

End-of-Sale and End-of-Life Announcement for the Cisco Security Manager 3.2

Amended EOL7194

Cisco announces the end-of-sale and end-of life dates for the Cisco Security Manager 3.2. The last day to order the affected product(s) is May 17, 2011. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available until the termination date of the contract, even if this date exceeds the Last Date of Support shown in Table 1.

Table 1. End-of-Life Milestones and Dates for the Cisco Security Manager 3.2

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end of sale and end of life of a product is distributed to the general public.	November 16, 2010
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	May 17, 2011
Last Ship Date: App. SW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	August 15, 2011
End of SW Maintenance Releases Date: App. SW	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	May 16, 2012
End of New Service Attachment Date: App. SW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	May 16, 2012
End of Service Contract Renewal Date: App. SW	The last date to extend or renew a service contract for the product.	August 12, 2013
Last Date of Support: App. SW	The last date to receive service and support for the product. After this date, all support services for the product are unavailable, and the product becomes obsolete.	May 31, 2014

HW = Hardware OS SW = Operating System Software App. SW = Application Software

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Available CSM 4.0 Upgrade SKUs
CSMPR50-3.2-K9	CS Mgr 3.2 Enterprise Pro—50 Device Base Lic Media Kit	CSMPR50-3.3-K9	CS Mgr 3.3 Enterprise Pro—50 Device Base Lic Media Kit	CSMPR50-4.0-K9
CSMPR50-3.2-MR-K9	CS Mgr 3.2 Enterprise Pro—50 Minor Upg Media Kit	CSMPR50-3.3-MR-K9	CS Mgr 3.3 Enterprise Pro—50 Minor Upg Media Kit	NA
CSMST-PR-U-3.2-K9	CS Mgr Enterprise Std-25 To Pro-50 Upgrade	CSMST-PR-U-3.3-K9	CS Mgr Enterprise Std-25 To Pro-50 Upgrade	CSMST-PR-U-4.0-K9
CSMST25-3.2-K9	CS Mgr 3.2 Enterprise Standard—25 Device Limit Media Kit	CSMST25-3.3-K9	CS Mgr 3.3 Enterprise Standard—25 Device Limit Media Kit	CSMST25-4.0-K9
CSMST25-3.2-MR-K9	CS Mgr 3.2 Enterprise Standard—25 Minor Upg Media Kit	CSMST25-3.3-MR-K9	CS Mgr 3.3 Enterprise Standard—25 Minor Upg Media Kit	NA

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Available CSM 4.0 Upgrade SKUs
CSMST5-3.2-K9	CS Mgr 3.2 Enterprise Standard—5 Device Limit Media Kit	CSMST5-3.3-K9	CS Mgr 3.3 Enterprise Standard—5 Device Limit Media Kit	CSMST5-4.0-K9
CSMST5-3.2-MR-K9	CS Mgr 3.2 Enterprise Standard—5 Minor Upg Media Kit	CSMST5-3.3-MR-K9	CS Mgr 3.3 Enterprise Standard—5 Minor Upg Media Kit	NA

Product Migration Options

Customers are encouraged to upgrade to Cisco Security Manager 4.0, as it offers a compelling set of security management features not found in Cisco Security Manager 3.x. Cisco Security Manager 4.0 simplifies enterprise-class multidevice deployments through a flexible and high-performance security policy and event-management solution, and it enables comprehensive firewall, IPS, and VPN control, visibility, and reporting. Information about this product can be found at: <http://www.cisco.com/en/US/products/ps6498/index.html>. Cisco Security Manager 3.2 customers with active SASU contracts can migrate to Cisco Security Manager 3.3 under the terms of the existing support contract.

Customers can use the Cisco Technology Migration Program (TMP) to trade-in products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, customers should work with their Cisco Partner or Cisco account team. Cisco Partners can find additional TMP information on Partner Central at <http://www.cisco.com/web/partners/pr11/incentive/tmp/index.html>

Service prices for Cisco products are subject to change after the product End of Sale date.

The Cisco Takeback and Recycle program helps businesses dispose properly of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:

http://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html

For More Information

For more information about the Cisco Security Manager 3.3 or 4.0, visit <http://www.cisco.com/en/US/products/ps6498/index.html>, or contact your local account representative.

For more information about the Cisco End-of-Life Policy, go to: http://www.cisco.com/en/US/products/products_end-of-life_policy.html

To subscribe to receive end-of-life/end-of-sale information, go to: <http://www.cisco.com/cisco/support/notifications.html>

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