

# End-of-Sale and End-of-Life Announcement for the Cisco AMP Threat Grid 5000 and 5500 Appliances

## EOL11027—Amended

Cisco announces the end-of-sale and end-of life dates for the Cisco AMP Threat Grid 5000 and 5500 Appliances. The last day to order the affected product(s) is January 14, 2017. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.

**Table 1.** End-of-Life Milestones and Dates for the Cisco AMP Threat Grid 5000 and 5500 Appliances

Milestone	Definition	Date
<b>End-of-Life Announcement Date</b>	The date the document that announces the end of sale and end of life of a product is distributed to the general public.	June 15, 2016
<b>End-of-Sale Date</b>	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	January 14, 2017
<b>Last Ship Date: HW, OS SW</b>	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	April 14, 2017
<b>End of SW Maintenance Releases Date: OS SW</b>	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	January 14, 2018
<b>End of Routine Failure Analysis Date: HW</b>	The last-possible date a routine failure analysis may be performed to determine the cause of hardware product failure or defect.	January 14, 2018
<b>End of New Service Attachment Date: HW, OS SW</b>	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	January 14, 2018
<b>End of Service Contract Renewal Date: HW, OS SW</b>	The last date to extend or renew a service contract for the product.	April 11, 2021
<b>Last Date of Support: HW, OS SW</b>	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	January 31, 2022

HW = Hardware    OS SW = Operating System Software    App. SW = Application Software

**Table 2.** Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
<b>TG-CPU-E52697B</b>	2.70 GHz E5-2697 v2/130W 12C/30MB Cache/DDR3 1866MHz	TG-CPU-E52697E	2.30 GHz, E5-2697 v4, 45MB Cache, 18 Core, 28 thread	
<b>TG-HDD-1TB</b>	1TB 6Gb SATA 7.2K RPM SFF HDD/hot plug/drive sled mounted	TG-HDD-1.2TB	1.2TB SATA 10K RPM 12G SAS	
<b>TG-HDD-1TB=</b>	1TB 6Gb SATA 7.2K RPM SFF HDD/hot plug/drive sled mounted	TG-HDD-1.2TB=	1.2TB SATA 10K RPM 12G SAS	
<b>TG-MEM-32GB</b>	32GB DDR3-1866-MHz LRDIMM/PC3-14900/quad rank/x4/1.5v	TG-MEM-32GB-M4	32GB DDR4-2400-MHz RDIMM/PC4-17000/dual rank/x4/1.2v	
<b>TG-PWR-AC-650W</b>	Cisco Threat Grid 650W AC Power Supply	TG-PWR-AC-770W	Cisco Threat Grid 770W AC Power Supply	
<b>TG-PWR-AC-650W=</b>	Cisco Threat Grid 650W AC Power Supply	TG-PWR-AC-770W=	Cisco Threat Grid 770W AC Power Supply	
<b>TG-PWR-DC-930W</b>	Cisco Threat Grid 930W DC Power Supply	TG-PWR-DC-1050W	Cisco Threat Grid 1050W DC Power Supply	
<b>TG-PWR-DC-930W=</b>	Cisco Threat Grid 930W DC Power Supply	TG-PWR-DC-1050W=	Cisco Threat Grid 1050W DC Power Supply	
<b>TG-RAID-9271</b>	MegaRAID 9271CV with 8 internal SAS/SATA ports with Supercap	TG-RAID-CISCO12G	Cisco 12G SAS Modular Raid Controller	
<b>TG-SSD-120GB</b>	Thread Grid 120 GB 2.5 inch Enterprise Value 6G SATA SSD	TG-SSD-120GB3510	Threat Grid 3510 120 GB 2.5 inch Enterprise 6G SATA SSD	
<b>TG-SSD-120GB=</b>	Thread Grid 120 GB 2.5 inch Enterprise Value 6G SATA SSD	TG-SSD-120GB3510=	Threat Grid 3510 120 GB 2.5 inch Enterprise 6G SATA SSD	
<b>TG5000-CHAS-AC</b>	Cisco Threat Grid 5000/5500 Chasis with AC	There is currently no replacement product available for this product.		
<b>TG5000-K9</b>	Cisco Threat Grid 5000 Model with software	TG5004-K9	Cisco Threat Grid 5004 Model with software	
<b>TG5000-SW-K9</b>	Threat Grid Software for 5000 Model, Up to 1500 Files / Day	TG5004-SW-K9	Threat Grid Software for 5004 Model, Up to 1500 Files / Day	
<b>TG5500-CHAS</b>	Cisco Threat Grid 5000/5500 Chasis	There is currently no replacement product available for this product.		
<b>TG5500-K9</b>	Cisco Threat Grid 5500 Model with software	TG5504-K9	Cisco Threat Grid 5504 Model with software	
<b>TG5500-SW-K9</b>	Threat Grid Software for 5500 Model, Up to 5000 Files / Day	TG5504-SW-K9	Threat Grid Software for 5504 Model, Up to 5000 Files / Day	

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## Product Migration Options

Information about Threat Grid products can be found at:

<http://www.cisco.com/c/en/us/products/security/amp-threat-grid-appliances/index.html>.

Customers may be able to use the Cisco Technology Migration Program (TMP) where applicable to trade-in eligible products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, customers should work with their Cisco Partner or Cisco account team. Cisco Partners can find additional TMP information on Partner Central at

[http://www.cisco.com/web/partners/incentives\\_and\\_promotions/tmp.html](http://www.cisco.com/web/partners/incentives_and_promotions/tmp.html).

Customers may be able to continue to purchase the Cisco AMP Threat Grid 5000 and 5500 Appliances through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to: <http://www.cisco.com/go/eos>.

Service prices for Cisco products are subject to change after the product End of Sale date.

The Cisco Takeback and Recycle program helps businesses properly dispose of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:

[http://www.cisco.com/web/about/ac227/ac228/ac231/about\\_cisco\\_takeback\\_recycling.html](http://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html).

## For More Information

For more information about the Cisco End-of-Life Policy, go to:

[http://www.cisco.com/en/US/products/products\\_end-of-life\\_policy.html](http://www.cisco.com/en/US/products/products_end-of-life_policy.html)

For more information about the Cisco Product Warranties, go to:

[http://www.cisco.com/en/US/products/prod\\_warranties\\_listing.html](http://www.cisco.com/en/US/products/prod_warranties_listing.html)

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Cisco Systems, Inc.  
San Jose, CA

**Asia Pacific Headquarters**  
Cisco Systems (USA) Pte. Ltd.  
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