

End-of-Sale and End-of-Life Announcement for the Cisco Identity Services Engine Software Versions 3.1 and 3.2

Contents

Overview	3
End-of-life milestones	3
Product migration options	4
For more information	4

Overview

Cisco announces the end-of-sale and end-of-life dates for the Cisco Identity Services Engine Software Versions 3.1 and 3.2. The last day to order the affected product(s) is November 03, 2026. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.

End-of-life milestones

Table 1. End-of-life milestones and dates for the Cisco Identity Services Engine Software Versions 3.1 and 3.2

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	May 05, 2025
End of SW Maintenance Releases Date: App. SW	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	November 03, 2026
End of Vulnerability/Security Support: App. SW	The last date that Cisco Engineering may release bug fixes for Vulnerability or Security issues for. After this date, bug fixes for Vulnerability or Security issues identified in may be provided through later supported software releases. Note that there will be no rebuild releases of provided after this End of Vulnerability/Security Support milestone date. The last date that Cisco Engineering may release a planned maintenance release or scheduled software remedy for a security vulnerability issue.	November 03, 2026
Last Date of Support: App. SW	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	November 30, 2027

HW = Hardware

OS SW = Operating System Software

App. SW = Application Software

Product migration options

Install and Upgrade guides: https://www.cisco.com/c/en/us/support/security/identity-services-engine/products-installation-guides-list.html.

Ordering Guide: Cisco ISE Ordering Guide.

Customers are encouraged to review the Cisco ISE ordering guide and to speak with their sales representative to ensure that they migrate to the correct mix of Cisco ISE products.

The Cisco Takeback and Recycle program helps businesses properly dispose of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:

https://www.cisco.com/c/en/us/about/takeback-and-reuse/product-recycling.html.

For more information

For more information about the Cisco End-of-Life Policy, go to: https://www.cisco.com/c/en/us/products/eos-eol-policy.html.

For more information about the Cisco Product Warranties, go to: https://www.cisco.com/c/en/us/products/warranty-listing.html.

To subscribe to receive end-of-life/end-of-sale information, go to: https://cway.cisco.com/mynotifications.

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