



End-of-Sale and End-of-Life Announcement for the Cisco Wide Area Application Services (WAAS) Software Versions 4.4 and 4.5

EOL9249

Cisco announces the end-of-sale and end-of life dates for the Cisco Wide Area Application Services (WAAS) Software Versions 4.4 and 4.5. The last day to order the affected product(s) is December 23, 2013. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.

Table 1. End-of-Life Milestones and Dates for the Cisco Wide Area Application Services (WAAS) Software Versions 4.4 and 4.5

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end of sale and end of life of a product is distributed to the general public.	June 24, 2013
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	December 23, 2013
Last Ship Date: OS SW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	March 23, 2014
End of SW Maintenance Releases Date: OS SW	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	December 23, 2014
End of New Service Attachment Date: OS SW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	December 23, 2014
End of Service Contract Renewal Date: OS SW	The last date to extend or renew a service contract for the product.	March 20, 2018
Last Date of Support:	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	December 31, 2018

HW = Hardware OS SW = Operating System Software App. SW = Application Software

Some customers were provided with WAAS Version 4.5.1, although Version 4.5.1 was never made generally available or included on any price lists. This end-of-sale announcement also covers Version 4.5.1. The support milestones for Version 4.5.1 are as shown in Table 1.

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
AK-WAAS-4.4-CD-K9	WAAS 4.4 Rescue CD Accessory Kit	See the Product Migration Options section below for detailed information on replacing this product.		
AK-WAAS-4.4-DVD-K9	WAAS 4.4 Resource DVD Accessory Kit	See the Product Migration Options section below for detailed information on replacing this product.		
AKWAAS4.4CD-NPE-K9	WAAS 4.4 Software Accessory Kit, spare	See the Product Migration Options section below for detailed information on replacing this product.		
AKWAAS4.4DVDNPE-K9	WAAS 4.4 NPE Resource DVD Accessory Kit	See the Product Migration Options section below for detailed information on replacing this product.		
SF-WAAS-4.4-K9	WAAS 4.4 SW image for WAVE 274, 474, 574	See the Product Migration Options section below for detailed information on replacing this product.		
SF-WAAS-4.4-NM-K9	WAAS 4.4 SW image for Cisco NME WAE	See the Product Migration Options section below for detailed information on replacing this product.		
SF-WAAS-4.4-NPE-K9	WAAS 4.4 NPE (No payload encryption) SW image for WAVE 274, 4	See the Product Migration Options section below for detailed information on replacing this product.		
SF-WAAS-4.4-SAS-K9	WAAS 4.4 SW image for WAE 674 / 73xx	See the Product Migration Options section below for detailed information on replacing this product.		
SF-WAAS-4.4-SM-K9	WAAS 4.4 SW image for Cisco SRE SM	See the Product Migration Options section below for detailed information on replacing this product.		
SF-WAAS-4.4-WAV-K9	WAAS 4.4 SW image for WAVE 294, 594, 694, 75xx, 85xx	See the Product Migration Options section below for detailed information on replacing this product.		
SFWAAS4.4SASNPE-K9	WAAS 4.4 NPE (No payload encryption) SW image for WAE 674 / 7	See the Product Migration Options section below for detailed information on replacing this product.		
SFWAAS4.4SM-NPE-K9	WAAS 4.4 NPE (No payload encryption) SW image for SRE SM	See the Product Migration Options section below for detailed information on replacing this product.		
SFWAAS4.4WAVNPE-K9	WAAS 4.4 NPE SW image for WAVE 294, 594, 694, 75xx, 85xx	See the Product Migration Options section below for detailed information on replacing this product.		

Product Migration Options

Customers are encouraged to migrate to the Cisco WAAS Software Version 5.2 or later. Information about this product can be found at: http://www.cisco.com/en/US/products/ps6870/products_data_sheets_list.html.

Customers may be able to use the Cisco Technology Migration Program (TMP) where applicable to trade-in eligible products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, customers should work with their Cisco Partner or Cisco account team. Cisco Partners can find additional TMP information on Partner Central at

http://www.cisco.com/web/partners/incentives_and_promotions/tmp.html

Customers may be able to continue to purchase the Cisco Wide Area Application Services (WAAS) Software Versions 4.4 and 4.5 through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to: www.cisco.com/go/eos

Service prices for Cisco products are subject to change after the product End of Sale date.

The Cisco Takeback and Recycle program helps businesses dispose properly of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:

http://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html

For More Information

For more information about the Cisco Wide Area Application Services (WAAS) Software Version 5.2, visit http://www.cisco.com/en/US/products/ps6870/products_data_sheets_list.html, or contact your local account representative.

For more information about the Cisco End-of-Life Policy, go to:

http://www.cisco.com/en/US/products/products_end-of-life_policy.html

For more information about the Cisco Product Warranties, go to:

http://www.cisco.com/en/US/products/prod_warranties_listing.html

To subscribe to receive end-of-life/end-of-sale information, go to:

<http://www.cisco.com/cisco/support/notifications.html>

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