

# End-of-Sale and End-of-Life Announcement for the Cisco Secure Awareness



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## Overview

### EOL15760

Cisco announces the end-of-sale and end-of-life dates for the Cisco Secure Awareness. The last day to order the affected product(s) is October 15, 2025. The last day to renew or add to an existing subscription is October 15, 2025. Customers with active service contracts and subscriptions (as applicable) will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts and subscriptions (as applicable), support will be available under the terms and conditions of customers' service contract and subscription.

### End-of-life milestones

**Table 1.** End-of-life milestones and dates for the Cisco Secure Awareness

| Milestone                                                 | Definition                                                                                                                                                                                                                                                                                                                                 | Date               |
|-----------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------|
| <b>End-of-Life Announcement Date</b>                      | The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.                                                                                                                                                                                                                    | September 15, 2025 |
| <b>End-of-Sale Date*</b>                                  | The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.                                                                                                                                                                                                              | October 15, 2025   |
| <b>Last Ship Date: Subscription</b>                       | The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.                                                                                                                                                                                                  | October 15, 2025   |
| <b>End of Service Contract Renewal Date: Subscription</b> | The last date to extend or renew a service contract for the product.                                                                                                                                                                                                                                                                       | October 15, 2025   |
| <b>End of Change/Renewal Date*: Subscription</b>          | The last date to Renew or Add to an existing subscription.                                                                                                                                                                                                                                                                                 | October 15, 2025   |
| <b>Last Date of Support**: Subscription</b>               | The last date to receive applicable subscription entitlements, service and support for the product as entitled by active subscriptions and service contracts(as applicable) or by warranty terms and conditions. After this date, all subscription and support services for the product are unavailable, and the product becomes obsolete. | October 31, 2030   |

\*The requested subscription start date needs to be on or before the End-of-Sale Date for new subscriptions, and on or before the End of Change/Renewal Date for subscription changes and renewals.

\*\*The projected subscription term end date for new or changing subscriptions needs to be on or before the Last Date of Support.

# Product part numbers

**Table 2.** Product part numbers affected by this announcement

| End-of-Sale Product Part Number | Product Description                                          | Additional Information |
|---------------------------------|--------------------------------------------------------------|------------------------|
| SA-SLT-LIC                      | Cisco Security Awareness Simulation and Training             | -                      |
| SA-SS-LIC                       | Cisco Security Awareness Simulation Only                     | -                      |
| SA-SEC-SUB                      | Cisco Security Awareness XaaS Subscription                   | -                      |
| SA-ULT-LIC                      | Cisco Security Awareness Simulation and Training Unlimited   | -                      |
| I-SA-SLT-LIC                    | Cisco Secure Email Include Sec Awareness Simulation Training | -                      |
| I-SA-ULT-LIC                    | Cisco Secure Email Include Sec Awareness Ultimate-SS+SLT     | -                      |

## Product migration options

There is no replacement available for the Cisco Secure Awareness at this time.

## For more information

For more information about the Cisco End-of-Life Policy, go to: <https://www.cisco.com/c/en/us/products/eos-eol-policy.html>.

For more information about the Cisco Product Warranties, go to: <https://www.cisco.com/c/en/us/products/warranty-listing.html>.

To subscribe to receive end-of-life/end-of-sale information, go to: <https://cway.cisco.com/mynotifications>.

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