

Cisco Secure Access Control Server (ACS) Ordering Guide

This document provides guidance on how to order Cisco Secure Access Control System (ACS) family products. It includes information on upgrade scenarios as well as information on software and hardware service offerings.

Overview

Cisco® Secure ACS is designed to address both current and future corporate network access policy challenges. It is a trusted enterprise access and policy platform, and is used by more than 40,000 enterprises worldwide.

The Cisco Secure ACS family includes:

- **Cisco Secure ACS:** The Cisco flagship access and policy system, Cisco Secure ACS supports up to hundreds of thousands of users and tens of thousands of network devices and is ideal for medium-sized or large enterprises.
- **Cisco Secure ACS View:** A dedicated reporting and monitoring device designed to complement Cisco Secure ACS, Cisco Secure ACS View helps ensure the highest level of network access control and compliance.
- **Cisco Secure ACS Express:** Ideal for small and medium-sized businesses or enterprises (SMBs or SMEs), Cisco Secure ACS Express is an easy-to-deploy device with built-in reporting and monitoring. It supports up to 50 devices and 350 users.

Cisco Secure ACS

Cisco Secure ACS is available as software for Windows servers (Cisco Secure ACS for Windows) and as a dedicated appliance (Cisco Secure ACS Solution Engine). Product part numbers are shown in Table 1. For guidelines on Cisco Secure ACS deployment, see the deployment guide at http://www.cisco.com/en/US/products/sw/secursw/ps2086/prod_white_papers_list.html.

Table 1. Cisco Secure ACS New Order Part Numbers

Part Number	Description
CSACS-4.2-WIN-K9	Cisco Secure ACS 4.2 for Windows
CSACS-1120-K9	ACS 1120 Appliance. Supports ACS 4.2 and ACS 5.0 SW
CSACSE-1113-K9*	RMA use only. New customers use CSACS-1120-K9

*Please note that Cisco has announced end-of-life/end-of-sale dates for this part number: http://www.cisco.com/en/US/prod/collateral/vpndevc/ps5712/ps5338/end_of_life_notice_c11-553150.html

Cisco Secure ACS 5.0 does not replace Version 4.2. It is intended for new identity and access control deployments that require the support of this new ACS platform. Cisco Secure ACS 5.0 is also available for current customers that would like to familiarize themselves with the new platform to prepare for future deployment. Please refer to the Cisco Secure ACS 5.0 product bulletin for details: http://www.cisco.com/en/US/prod/collateral/netmgts/ps5698/ps6767/ps9911/ps9915/product_bulletin_c25-504495.html

For Cisco Secure ACS for Windows, Software Application Support (SAS) is available. SAS entitles customers to maintenance and minor updates, plus access to online resources and support services.

For the Cisco Secure ACS Solution Engine, SAS is required for software coverage and SMARTnet® is required for hardware coverage. SMARTnet has various service options to provide the hardware replacement coverage desired.

For more information on SAS and SMARTnet, please visit

http://www.cisco.com/en/US/products/svcs/ps3034/ps2827/serv_category_home.html.

Software upgrades are available for current Cisco Secure ACS for Windows and Cisco Secure ACS Solution Engine customers. Customers that have SAS contracts are entitled to minor upgrades. For example, a customer with a SAS contract that is running Cisco Secure ACS Version 4.0 would be entitled to upgrade to Versions 4.1 and 4.2.

Customers that do not have SAS contracts can purchase minor upgrades. Part numbers for minor upgrades are identified by the "MR" designation.

Customers that have SAS contracts can obtain upgrade kits using the Product Upgrade Tool (requires Cisco.com login) at <http://www.cisco.com/upgrade>.

SAS contracts do not cover major upgrades—these upgrades must always be purchased. For example, customers running Cisco Secure ACS Version 3.3 for Windows that want to upgrade to ACS Version 4.2 must purchase the upgrade part number CSACS-4.2-WINUP-K9.

Upgrade part numbers are shown in Table 2. Note that there are different part numbers for Cisco Secure ACS for Windows and Cisco Secure ACS Solution Engine software upgrades.

Table 2. Cisco Secure ACS Upgrade Part Numbers

Part Number	Description
CSACS4.2-WIN-MR-K9	ACS for Windows minor upgrade for customers with ACS for Windows Versions 4.0 or 4.1
CSACS-4.2-WINUP-K9	ACS for Windows major upgrade for customers with ACS for Windows versions earlier than 4.0
CSACSE4.2-SW-MR-K9	ACS Solution Engine minor upgrade for customers with Versions 4.0 or 4.1 (1112 or 1113 hardware required)
CSACSE-4.2-SWUP-K9	ACS Solution major upgrade for customers with versions earlier than 4.0 (1112 or 1113 hardware required)
CSACS-1120-UP-K9	Appliance upgrade. Supports ACS 4.2 and ACS 5.0.SW
CSACSE-1113-UP-K9*	RMA use only. New customers Use CSACS-1120-UP-K9

*Please note that we have announced end-of-life/end-of-sale dates for this part number

http://www.cisco.com/en/US/prod/collateral/vpndevc/ps5712/ps5338/end_of_life_notice_c11-553150.html

Important: Cisco Secure ACS Version 4.2 is supported only on Cisco 1112, 1113, and 1120 hardware. Customers with Cisco 1111 hardware should consider upgrading to 1120 hardware by purchasing CSACS-1120-UP-K9. Cisco 1120 hardware will support Cisco Secure ACS Versions 4.2 and 5.0. Trade-in credit may also be available through the Cisco Technology Migration Program (TMP): http://www.cisco.com/web/offer/tic/ctmp_order_instr.htm

Note: Newer Cisco ACS 1113 appliances feature a 160 or 250GB hard drive, while older 1113 originally shipped with 80GB hard drives. These hard drive sizes support High Availability (HA) deployments, and you can deploy any combination of 80 or 160 or 250GB models in an HA pair.

Cisco Secure ACS View

Cisco Secure ACS View collects and correlates data from multiple Cisco Secure ACS servers and logs to provide aggregate views of system activity as well as detailed information at the transaction level for both network access and device administration. Cisco Secure ACS View provides essential information for network monitoring and planning, access problem detection and troubleshooting, and entitlement and compliance reporting.

Cisco Secure ACS View is recommended for all ACS 4.2 deployments. For guidelines on how to deploy Cisco Secure ACS View, see the deployment guide at

http://www.cisco.com/en/US/products/ps9302/prod_white_papers_list.html.

Cisco Secure ACS View part numbers are shown in Table 3.

Table 3. Cisco Secure ACS View Part Numbers

Part Number	Description
CSACS4.0-VIEW-K9	Cisco Secure ACS View appliance with ACS View 4.0 software and license for managing two ACS servers (Version 4.1.4 or 4.2 required). Cisco Secure ACS View does not support Cisco Secure ACS Express
CSACS4.0-VIEWLIC	License for managing an additional Cisco Secure ACS appliance with Cisco Secure ACS View 4.0

For the ACS View appliance, an SAS contract is required for software coverage and SMARTnet is required for hardware coverage. SAS entitles customers to maintenance and minor updates, plus access to online resources and support services.

Cisco Secure ACS Express

Cisco Secure ACS Express offers a comprehensive yet simplified feature set, a user-friendly graphical user interface, and an attractive price point that allows placement of this product in situations where Cisco Secure ACS for Windows or a Cisco Secure ACS Solution Engine may not be suitable.

Cisco Secure ACS Express part numbers are shown in Table 4.

Table 4. Cisco Secure ACS Express Part Numbers

Part Number	Description
CSACS-5.0-EXP-K9	Cisco Secure ACS Express 5.0 appliance

For Cisco Secure ACS Express, an SAS contract is required for software coverage and SMARTnet is required for hardware coverage. SAS entitles customers to maintenance and minor updates, plus access to online resources and support services.

For More Information

Please check the Cisco Secure ACS homepage at <http://www.cisco.com/go/acs> for the latest information about Cisco Secure ACS or contact your Cisco account representative.



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