



End-of-Sale and End-of-Life Announcement for the Cisco Secure Network Server (SNS) 3415 and 3495 Appliances for Cisco ISE, NAC, and ACS Applications

EOL10878

Cisco announces the end-of-sale and end-of life dates for the Cisco Secure Network Server (SNS) 3415 and 3495 Appliances for Cisco ISE, NAC, and ACS Applications. The last day to order the affected product(s) is October 7, 2016. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.

Table 1. End-of-Life Milestones and Dates for the Cisco Secure Network Server (SNS) 3415 and 3495 Appliances for Cisco ISE, NAC, and ACS Applications

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end of sale and end of life of a product is distributed to the general public.	April 8, 2016
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	October 7, 2016
Last Ship Date: App. SW, HW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	January 5, 2017
End of SW Maintenance Releases Date: App. SW	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	October 7, 2017
End of Routine Failure Analysis Date: HW	The last-possible date a routine failure analysis may be performed to determine the cause of hardware product failure or defect.	October 7, 2017
End of New Service Attachment Date: App. SW, HW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	October 7, 2017
End of Service Contract Renewal Date: HW	The last date to extend or renew a service contract for the product.	January 2, 2021
End of Service Contract Renewal Date: App. SW	The last date to extend or renew a service contract for the product.	January 3, 2019
Last Date of Support: App. SW	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	October 31, 2019
Last Date of Support: HW	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	October 31, 2021

HW = Hardware OS SW = Operating System Software App. SW = Application Software

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
CSACS-3415-K9	ACS application & BASE license for SNS-3415-K9 appliance	See the Product Migration Options section below for detailed information on replacing this product.		
CSACS-3415-UP-K9	Upgrade to ACS application on SNS-3415-K9 appl. w/ BASE lic.	See the Product Migration Options section below for detailed information on replacing this product.		
CSACS-3495-K9	ACS SW application & BASE license for SNS-3495-K9 appliance	See the Product Migration Options section below for detailed information on replacing this product.		
CSACS-3495-UP-K9	Upgrade to ACS application on SNS-3495-K9 appl. w/ BASE lic.	See the Product Migration Options section below for detailed information on replacing this product.		
CSACS-ACCYKIT	Accessory Kit for Access Control System SW on 3415-appliance	See the Product Migration Options section below for detailed information on replacing this product.		
ISE-SNS-ACCYKIT	ISE SNS Accessory Kit	See the Product Migration Options section below for detailed information on replacing this product.		
ISESW114-3415-M-K9	Cisco Identity Services Engine software version 1.1.4	See the Product Migration Options section below for detailed information on replacing this product.		
ISESW114-3495-M-K9	Cisco Identity Services Engine software version 1.1.4	See the Product Migration Options section below for detailed information on replacing this product.		
SNS-3415-K9	Small Secure Network Server for ISE, NAC, & ACS Applications	See the Product Migration Options section below for detailed information on replacing this product.		
SNS-3415-K9-CHAS	Service Chassis for SNS-3415-K9: No PS or HDD	See the Product Migration Options section below for detailed information on replacing this product.		
SNS-3415-M-ISE-K9	SNS 3415 Migration Server: Loaded with ISE Software	See the Product Migration Options section below for detailed information on replacing this product.		
SNS-3415-M-NAC-K9	SNS 3415 Migration Server: Loaded with NAC Software	See the Product Migration Options section below for detailed information on replacing this product.		
SNS-3495-K9	Large Secure Server for ISE, ACS and NAC Applications	See the Product Migration Options section below for detailed information on replacing this product.		
SNS-3495-K9-CHAS	Service Chassis for SNS-3495-K9: No PS or HDD	See the Product Migration Options section below for detailed information on replacing this product.		
SNS-3495-M-ISE-K9	SNS 3495 Migration Server: Loaded with ISE Software	See the Product Migration Options section below for detailed information on replacing this product.		

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
SNS-3495-M-NAC-K9	SNS 3495 Migration Server: Loaded with NAC Software	See the Product Migration Options section below for detailed information on replacing this product.		
SNS-4GBSR-1X041RY	4GB 1600 Mhz Memory Module	See the Product Migration Options section below for detailed information on replacing this product.		
SNS-600GB-HDD	600 GB Hard Disk Drive	See the Product Migration Options section below for detailed information on replacing this product.		
SNS-650W-PSU	650W power supply for C-series rack servers + cord (configur	See the Product Migration Options section below for detailed information on replacing this product.		
SNS-CPU-2609-E5	2.4 GHz E5-2609/80W 4C/10MB Cache/DDR3 1600MHz	See the Product Migration Options section below for detailed information on replacing this product.		
SNS-N2XX-ABPCI01	Broadcom 5709 Dual Port 10/100/1Gb NIC w/TOE iSCSI	See the Product Migration Options section below for detailed information on replacing this product.		
SNS-RAID-11-C220	Mezanine RAID for C220	See the Product Migration Options section below for detailed information on replacing this product.		
SNS-RAID-ROM5	Embedded SW RAID 0/1/10, 8 ports SAS/SATA	See the Product Migration Options section below for detailed information on replacing this product.		
SNS-UCS-SSL-CATD	Cavium Card	See the Product Migration Options section below for detailed information on replacing this product.		
SNS-UCS-TPM	Trusted Platform Module for UCS servers	See the Product Migration Options section below for detailed information on replacing this product.		
SW-3415-ISE-K9	Cisco ISE Software for the SNS-3415-K9	See the Product Migration Options section below for detailed information on replacing this product.		
SW-3415-M-ISE-K9	Cisco ISE Software for the SNS-3415-M-ISE-K9	See the Product Migration Options section below for detailed information on replacing this product.		
SW-3495-ISE-K9	Cisco ISE Software for SNS-3495-K9	See the Product Migration Options section below for detailed information on replacing this product.		
SW-3495-M-ISE-K9	Cisco ISE Software for the SNS-3495-M-ISE-K9	See the Product Migration Options section below for detailed information on replacing this product.		

Product Migration Options

Customers are encouraged to migrate to the Cisco Secure Network Server (SNS) 3515 or 3595 Appliance, according to the hardware requirements. Information about this product can be found at:

<http://www.cisco.com/c/en/us/products/security/identity-services-engine/literature.html>.

Customers may be able to use the Cisco Technology Migration Program (TMP) where applicable to trade-in eligible products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, customers should work with their Cisco Partner or Cisco account team. Cisco Partners can find additional TMP information on Partner Central at

http://www.cisco.com/web/partners/incentives_and_promotions/tmp.html.

Customers may be able to continue to purchase the Cisco Secure Network Server (SNS) 3415 and 3495 Appliances for Cisco ISE, NAC, and ACS Applications through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to: <http://www.cisco.com/go/eos>.

Service prices for Cisco products are subject to change after the product End of Sale date.

The Cisco Takeback and Recycle program helps businesses properly dispose of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:

http://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html.

For More Information

For more information about the Cisco End-of-Life Policy, go to:

http://www.cisco.com/en/US/products/products_end-of-life_policy.html

For more information about the Cisco Product Warranties, go to:

http://www.cisco.com/en/US/products/prod_warranties_listing.html

To subscribe to receive end-of-life/end-of-sale information, go to:

<http://www.cisco.com/cisco/support/notifications.html>

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http://www.cisco.com/web/feeds/products/end_of_life_rss.xml

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