Security with 1GE Fiber interfaces	-
ESA-C680-1G-LF-K9	ESA C680 Email Security with 1GE and locking FP	ESA-C690-1G-K9	ESA C690 Email Security with 1GE Fiber interfaces	-
ESA-C680-FP-K9	ESA C680 FIPS Compliant Email appliance with locking FP	ESA-C690-K9	ESA C690 Email Security Appliance with Software	-
ESA-C680-K9	ESA C680 Email Security Appliance with Software	ESA-C690-K9	ESA C690 Email Security Appliance with Software	-
ESA-C680-LKFP-K9	ESA C680 Email Security Appliance with Locking Faceplate	ESA-C690-K9	ESA C690 Email Security Appliance with Software	-
SMA-M170-K9	SMA M170 Security Management Appliance with Software	SMA-M190-K9	SMA M190 Security Management Appliance with Software	-
SMA-M380-K9	SMA M380 Security Management Appliance with Software	SMA-M390-K9	SMA M390 Security Management Appliance with Software	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
SMA-M680-10G-K9	SMA M680 Security Management with 10GE Fiber interfaces	SMA-M690-10G-K9	SMA M690 Security Management with 10 GE Fiber interfaces	-
SMA-M680-10G-LF-K9	SMA M680 Security Management with 10GE Fiber and locking FP	SMA-M690-10G-K9	SMA M690 Security Management with 10 GE Fiber interfaces	-
SMA-M680-1G-K9	SMA M680 Security Management with 1GE Fiber interface	SMA-M690-1G-K9	SMA M690 Security Management with 1GE Fiber interfaces	-
SMA-M680-1G-LF-K9	SMA M680 Security Management with 1GE Fiber and locking FP	SMA-M690-1G-K9	SMA M690 Security Management with 1GE Fiber interfaces	-
SMA-M680-K9	SMA M680 Security Management Appliance with Software	SMA-M690-K9	SMA M690 Security Management Appliance with Software	-
SMA-M680-LKFP-K9	SMA M680 Security Management Appl. with Locking Faceplate	SMA-M690-K9	SMA M690 Security Management Appliance with Software	-
WSA-S170-K9	WSA S170 Web Security Appliance with Software	WSA-S190-K9	WSA S190 Web Security Appliance with Software	-
WSA-S380-K9	WSA S380 Web Security Appliance with Software	WSA-S390-K9	WSA S390 Web Security Appliance with Software	-
WSA-S680-10G-K9	WSA S680 Web Security with 10GE Fiber interfaces	WSA-S690-10G-K9	WSA S690 Web Security with 10 GE Fiber interfaces	-
WSA-S680-10G-LF-K9	WSA S680 Web Security with 10GE fiber and locking FP	WSA-S690-10G-K9	WSA S690 Web Security with 10 GE Fiber interfaces	-
WSA-S680-1G-K9	WSA S680 Web Security with 1GE Fiber interfaces	WSA-S690-1G-K9	WSA S690 Web Security with 1GE Fiber interfaces	-
WSA-S680-1G-LF-K9	WSA S680 Web Security with 1GE fiber and locking FP	WSA-S690-1G-K9	WSA S690 Web Security with 1GE Fiber interfaces	-
WSA-S680-K9	WSA S680 Web Security Appliance with Software	WSA-S690-K9	WSA S690 Web Security Appliance with Software	-
WSA-S680-LKFP-K9	WSA S680 Web Security Appliance with Locking Faceplate	WSA-S690-K9	WSA S690 Web Security Appliance with Software	-

Product Migration Options

Customers are encouraged to migrate to the x90 next-generation security appliances. Information about these products can be found at:

<https://www.cisco.com/c/en/us/products/security/web-security-appliance/datasheet-listing.html>

<https://www.cisco.com/c/en/us/products/security/content-security-management-appliance/datasheet-listing.html>

<https://www.cisco.com/c/en/us/products/security/email-security-appliance/datasheet-listing.html>

Customers may be able to use the Cisco Technology Migration Program (TMP) where applicable to trade-in eligible products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, customers should work with their Cisco Partner or Cisco account team. Cisco Partners can find additional TMP information on Partner Central at

https://www.cisco.com/web/partners/incentives_and_promotions/tmp.html.

Customers may be able to continue to purchase the Cisco x170 and x80 Email, Web, and Content Security Management Hardware Appliances through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to: <https://www.cisco.com/go/eos>.

Service prices for Cisco products are subject to change after the product End of Sale date.

The Cisco Takeback and Recycle program helps businesses dispose properly of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to: https://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html.

For More Information

For more information about the Cisco End-of-Life Policy, go to: https://www.cisco.com/en/US/products/products_end-of-life_policy.html
https://www.cisco.com/web/ironport/product_discontinuance.html

For more information about the Cisco Product Warranties, go to: https://www.cisco.com/en/US/products/prod_warranties_listing.html

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