

End-of-Sale and End-of-Life Announcement for the Cisco Email, Web, and Security Management x70 Appliances

EOL9560—Amended

Cisco announces the end-of-sale and end-of life dates for the Cisco Email, Web, and Security Management Appliances x70 Appliances. The last day to order the affected product(s) is July 26, 2014. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.

Table 1. End-of-Life Milestones and Dates for the Cisco Email, Web, and Security Management x70 Appliances

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end of sale and end of life of a product is distributed to the general public.	January 26, 2014
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	July 26, 2014
Last Ship Date: HW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	October 25, 2014
End of New Service Attachment Date: HW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	July 27, 2015
End of SW Maintenance Releases Date: HW	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software. Note: From the End of Software Maintenance Releases Date to the End of Life for the Software, Cisco will provide only Critical Software Support defined as network services impacting bugs or security vulnerabilities that have been identified by the customer to Cisco TAC and subsequently qualified via Cisco's normal evaluation process.	July 27, 2017
End of Service Contract Renewal Date: HW	The last date to extend or renew a service contract for the product.	Oct 22, 2018
End of Vulnerability/ Security Support Date: HW	The last date that Cisco Engineering may release a planned maintenance release or scheduled software remedy for a security vulnerability issue.	July 31, 2019
Last Date of Support: HW	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	July 31, 2019

Note: Failure Analysis is not supported on x70 appliances

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
ESA-C370-K9	ESA C370 Email Security Appliance with Software	ESA-C380-K9	ESA C380 Email Security Appliance with Software	--
ESA-C370-NT-K9	ESA C370 Email Security Appliance for China	ESA-C380-K9	ESA C380 Email Security Appliance with Software	--
ESA-C670-K9	ESA C670 Email Security Appliance with Software	ESA-C680-K9	ESA C680 Email Security Appliance with Software	--
ESA-X1070-FI-K9	ESA X1070 Email Security Appliance with 2GE Fiber	ESA-C680-K9	ESA C680 Email Security Appliance with Software	--
ESA-X1070-K9	ESA X1070 Email Security Appliance with Software	ESA-C680-K9	ESA C680 Email Security Appliance with Software	--
ESA-X1070-NT-K9	ESA X1070 Email Security Appliance for China	ESA-C680-K9	ESA C680 Email Security Appliance with Software	--
SMA-M1070-FI-K9	SMA M1070 Security Management Appliance with 2GE Fiber	SMA-M680-K9	SMA M680 Security Management Appliance with Software	--
SMA-M1070-K9	SMA M1070 Security Management Appliance with Software	SMA-M680-K9	SMA M680 Security Management Appliance with Software	--
SMA-M1070-NT-K9	SMA M1070 Security Management Appliance for China	SMA-M680-K9	SMA M680 Security Management Appliance with Software	--
SMA-M670-K9	SMA M670 Security Management Appliance with Software	SMA-M680-K9	SMA M680 Security Management Appliance with Software	--
WSA-S370-K9	WSA S370 Web Security Appliance with Software	WSA-S380-K9	WSA S380 Web Security Appliance with Software	--
WSA-S370-NT-K9	WSA S370 Web Security Appliance for China	WSA-S380-K9	WSA S380 Web Security Appliance with Software	--
WSA-S670-FI-K9	WSA S670 Web Security Appliance with 2GE Fiber	WSA-S680-K9	WSA S680 Web Security Appliance with Software	--
WSA-S670-K9	WSA S670 Web Security Appliance with Software	WSA-S680-K9	WSA S680 Web Security Appliance with Software	--

Product Migration Options

Customers are encouraged to migrate to the x80 versions of the Cisco Web, Email, and Security Management Appliances. The x80 appliances are built on the Cisco UCS platform and offer greater performance, increased disk capacity and memory. Remote power-cycling capabilities are available on these new models. Customers have the option to upgrade to fiber interfaces on the x680s, and the DC power option is available on all the models.

Note: The Cisco 170 Series appliances are not affected by this announcement.

Customers may be able to use the Cisco Technology Migration Program (TMP) where applicable to trade-in eligible products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, customers should work with their Cisco Partner or Cisco account team. Cisco Partners can find additional TMP information on Partner Central at

http://www.cisco.com/web/partners/incentives_and_promotions/tmp.html

Customers may be able to continue to purchase Cisco Email, Web, and Security Management x70 Appliances through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to: <http://www.cisco.com/go/eos>

Service prices for Cisco products are subject to change after the product End of Sale date.

The Cisco Takeback and Recycle program helps businesses dispose properly of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:

http://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html

For More Information

For more information about the Cisco End-of-Life Policy, go to:

http://www.cisco.com/en/US/products/products_end-of-life_policy.html

For more information about the Cisco Product Warranties, go to:

http://www.cisco.com/en/US/products/prod_warranties_listing.html

To subscribe to receive end-of-life/end-of-sale information, go to:

<http://www.cisco.com/cisco/support/notifications.html>

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