

# End-of-Sale and End-of-Life Announcement for the Cisco Email Cloudmark Anti-Spam

EOL12425

Cisco announces the end-of-sale and end-of-life dates for the Cisco Email Cloudmark Anti-Spam. The last day to order the affected product(s) is May 18, 2018. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.

**Table 1.** End-of-Life Milestones and Dates for the Cisco Email Cloudmark Anti-Spam

Milestone	Definition	Date
<b>End-of-Life Announcement Date</b>	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	April 18, 2018
<b>End-of-Sale Date License</b>	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	May 18, 2018
<b>Last Ship Date License</b>	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	August 18, 2018

Customers are encouraged to plan for migration to the replacement license (below).

**Table 2.** Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
ESA-CLM-LIC=	ESA Cloudmark Anti-Spam License	ESA-IMS-LIC=	ESA Intelligent Multi-Scan License	-
ESA-CLM-LIC=	ESA Cloudmark Anti-Spam License	L-CES-IMS-LIC=	Cloud Email Security Intelligent Multi-Scan Add-on	-

## Product Migration Options

Account Managers should email [migrationclmims@cisco.com](mailto:migrationclmims@cisco.com) to request new licenses be generated for their customers when migrating to the IMS license from CLM.

Service prices for Cisco products are subject to change after the product End-of-Sale date.

The Cisco Takeback and Recycle program helps businesses properly dispose of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:

[https://www.cisco.com/web/about/ac227/ac228/ac231/about\\_cisco\\_takeback\\_recycling.html](https://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html).

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## For More Information

For more information about the Cisco End-of-Life Policy, go to:

[https://www.cisco.com/en/US/products/products\\_end-of-life\\_policy.html](https://www.cisco.com/en/US/products/products_end-of-life_policy.html).

For more information about the Cisco Product Warranties, go to:

[https://www.cisco.com/en/US/products/prod\\_warranties\\_listing.html](https://www.cisco.com/en/US/products/prod_warranties_listing.html).

To subscribe to receive end-of-life/end-of-sale information, go to:

<https://www.cisco.com/cisco/support/notifications.html>.

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