

End-of-Sale and End-of-Life Announcement for the Cisco Security IntelliShield Alert Manager Service

EOL9380 - Amended

Cisco announces the end-of-sale and end-of life dates for the Cisco Security IntelliShield Alert Manager Service. The last day to order the affected product(s) is August 3, 2015. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.

Table 1. End-of-Life Milestones and Dates for the Cisco Security IntelliShield Alert Manager Service

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end of sale and end of life of a product is distributed to the general public.	February 2, 2015
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	August 3, 2015

Support for the products below will be provided in accordance with your service subscriptions.

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description
CSAM-10R-150V	Security Intellishield Alert Mgr-10 registered, 150 virtual- Titan SKU Reduction
CSAM-10R-150VX	Security Intellishield Alert Mgr-10 reg, 150 virt users, XML- Titan SKU Reduction
CSAM-1R	Security Intellishield Alert Mgr- 1 add-on registered user- Titan SKU Reduction
CSAM-1R-1V	Security Intellishield Alert Mgr- 1 registered, 1 virtual- Titan SKU Reduction
CSAM-1V	Security Intellishield Alert Mgr- 1 add-on virtual user- Titan SKU Reduction
CSAM-2R-5V	Security Intellishield Alert Mgr- 2 registered, 5 virtual- Titan SKU Reduction
CSAM-5R-100V	Security Intellishield Alert Mgr- 5 registered, 100 virtual- Titan SKU Reduction
CSAM-5R-100VX	Security Intellishield Alert Mgr- 5 reg,100 virt users, XML
CSAM-ENT	Security Intellishield Alert Mgr-Enterprise License- Titan SKU Reduction
CSAM-REDIST	Security Intellishield Alert Mgr-Redistribution- Titan SKU Reduction
CSAM-XML	Security Intellishield Alert Mgr-XML data feed- Titan SKU Reduction

Product Migration Options

There is no replacement available for the Cisco Security IntelliShield Alert Manager Service at this time.

Service prices for Cisco products are subject to change after the product End of Sale date.

The Cisco Takeback and Recycle program helps businesses dispose properly of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:

http://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html

For More Information

For more information about the Cisco End-of-Life Policy, go to:

http://www.cisco.com/en/US/products/products_end-of-life_policy.html

For more information about the Cisco Product Warranties, go to:

http://www.cisco.com/en/US/products/prod_warranties_listing.html

To subscribe to receive end-of-life/end-of-sale information, go to:

<http://www.cisco.com/cisco/support/notifications.html>

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http://www.cisco.com/web/feeds/products/end_of_life_rss.xml

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