End-of-Sale and End-of-Life Announcement for the Cisco Security Manager (CSM) v4.9 to v4.13

EOL12296 - Amended

Cisco announces the end-of-sale and end-of-life dates for the Cisco Security Manager (CSM) v4.9 to v4.13. The last day to order the affected product(s) is September 12, 2018. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.

Table 1.   End-of-Life Milestones and Dates for the Cisco Security Manager (CSM) v4.9 to v4.13

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	March 14, 2018
End-of-Sale Date: OS SW, License	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	September 12, 2018
Last Ship Date: OS SW, License	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	December 11, 2018
End of SW Maintenance Releases Date: OS SW	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	September 12, 2019
End of New Service Attachment Date: OS SW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	September 12, 2019
End of Service Contract Renewal Date: OS SW	The last date to extend or renew a service contract for the product.	December 8, 2022
Last Date of Support: OS SW	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	September 30, 2023

HW = Hardware   OS SW = Operating System Software   App. SW = Application Software

Table 2.   Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
CSMP100-4.10-M-K9	Cisco Security Manager 4.x to 4.10 Upgrade - PRO-100 License	CSMPR100-4.16-M-K9	Cisco Security Manager 4.x to 4.16 Upgrade - PRO-100 Lic	-
CSMP100-4.11-M-K9	Cisco Security Manager 4.x to 4.11 Upgrade - PRO-100 License	CSMPR100-4.16-M-K9	Cisco Security Manager 4.x to 4.16 Upgrade - PRO-100 Lic	-
CSMP100-4.13-M-K9	Cisco Security Manager 4.x to 4.13 Upgrade - PRO-100 License	CSMPR100-4.16-M-K9	Cisco Security Manager 4.x to 4.16 Upgrade - PRO-100 Lic	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
CSMP100-4.9-M-K9	Cisco Security Manager 4.x to 4.9 Upgrade - PRO-100 License	CSMPR100-4.16-M-K9	Cisco Security Manager 4.x to 4.16 Upgrade - PRO-100 Lic	-
CSMP250-4.10-M-K9	Cisco Security Manager 4.x to 4.10 Upgrade - PRO-250 License	CSMPR250-4.16-M-K9	Cisco Security Manager 4.x to 4.16 Upgrade - PRO-250 Lic	-
CSMP250-4.11-M-K9	Cisco Security Manager 4.x to 4.11 Upgrade - PRO-250 License	CSMPR250-4.16-M-K9	Cisco Security Manager 4.x to 4.16 Upgrade - PRO-250 Lic	-
CSMP250-4.13-M-K9	Cisco Security Manager 4.x to 4.13 Upgrade - PRO-250 License	CSMPR250-4.16-M-K9	Cisco Security Manager 4.x to 4.16 Upgrade - PRO-250 Lic	-
CSMPR100-4.13-K9	Cisco Security Manager 4.13 Professional-100 Device License	CSMPR100-4.16-K9	Cisco Security Manager 4.16 Professional - 100 Device Lic	-
CSMPR250-4.13-K9	Cisco Security Manager 4.13 Professional-250 Device License	CSMPR250-4.16-K9	Cisco Security Manager 4.16 Professional - 250 Device Lic	-
CSMPR50-4.10-M-K9	Cisco Security Manager 4.x to 4.10 Upgrade - PRO-50 License	CSMPR50-4.16-M-K9	Cisco Security Manager 4.x to 4.16 Upgrade - PRO-50 Lic	-
CSMPR50-4.11-M-K9	Cisco Security Manager 4.x to 4.11 Upgrade - PRO-50 License	CSMPR50-4.16-M-K9	Cisco Security Manager 4.x to 4.16 Upgrade - PRO-50 Lic	-
CSMPR50-4.13-K9	Cisco Security Manager 4.13 Professional - 50 Device License	CSMPR50-4.16-K9	Cisco Security Manager 4.16 Professional - 50 Device Lic	-
CSMPR50-4.13-M-K9	Cisco Security Manager 4.x to 4.13 Upgrade - PRO-50 License	CSMPR50-4.16-M-K9	Cisco Security Manager 4.x to 4.16 Upgrade - PRO-50 Lic	-
CSMST10-4.10-M-K9	Cisco Security Manager 4.x to 4.10 Upgrade - STD-10 License	CSMST10-4.16-M-K9	Cisco Security Manager 4.x to 4.16 Upgrade - STD-10 Lic	-
CSMST10-4.11-M-K9	Cisco Security Manager 4.x to 4.11 Upgrade - STD-10 License	CSMST10-4.16-M-K9	Cisco Security Manager 4.x to 4.16 Upgrade - STD-10 Lic	-
CSMST10-4.13-K9	Cisco Security Manager 4.13 Standard - 10 Device Limit	CSMST10-4.16-K9	Cisco Security Manager 4.16 Standard - 10 Device Lic	-
CSMST10-4.13-M-K9	Cisco Security Manager 4.x to 4.13 Upgrade - STD-10 License	CSMST10-4.16-M-K9	Cisco Security Manager 4.x to 4.16 Upgrade - STD-10 Lic	-
CSMST25-4.10-M-K9	Cisco Security Manager 4.x to 4.10 Upgrade - STD-25 License	CSMST25-4.16-M-K9	Cisco Security Manager 4.x to 4.16 Upgrade - STD-25 Lic	-
CSMST25-4.11-M-K9	Cisco Security Manager 4.x to 4.11 Upgrade - STD-25 License	CSMST25-4.16-M-K9	Cisco Security Manager 4.x to 4.16 Upgrade - STD-25 Lic	-
CSMST25-4.13-K9	Cisco Security Manager 4.13 Standard - 25 Device Limit	CSMST25-4.16-K9	Cisco Security Manager 4.16 Standard - 25 Device Lic	-
CSMST25-4.13-M-K9	Cisco Security Manager 4.x to 4.13 Upgrade - STD-25 License	CSMST25-4.16-M-K9	Cisco Security Manager 4.x to 4.16 Upgrade - STD-25 Lic	-
CSMST5-4.10-M-K9	Cisco Security Manager 4.x to 4.10 Upgrade - STD-5 License	CSMST5-4.16-M-K9	Cisco Security Manager 4.x to 4.16 Upgrade - STD-5 Lic	-
CSMST5-4.11-M-K9	Cisco Security Manager 4.x to 4.11 Upgrade - STD-5 License	CSMST5-4.16-M-K9	Cisco Security Manager 4.x to 4.16 Upgrade - STD-5 Lic	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
CSMST5-4.13-K9	Cisco Security Manager 4.13 Standard - 5 Device Limit	CSMST5-4.16-K9	Cisco Security Manager 4.16 Standard - 5 Device Lic	-
CSMST5-4.13-M-K9	Cisco Security Manager 4.x to 4.13 Upgrade - STD-5 License	CSMST5-4.16-M-K9	Cisco Security Manager 4.x to 4.16 Upgrade - STD-5 Lic	-
CSMST5-4.9-M-K9	Cisco Security Manager 4.x to 4.9 Upgrade - STD-5 License	CSMST5-4.16-M-K9	Cisco Security Manager 4.x to 4.16 Upgrade - STD-5 Lic	-
CSMSTPR-U-4.10-K9	Cisco Security Manager 4.10 ST-25 To PR-50 Upgrade License	CSMSTPR-U-4.16-K9	Cisco Security Manager 4.16 ST-25 To PR-50 Upgrade Lic	-
CSMSTPR-U-4.11-K9	Cisco Security Manager 4.11 ST-25 To PR-50 Upgrade License	CSMSTPR-U-4.16-K9	Cisco Security Manager 4.16 ST-25 To PR-50 Upgrade Lic	-
CSMSTPR-U-4.13-K9	Cisco Security Manager 4.13 ST-25 To PR-50 Upgrade License	CSMSTPR-U-4.16-K9	Cisco Security Manager 4.16 ST-25 To PR-50 Upgrade Lic	-
L-CSMP100-4.9-M-K9	Cisco Security Manager 4.x to 4.9 Upgrade - PRO-100 License	CSMPR100-4.16-M-K9	Cisco Security Manager 4.x to 4.16 Upgrade - PRO-100 Lic	-
L-CSMP100-410-M-K9	Cisco Security Manager 4.x to 4.10 Upgrade - PRO-100 License	CSMPR100-4.16-M-K9	Cisco Security Manager 4.x to 4.16 Upgrade - PRO-100 Lic	-
L-CSMP100-411-M-K9	Cisco Security Manager 4.x to 4.11 Upgrade - PRO-100 License	CSMPR100-4.16-M-K9	Cisco Security Manager 4.x to 4.16 Upgrade - PRO-100 Lic	-
L-CSMP100-412-M-K9	Cisco Security Manager 4.x to 4.12 Upgrade - PRO-100 License	CSMPR100-4.16-M-K9	Cisco Security Manager 4.x to 4.16 Upgrade - PRO-100 Lic	-
L-CSMP100-413-M-K9	Cisco Security Manager 4.x to 4.13 Upgrade - PRO-100 License	CSMPR100-4.16-M-K9	Cisco Security Manager 4.x to 4.16 Upgrade - PRO-100 Lic	-
L-CSMP250-4.9-M-K9	Cisco Security Manager 4.x to 4.9 Upgrade - PRO-250 License	CSMPR250-4.16-M-K9	Cisco Security Manager 4.x to 4.16 Upgrade - PRO-250 Lic	-
L-CSMP250-410-M-K9	Cisco Security Manager 4.x to 4.10 Upgrade - PRO-250 License	CSMPR250-4.16-M-K9	Cisco Security Manager 4.x to 4.16 Upgrade - PRO-250 Lic	-
L-CSMP250-411-M-K9	Cisco Security Manager 4.x to 4.11 Upgrade - PRO-250 License	CSMPR250-4.16-M-K9	Cisco Security Manager 4.x to 4.16 Upgrade - PRO-250 Lic	-
L-CSMP250-412-M-K9	Cisco Security Manager 4.x to 4.12 Upgrade - PRO-250 License	CSMPR250-4.16-M-K9	Cisco Security Manager 4.x to 4.16 Upgrade - PRO-250 Lic	-
L-CSMP250-413-M-K9	Cisco Security Manager 4.x to 4.13 Upgrade - PRO-250 License	CSMPR250-4.16-M-K9	Cisco Security Manager 4.x to 4.16 Upgrade - PRO-250 Lic	-
L-CSMPR100-4.10-K9	Cisco Security Manager 4.10 Professional-100 Device License	CSMPR100-4.16-K9	Cisco Security Manager 4.16 Professional - 100 Device Lic	-
L-CSMPR100-4.11-K9	Cisco Security Manager 4.11 Professional-100 Device License	CSMPR100-4.16-K9	Cisco Security Manager 4.16 Professional - 100 Device Lic	-
L-CSMPR100-4.12-K9	Cisco Security Manager 4.12 Professional-100 Device License	CSMPR100-4.16-K9	Cisco Security Manager 4.16 Professional - 100 Device Lic	-
L-CSMPR100-4.13-K9	Cisco Security Manager 4.13 Professional-100 Device License	CSMPR100-4.16-K9	Cisco Security Manager 4.16 Professional - 100 Device Lic	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
L-CSMPR100-4.9-K9	Cisco Security Manager 4.9 Professional - 100 Device License	CSMPR100-4.16-K9	Cisco Security Manager 4.16 Professional - 100 Device Lic	-
L-CSMPR250-4.10-K9	Cisco Security Manager 4.10 Professional-250 Device License	CSMPR250-4.16-K9	Cisco Security Manager 4.16 Professional - 250 Device Lic	-
L-CSMPR250-4.11-K9	Cisco Security Manager 4.11 Professional-250 Device License	CSMPR250-4.16-K9	Cisco Security Manager 4.16 Professional - 250 Device Lic	-
L-CSMPR250-4.12-K9	Cisco Security Manager 4.12 Professional-250 Device License	CSMPR250-4.16-K9	Cisco Security Manager 4.16 Professional - 250 Device Lic	-
L-CSMPR250-4.13-K9	Cisco Security Manager 4.13 Professional-250 Device License	CSMPR250-4.16-K9	Cisco Security Manager 4.16 Professional - 250 Device Lic	-
L-CSMPR250-4.9-K9	Cisco Security Manager 4.9 Professional - 250 Device License	CSMPR250-4.16-K9	Cisco Security Manager 4.16 Professional - 250 Device Lic	-
L-CSMPR50-4.10-K9	Cisco Security Manager 4.10 Professional - 50 Device License	CSMPR50-4.16-K9	Cisco Security Manager 4.16 Professional - 50 Device Lic	-
L-CSMPR50-4.11-K9	Cisco Security Manager 4.11 Professional - 50 Device License	CSMPR50-4.16-K9	Cisco Security Manager 4.16 Professional - 50 Device Lic	-
L-CSMPR50-4.12-K9	Cisco Security Manager 4.12 Professional - 50 Device License	CSMPR50-4.16-K9	Cisco Security Manager 4.16 Professional - 50 Device Lic	-
L-CSMPR50-4.13-K9	Cisco Security Manager 4.13 Professional - 50 Device License	CSMPR50-4.16-K9	Cisco Security Manager 4.16 Professional - 50 Device Lic	-
L-CSMPR50-4.9-K9	Cisco Security Manager 4.9 Professional - 50 Device License	CSMPR50-4.16-K9	Cisco Security Manager 4.16 Professional - 50 Device Lic	-
L-CSMPR50-4.9-M-K9	Cisco Security Manager 4.x to 4.9 Upgrade - PRO-50 License	CSMPR50-4.16-M-K9	Cisco Security Manager 4.x to 4.16 Upgrade - PRO-50 Lic	-
L-CSMPR50-410-M-K9	Cisco Security Manager 4.x to 4.10 Upgrade - PRO-50 License	CSMPR50-4.16-M-K9	Cisco Security Manager 4.x to 4.16 Upgrade - PRO-50 Lic	-
L-CSMPR50-411-M-K9	Cisco Security Manager 4.x to 4.11 Upgrade - PRO-50 License	CSMPR50-4.16-M-K9	Cisco Security Manager 4.x to 4.16 Upgrade - PRO-50 Lic	-
L-CSMPR50-412-M-K9	Cisco Security Manager 4.x to 4.12 Upgrade - PRO-50 License	CSMPR50-4.16-M-K9	Cisco Security Manager 4.x to 4.16 Upgrade - PRO-50 Lic	-
L-CSMPR50-413-M-K9	Cisco Security Manager 4.x to 4.13 Upgrade - PRO-50 License	CSMPR50-4.16-M-K9	Cisco Security Manager 4.x to 4.16 Upgrade - PRO-50 Lic	-
L-CSMST10-4.10-K9	Cisco Security Manager 4.10 Standard - 10 Device Limit	CSMST10-4.16-K9	Cisco Security Manager 4.16 Standard - 10 Device Lic	-
L-CSMST10-4.11-K9	Cisco Security Manager 4.11 Standard - 10 Device Limit	CSMST10-4.16-K9	Cisco Security Manager 4.16 Standard - 10 Device Lic	-
L-CSMST10-4.12-K9	Cisco Security Manager 4.12 Standard - 10 Device Limit	CSMST10-4.16-K9	Cisco Security Manager 4.16 Standard - 10 Device Lic	-
L-CSMST10-4.13-K9	Cisco Security Manager 4.13 Standard - 10 Device Limit	CSMST10-4.16-K9	Cisco Security Manager 4.16 Standard - 10 Device Lic	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
L-CSMST10-4.9-K9	Cisco Security Manager 4.9 Standard - 10 Device Limit	CSMST10-4.16-K9	Cisco Security Manager 4.16 Standard - 10 Device Lic	-
L-CSMST10-4.9-M-K9	Cisco Security Manager 4.x to 4.9 Upgrade - STD-10 License	CSMST10-4.16-M-K9	Cisco Security Manager 4.x to 4.16 Upgrade - STD-10 Lic	-
L-CSMST10-410-M-K9	Cisco Security Manager 4.x to 4.10 Upgrade - STD-10 License	CSMST10-4.16-M-K9	Cisco Security Manager 4.x to 4.16 Upgrade - STD-10 Lic	-
L-CSMST10-411-M-K9	Cisco Security Manager 4.x to 4.11 Upgrade - STD-10 License	CSMST10-4.16-M-K9	Cisco Security Manager 4.x to 4.16 Upgrade - STD-10 Lic	-
L-CSMST10-412-M-K9	Cisco Security Manager 4.x to 4.12 Upgrade - STD-10 License	CSMST10-4.16-M-K9	Cisco Security Manager 4.x to 4.16 Upgrade - STD-10 Lic	-
L-CSMST10-413-M-K9	Cisco Security Manager 4.x to 4.13 Upgrade - STD-10 License	CSMST10-4.16-M-K9	Cisco Security Manager 4.x to 4.16 Upgrade - STD-10 Lic	-
L-CSMST25-4.10-K9	Cisco Security Manager 4.10 Standard - 25 Device Limit	CSMST25-4.16-K9	Cisco Security Manager 4.16 Standard - 25 Device Lic	-
L-CSMST25-4.11-K9	Cisco Security Manager 4.11 Standard - 25 Device Limit	CSMST25-4.16-K9	Cisco Security Manager 4.16 Standard - 25 Device Lic	-
L-CSMST25-4.12-K9	Cisco Security Manager 4.12 Standard - 25 Device Limit	CSMST25-4.16-K9	Cisco Security Manager 4.16 Standard - 25 Device Lic	-
L-CSMST25-4.13-K9	Cisco Security Manager 4.13 Standard - 25 Device Limit	CSMST25-4.16-K9	Cisco Security Manager 4.16 Standard - 25 Device Lic	-
L-CSMST25-4.9-K9	Cisco Security Manager 4.9 Standard - 25 Device Limit	CSMST25-4.16-K9	Cisco Security Manager 4.16 Standard - 25 Device Lic	-
L-CSMST25-4.9-M-K9	Cisco Security Manager 4.x to 4.9 Upgrade - STD-25 License	CSMST25-4.16-M-K9	Cisco Security Manager 4.x to 4.16 Upgrade - STD-25 Lic	-
L-CSMST25-410-M-K9	Cisco Security Manager 4.x to 4.10 Upgrade - STD-25 License	CSMST25-4.16-M-K9	Cisco Security Manager 4.x to 4.16 Upgrade - STD-25 Lic	-
L-CSMST25-411-M-K9	Cisco Security Manager 4.x to 4.11 Upgrade - STD-25 License	CSMST25-4.16-M-K9	Cisco Security Manager 4.x to 4.16 Upgrade - STD-25 Lic	-
L-CSMST25-412-M-K9	Cisco Security Manager 4.x to 4.12 Upgrade - STD-25 License	CSMST25-4.16-M-K9	Cisco Security Manager 4.x to 4.16 Upgrade - STD-25 Lic	-
L-CSMST25-413-M-K9	Cisco Security Manager 4.x to 4.13 Upgrade - STD-25 License	CSMST25-4.16-M-K9	Cisco Security Manager 4.x to 4.16 Upgrade - STD-25 Lic	-
L-CSMST5-4.10-K9	Cisco Security Manager 4.10 Standard - 5 Device Limit	CSMST5-4.16-K9	Cisco Security Manager 4.16 Standard - 5 Device Lic	-
L-CSMST5-4.10-M-K9	Cisco Security Manager 4.x to 4.10 Upgrade - STD-5 License	CSMST5-4.16-M-K9	Cisco Security Manager 4.x to 4.16 Upgrade - STD-5 Lic	-
L-CSMST5-4.11-K9	Cisco Security Manager 4.11 Standard - 5 Device Limit	CSMST5-4.16-K9	Cisco Security Manager 4.16 Standard - 5 Device Lic	-
L-CSMST5-4.11-M-K9	Cisco Security Manager 4.x to 4.11 Upgrade - STD-5 License	CSMST5-4.16-M-K9	Cisco Security Manager 4.x to 4.16 Upgrade - STD-5 Lic	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
L-CSMST5-4.12-K9	Cisco Security Manager 4.12 Standard - 5 Device Limit	CSMST5-4.16-K9	Cisco Security Manager 4.16 Standard - 5 Device Lic	-
L-CSMST5-4.12-M-K9	Cisco Security Manager 4.x to 4.12 Upgrade - STD-5 License	CSMST5-4.16-M-K9	Cisco Security Manager 4.x to 4.16 Upgrade - STD-5 Lic	-
L-CSMST5-4.13-K9	Cisco Security Manager 4.13 Standard - 5 Device Limit	CSMST5-4.16-K9	Cisco Security Manager 4.16 Standard - 5 Device Lic	-
L-CSMST5-4.13-M-K9	Cisco Security Manager 4.x to 4.13 Upgrade - STD-5 License	CSMST5-4.16-M-K9	Cisco Security Manager 4.x to 4.16 Upgrade - STD-5 Lic	-
L-CSMST5-4.9-K9	Cisco Security Manager 4.9 Standard - 5 Device Limit	CSMST5-4.16-K9	Cisco Security Manager 4.16 Standard - 5 Device Lic	-
L-CSMST5-4.9-M-K9	Cisco Security Manager 4.x to 4.9 Upgrade - STD-5 License	CSMST5-4.16-M-K9	Cisco Security Manager 4.x to 4.16 Upgrade - STD-5 Lic	-
L-CSMSTPR-U-4.9-K9	Cisco Security Manager 4.9 ST-25 To PR-50 Upgrade License	CSMSTPR-U-4.16-K9	Cisco Security Manager 4.16 ST-25 To PR-50 Upgrade Lic	-
L-CSMSTPR-U-410-K9	Cisco Security Manager 4.10 ST-25 To PR-50 Upgrade License	CSMSTPR-U-4.16-K9	Cisco Security Manager 4.16 ST-25 To PR-50 Upgrade Lic	-
L-CSMSTPR-U-411-K9	Cisco Security Manager 4.11 ST-25 To PR-50 Upgrade License	CSMSTPR-U-4.16-K9	Cisco Security Manager 4.16 ST-25 To PR-50 Upgrade Lic	-
L-CSMSTPR-U-412-K9	Cisco Security Manager 4.12 ST-25 To PR-50 Upgrade License	CSMSTPR-U-4.16-K9	Cisco Security Manager 4.16 ST-25 To PR-50 Upgrade Lic	-
L-CSMSTPR-U-413-K9	Cisco Security Manager 4.13 ST-25 To PR-50 Upgrade License	CSMSTPR-U-4.16-K9	Cisco Security Manager 4.16 ST-25 To PR-50 Upgrade Lic	-

Product Migration Options

Customers may be able to use the Cisco Technology Migration Program (TMP) where applicable to trade-in eligible products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, customers should work with their Cisco Partner or Cisco account team. Cisco Partners can find additional TMP information on Partner Central at:
https://www.cisco.com/web/partners/incentives_and_promotions/tmp.html.

Customers may be able to continue to purchase the Cisco Security Manager (CSM) v4.9 to v4.13 through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to: https://www.cisco.com/go/eos.

Service prices for Cisco products are subject to change after the product End-of-Sale date.

The Cisco Takeback and Recycle program helps businesses properly dispose of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:
https://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html.

For More Information

For more information about the Cisco End-of-Life Policy, go to:
https://www.cisco.com/en/US/products/products_end-of-life_policy.html.

For more information about the Cisco Product Warranties, go to:
https://www.cisco.com/en/US/products/prod_warranties_listing.html.

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Printed in USA

C51-740423-01   03/18