

End-of-Sale and End-of-Life Announcement for the Cisco NetRanger Sensor Software, No. 1077

1077—Amended

Cisco announces the end-of-sale and end-of life dates for the Cisco NetRanger Sensor Software, No. 1077. The last day to order the affected product(s) is September 13, 2000. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available until the termination date of the contract, even if this date exceeds the Last Date of Support shown in Table 1.

Table 1. End-of-Life Milestones and Dates for the Cisco NetRanger Sensor Software, No. 1077

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end of sale and end of life of a product is distributed to the general public.	March 15, 2000
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	September 13, 2000
Last Ship Date: App. SW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	December 12, 2000
End of SW Maintenance Releases Date: HW, App. SW	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	September 13, 2001
End of Routine Failure Analysis Date: HW	The last-possible date a routine failure analysis may be performed to determine the cause of product failure or defect.	September 13, 2001
End of New Service Attachment Date: App. SW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	September 13, 2001
End of Service Contract Renewal Date: App. SW	The last date to extend or renew a service contract for the product.	December 10, 2002
Last Date of Support: HW, App. SW	The last date to receive service and support for the product. After this date, all support services for the product are unavailable, and the product becomes obsolete.	September 13, 2003

HW = Hardware OS SW = Operating System Software App. SW = Application Software

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
NETRANGER-D1207	NetRanger Director Software - CDROM	See Product Migration Options section for details.	See Product Bulletin	
NETRANGER-D1307	NetRanger Director Data Management Software Package	See Product Migration Options section for details.	See Product Bulletin	
NETRANGER-H1101	Netranger Sensor - Pentium Pro Platform	See Product Migration Options section for details.	See Product Bulletin	
NETRANGER-H1102	Netranger Sensor - AXIL Ultrasparc Clone Platform	See Product Migration Options section for details.	See Product Bulletin	
NETRANGER-S1001	NetRanger Sensor Software - CDROM	See Product Migration Options section for details.	See Product Bulletin	

Product Migration Options

We encourage hardware and software Sensor customers who are affected by this end-of-life announcement to upgrade to a Cisco-manufactured appliance Sensor before December 2000. The Cisco Technology Migration Program provides trade-in discounts to assist with the process of upgrading. See your Cisco sales representative for information on the Technology Migration Program. Director customers who are affected by this end-of-life announcement are encouraged to upgrade through either a maintenance contract or by purchasing the software upgrade (part number IDS-DIR-U). The following Cisco reference-sold hardware appliances are included in this end-of-life action:

- NETRANGER-H1101-Pentium Pro platform
- NETRANGER-H1102-Axil and Tatung UltraSparc clone platforms

The following WheelGroup hardware appliances are included in this end-of-life action:

- H1101 (all hardware platforms including the Pentium Pro platform)
- H1102 (all hardware platforms including the Axil and Tatung UltraSparc clone platforms)

Any Sensor software that was purchased individually (not bundled with Sensor hardware) that is installed on customer-supplied hardware (such as a Sun Sparc Workstation) is included in this end-of-life action. Included Sensor software part numbers are:

- Cisco NETRANGER-S1001 (along with all the Device Management Options)
- WheelGroup S1001 (along with all the Device Management Options)

Customers who purchased Sensor software using the above part numbers and have upgraded their Sensor software to the Cisco-released Version 2.2 are still affected by this end-of-life action if they are running the software on non-Cisco-manufactured appliance Sensors. All versions of the Director software prior to the 2.2 release are included in this end-of-life action. Director software part numbers include:

- Cisco NETRANGER-D1207
- Cisco NETRANGER-D1307
- WheelGroup D1201 through D1206
- WheelGroup D1301 through D1304

Customers can use the Cisco Technology Migration Program (TMP) to trade-in products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, customers should work with their Cisco Partner or Cisco account team. Cisco Partners can find additional TMP information on Partner Central at <http://www.cisco.com/web/partners/pr11/incentive/tmp/index.html>

Customers may be able to continue to purchase the Cisco NetRanger Sensor Software, No. 1077 through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to: www.cisco.com/go/eos

Service prices for Cisco products are subject to change after the product End of Sale date.

The Cisco Takeback and Recycle program helps businesses dispose properly of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:

http://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html

For More Information

For more information about the Cisco End-of-Life Policy, go to:

http://www.cisco.com/en/US/products/prod_end_of_life.html

To subscribe to receive end-of-life/end-of-sale information, go to:

<http://www.cisco.com/cisco/support/notifications.html>

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To subscribe to the End-of-Life and End-of-Sale RSS Feed, insert the following URL into your RSS application:

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