Cisco Security Cloud Control
Frequently Asked Questions

Q. What is Cisco Security Cloud Control?

A. Security Cloud Control is Cisco's unified, cloud-native security management interface for the Cisco Security Cloud. It simplifies and strengthens defenses by centralizing security solutions into a single, cohesive interface. This approach eliminates silos, reduces complexity, and provides end-to-end visibility, empowering organizations to proactively address security challenges across their entire infrastructure.

Q. What products can you manage through Security Cloud Control?

A. Today, Security Cloud Control brings together the management of:

- Cisco Secure Firewall (ASA and FTD)
- Cisco Multicloud Defense
- Cisco Hypershield
- Cisco Secure Workload (SaaS)
- Cisco Secure Access
- Cisco AI Defense

Q. What is the long-term vision behind Security Cloud Control?

A. The vision for Security Cloud Control is to provide centralized management across the entire Security Cloud platform.

Q. How does Security Cloud Control relate to the Security Cloud?

A. The Security Cloud is Cisco's platform where security products come together to unlock outcomes that individual point products cannot. Security Cloud Control is the management interface enabling simplified provisioning, configuration, management, and monitoring of products within the Security Cloud.

Q. What are the key benefits of using Security Cloud Control?

A. Security Cloud Control enhances security with centralized management, real-time visibility across security solutions, and AI-driven automation. These capabilities optimize policies, streamline operations, and ensure consistent protection across both on-premises and cloud environments. With a unified approach, it simplifies scalability, deployment, and strengthens overall security posture and operational efficiency.

Q. What outcomes can I expect from the AI features in Security Cloud Control?

A. Security Cloud Control offers comprehensive insights across the Security Cloud platform, enabling faster threat identification and troubleshooting. Through the Cisco AI Assistant, users receive actionable guidance to streamline policy management for Secure Firewall and Secure Access. Users can also utilize Natural Language Querying (NLQ) for documentation across Secure Firewall, Secure Access, Hypershield, XDR, and Duo. Additionally, Security Cloud Control offers AI Operations (AIOps) for Secure Firewall, which identifies critical issues, provides recommendations, and delivers actionable insights to enhance security. The policy analyzer and optimizer further improve security policy hygiene by detecting gaps and minimizing change management time.

Q. Is Security Cloud Control suitable for businesses of all sizes?

A. Yes, Security Cloud Control is scalable and can be tailored to meet the needs of small businesses, mid-sized companies, and large enterprises.

Q. How can Security Cloud Control benefit MSSPs?

A. Security Cloud Control allows MSSPs to efficiently view and manage multiple client environments from a centralized interface (MSP console) for Secure Firewall, reducing complexity and enabling growth in client onboarding. Security Cloud Control also grants true multi-tenancy in the cloud, allowing data sovereignty for MSSP customers.

Q. Can on-premises Firewall Management Center (FMC) customers benefit from Security Cloud Control?

A. Existing FMC customers can create a Security Cloud Control tenant at no additional cost to utilize cloud assist features, including AIOps, the policy analyzer and optimizer, and the AI Assistant.

Q. Did Security Cloud Control replace Cisco Defense Orchestrator?

A. Yes, Security Cloud Control not only includes the functionalities formerly provided by Cisco Defense Orchestrator but also expands upon them. It now offers enhanced features like provisioning and access management, centralized role-based access control (RBAC), and single-sign-on for a broad range of security solutions beyond just firewalls. This expansion delivers a more comprehensive and unified approach to managing and securing your network infrastructure.

Q. How is Security Cloud Control priced?

A. Security Cloud Control is a cloud-based subscription service available at no cost to customers who have purchased any of the following products: Secure Firewall, Multicloud Defense, Hypershield, Secure Workload (SaaS), Secure Access, or AI Defense. For additional capabilities, users can subscribe based on their specific needs. For more information, contact your Cisco sales representative or certified Cisco partner.

Q. Is Security Cloud Control a part of the Cloud Protection Suite?

A. Yes, Security Cloud Control is included in both the Essentials Segmentation and Essentials Gateway options of the [Cloud Protection Suite](#).

Q. What deployment options are available for Security Cloud Control?

A. Security Cloud Control is offered as a cloud-based service, allowing for rapid deployment and minimal on-premises infrastructure.

Q. How do I set up Security Cloud Control for my organization?

A. To set up Security Cloud Control:

1. Sign in to your Cisco Security Cloud account at security.cisco.com.

2. Create an organization and register your Cisco security products within the portal.

3. Configure user access and policies based on your organization's needs.

4. Start monitoring and managing security configurations from a centralized location.

Q. How does Security Cloud Control handle data privacy and compliance?

A. Cisco is committed to data privacy and regulatory compliance. Security Cloud Control is built with these principles in mind, ensuring that your data is handled securely and in accordance with applicable laws and regulations. For more information, please visit the Cisco Trust Center.

Q. What kind of support can I expect with Security Cloud Control?

A. Cisco offers robust support for all its products, including 24/7 technical assistance, extensive online documentation, and a community of experts to help you get the most out of your investment in Security Cloud Control.

Q. Where can I find more information about Security Cloud Control?

A. You can find more information about Security Cloud Control on our official product page or by reaching out to your Cisco account representative.

Printed in USA   C67-4667297-00   04/25