

End-of-Sale and End-of-Life Announcement for the Cisco NCS 5001 satellite and ASR9K- v2 satellite



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Overview

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Cisco announces the end-of-sale and end-of-life dates for the Cisco NCS 5001 satellite and ASR9K-v2 satellite. The last day to order the affected product(s) is August 31, 2027.

Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.

End-of-life milestones

Table 1. End-of-life milestones and dates for the Cisco NCS 5001 satellite and ASR9K-v2 satellite

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	September 18, 2026
End-of-Sale Date: HW	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	August 31, 2027
Last Ship Date: HW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	November 30, 2027
End of SW Maintenance Releases Date: HW	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	August 31, 2029
End of Vulnerability/Security Support: HW	The last date that Cisco Engineering may release a planned maintenance release or scheduled software remedy for a security vulnerability issue.	August 31, 2030
End of Routine Failure Analysis Date: HW	The last-possible date a routine failure analysis may be performed to determine the cause of hardware product failure or defect.	August 31, 2028
End of New Service Attachment Date: HW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	August 31, 2028
End of Service Contract Renewal Date: HW	The last date to extend or renew a service contract for the product.	November 30, 2031

Milestone	Definition	Date
Last Date of Support: HW	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	August 31, 2032

HW = Hardware

OS SW = Operating System Software

App. SW = Application Software

The last supported release for NCS 5001 satellite is IOS XR 7.11.x and that of ASR9K-v2 is IOS XR 7.8.x. The last supported release for the host to interoperate with the satellites is IOS XR 27.4.1.

Product part numbers

Table 2. Product part numbers affected by this announcement

End-of-Sale Product Part Number	Product Description	Migration Product Part Number	Migration Product Description	Additional Information
NCS-5001-SAT1G-BUN	Cisco NCS 5001 Series Routing System Bundle	801132Y8L2H2FH-SAT	Cisco 8011-32Y8L2H2FH Satellite Bundle	-
NCS-5001-SAT-BUN	Cisco NCS 5001 Series Routing System Bundle	801132Y8L2H2FH-SAT	Cisco 8011-32Y8L2H2FH Satellite Bundle	-
A9KV-V2-AC=	ASR 9000v2 AC Chassis, 44-Port GE + 4-Port 10GE	8011-4G24Y4H-I-SAT	Cisco 8011-4G24Y4H-I Satellite Bundle	-
A9KV-V2-DC-A=	ASR 9000v2 DC ANSI Chassis, 44-Port GE + 4-Port 10GE	8011-4G24Y4H-I-SAT	Cisco 8011-4G24Y4H-I Satellite Bundle	-
A9KV-V2-DC-E=	ASR 9000v2 DC ETSI Chassis, 44-Port GE + 4-Port 10GE	8011-4G24Y4H-I-SAT	Cisco 8011-4G24Y4H-I Satellite Bundle	-
A9KV2-AC-CBL	ASR9000v2 AC power cable - North America	There is currently no migration product available for this product.	-	-
A9KV2-AC-CBL=	ASR9000v2 AC power cable - North America, Spare	There is currently no migration product available for this product.	-	-
A9KV-V2-FAN	ASR-9000V2 Fan Tray with Filter	There is currently no migration product available for this product.	-	-
A9KV-V2-FAN=	ASR-9000V2 Fan Tray with Filter	There is currently no migration product available for this product.	-	-

End-of-Sale Product Part Number	Product Description	Migration Product Part Number	Migration Product Description	Additional Information
A9KV2-DC-CBL-E	A9KV2 (Satellite) DC power cable with ETSI connector	There is currently no migration product available for this product.	-	-
A9KV2-DC-CBL-E=	A9KV2 (Satellite) DC power cable with ETSI connector	There is currently no migration product available for this product.	-	-
NCS-5001-ACSR	Cisco NCS 5001 Router Accessory Kit	There is currently no migration product available for this product.	-	-
NCS-5001-ACSR=	Cisco NCS 5001 Router Accessory Kit Spare	There is currently no migration product available for this product.	-	-
NCS-5001-FN-BK	Cisco NCS 5001 Router Fan Back to Front Airflow	There is currently no migration product available for this product.	-	-
NCS-5001-FN-BK=	Cisco NCS 5001 Router Fan Back to Front Airflow	There is currently no migration product available for this product.	-	-
NCS-5001-FN-FR	Cisco NCS 5001 Fan Front to Back Airflow	There is currently no migration product available for this product.	-	-
NCS-5001-FN-FR=	Cisco NCS 5001 Fan Front to Back Airflow	There is currently no migration product available for this product.	-	-
A9KV2-AC-CBL-EU=	A9KV2 (Satellite) AC power cable for EU	There is currently no migration product available for this product.	-	-
A9KV-50-FTF=	ASR-9000V2 Fan Filter	There is currently no migration product available for this product.	-	-
ASR9000V-901-DEF=	ASR9000v/901 Front to Back Air-deflector set	There is currently no migration product available for this product.	-	-

End-of-Sale Product Part Number	Product Description	Migration Product Part Number	Migration Product Description	Additional Information
ASR-9000V-CON-CBL=	ASR9000v Console cable, RJ45 to mini-USB	There is currently no migration product available for this product.	-	-

Product migration options

Customers may be able to use the Cisco Takeback and Reuse Program where applicable to return hardware that has reached end-of-use, at no cost. Returned products are put to their next best use, whether reused, remanufactured, or recycled by one of Cisco's certified contracted recyclers. For more information, go to: <https://www.cisco.com/c/en/us/about/takeback-and-reuse.html>.

Customers may be able to continue to purchase the Cisco NCS 5001 satellite and ASR9K-v2 satellite through the Cisco Refresh (certified remanufactured) program. Remanufactured units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Refresh program, go to: <https://www.cisco.com/c/en/us/products/remanufactured.html>.

The Cisco Takeback and Recycle program helps businesses properly dispose of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to: <https://www.cisco.com/c/en/us/about/takeback-and-reuse/product-recycling.html>.

For more information

For more information about the Cisco End-of-Life Policy, go to: <https://www.cisco.com/c/en/us/products/eos-eol-policy.html>.

For more information about the Cisco Product Warranties, go to: <https://www.cisco.com/c/en/us/products/warranty-listing.html>.

To subscribe to receive end-of-life/end-of-sale information, go to: <https://cway.cisco.com/mynotifications>.

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