

End-of-Sale and End-of-Life Announcement for the Cisco Wide Area Application Services (WAAS) Software Version 5.2

EOL9901

Cisco announces the end-of-sale and end-of life dates for the Cisco Wide Area Application Services (WAAS) Software Version 5.2. The last day to order the affected product(s) is April 15, 2015. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.

Table 1. End-of-Life Milestones and Dates for the Cisco Wide Area Application Services (WAAS) Software Version 5.2

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end of sale and end of life of a product is distributed to the general public.	October 15, 2014
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	April 15, 2015
Last Ship Date: OS SW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	July 14, 2015
End of SW Maintenance Releases Date: OS SW	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	April 14, 2016
End of New Service Attachment Date: OS SW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	April 14, 2016
End of Service Contract Renewal Date: OS SW	The last date to extend or renew a service contract for the product.	July 11, 2019
Last Date of Support: OS SW	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	April 30, 2020

HW = Hardware OS SW = Operating System Software App. SW = Application Software

Some customers may have versions of WAE/WAVE hardware that prevent migration to Version 5.4 because Version 5.4 is not supported on older platforms that have reached their end-of-sale dates. Those customers may still migrate to Version 5.3, which is still available, or may use the Cisco Technology Migration Program referenced below to upgrade their hardware to facilitate migration to Version 5.4.

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
AK-WAAS-5.2-DVD-K9	WAAS 5.2 Resource DVD Accessory Kit	AK-WAAS-5.4-DVD-K9	WAAS 5.4 Resource DVD Accessory Kit	—
AK-WAAS-5.2-K9=	WAAS 5.2 Software Accessory Kit, spare	AK-WAAS-5.4-K9=	WAAS 5.4 Software Accessory Kit, spare	—
AK-WAAS-5.2-NPE=	WAAS 5.2 Rescue CD Accessory Kit (no payload encryp), spare	AK-WAAS5.4-NPE=	WAAS 5.4 Software Accessory Kit, spare (No Payload Encryptio	—
AK-WAAS5.2-DVD-NPE	WAAS 5.2 NPE Resource DVD Accessory Kit	AKWAAS5.4DVDNPE	WAAS 5.4 NPE Resource DVD Accessory Kit	—
SF-VWAAS-5.2-K9	Virtual WAAS 5.2 SW image	DVDVWS12K-5.4-K9	Cisco VWAAS Software Release 5.4 - 12000 Connections	—
SF-VWAAS-5.2-K9	Virtual WAAS 5.2 SW image	DVDVWS1300-5.4-K9	Cisco VWAAS Software Release 5.4 - 1300 Connections	—
SF-VWAAS-5.2-K9	Virtual WAAS 5.2 SW image	DVDVWS200-5.4-K9	Cisco VWAAS Software Release 5.4 - 200 Connections	—
SF-VWAAS-5.2-K9	Virtual WAAS 5.2 SW image	DVDVWS2500-5.4-K9	Cisco VWAAS Software Release 5.4 - 2500 Connections	—
SF-VWAAS-5.2-K9	Virtual WAAS 5.2 SW image	DVDVWS50K-5.4-K9	Cisco VWAAS Software Release 5.4 - 50000 Connections	—
SF-VWAAS-5.2-K9	Virtual WAAS 5.2 SW image	DVDVWS6K-5.4-K9	Cisco VWAAS Software Release 5.4 - 6000 Connections	—
SF-VWAAS-5.2-K9	Virtual WAAS 5.2 SW image	DVDVWS750-5.4-K9	Cisco VWAAS Software Release 5.4 - 750 Connections	—
SF-VWAAS-5.2-K9	Virtual WAAS 5.2 SW image	SF-UCVW1300-5.4-K9	Cisco VWAAS Software Release 5.4 - 1300 Connections	—
SF-VWAAS-5.2-K9	Virtual WAAS 5.2 SW image	SF-UCVW200-5.4-K9	Cisco VWAAS Software Release 5.4 - 200 Connections	—
SF-VWAAS-5.2-K9	Virtual WAAS 5.2 SW image	SF-UCVW2500-5.4-K9	Cisco VWAAS Software Release 5.4 - 2500 Connections	—
SF-VWAAS-5.2-K9	Virtual WAAS 5.2 SW image	SF-UCVW6K-5.4-K9	Cisco VWAAS Software Release 5.4 - 6000 Connections	—
SF-VWAAS-5.2-K9	Virtual WAAS 5.2 SW image	SF-UCVW750-5.4-K9	Cisco VWAAS Software Release 5.4 - 750 Connections	—
SF-WAAS-5.2-SM-K9	Cisco WAAS 5.2 SRE SW image (separate license required)	SF-WAAS-5.4-SM-K9	Cisco WAAS 5.4 SRE SW image (separate license required)	—
SF-WAAS-5.2-SM-NPE	WAAS 5.2 NPE (No payload encryption) SW image for SRE SM	SFWAAS5.4SM-NPE	WAAS 5.4 NPE (No payload encryption) SW image for SRE SM	—
SF-WAAS-5.2-WAV-K9	WAAS 5.2 SW image for WAVE 294, 594, 694, 75xx, 85xx	SF-WAAS-5.4-WAV-K9	WAAS 5.4 SW image for WAVE 294, 594, 694, 75xx, 85xx	—
SFWAAS-5.2-WAV-NPE	WAAS 5.2 NPE SW image for WAVE 294, 594, 694, 75xx, 85xx	SFWAAS5.4WAVNPE	WAAS 5.4 NPE SW image for WAVE 294, 594, 694, 75xx, 85xx	—

Product Migration Options

Customers are encouraged to migrate to the Cisco Wide Area Application Services (WAAS) Software Version 5.4. Information about this product can be found at: <http://www.cisco.com/c/en/us/products/routers/wide-area-application-services-waas-software/literature.html>.

Customers may be able to use the Cisco Technology Migration Program (TMP) where applicable to trade-in eligible products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, customers should work with their Cisco Partner or Cisco account team. Cisco Partners can find additional TMP information on Partner Central at http://www.cisco.com/web/partners/incentives_and_promotions/tmp.html

Service prices for Cisco products are subject to change after the product End of Sale date.

The Cisco Takeback and Recycle program helps businesses dispose properly of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to: http://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html

For More Information

For more information about the Cisco Wide Area Application Services (WAAS) Software Version 5.4, visit <http://www.cisco.com/c/en/us/products/routers/wide-area-application-services-waas-software/literature.html>, or contact your local account representative.

For more information about the Cisco End-of-Life Policy, go to: http://www.cisco.com/en/US/products/products_end-of-life_policy.html

For more information about the Cisco Product Warranties, go to: http://www.cisco.com/en/US/products/prod_warranties_listing.html

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