



End-of-Sale and End-of-Life Announcement for the Cisco ASR 9000 Series 2TB Flash Storage Service Acceleration Module

EOL8902

Cisco announces the end-of-sale and end-of-life dates for the Cisco ASR 9000 Series 2TB Flash Storage Service Acceleration Module. The last day to order the affected product(s) is May 23, 2013. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available until the termination date of the contract, even if this date exceeds the Last Date of Support shown in Table 1.

This end-of-sale and end-of-life announcement is for the Cisco ASR 9000 2TB Flash Storage Service Acceleration Module (Flash SAM) alone and does not apply to the ASR 9000 Integrated Service Module (ISM) hardware, which will continue to be sold.

Table 1. End-of-Life Milestones and Dates for the Cisco ASR 9000 Series 2TB Flash Storage Service Acceleration Module

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	November 22, 2012
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	May 23, 2013
Last Ship Date: HW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	August 21, 2013
End of Routine Failure Analysis Date: HW	The last-possible date a routine failure analysis may be performed to determine the cause of hardware product failure or defect.	May 23, 2014
End of New Service Attachment Date: HW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	May 23, 2014
End of Service Contract Renewal Date: HW	The last date to extend or renew a service contract for the product.	August 18, 2017
Last Date of Support: HW	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	May 31, 2018

HW = Hardware OS SW = Operating System Software App. SW = Application Software

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description
A9K-SAM-2TB	ASR9000 CACHE SAM 2TB
A9K-SAM-2TB=	ASR9000 AVSM SAM CACHE

Product Migration Options

There is no replacement available for the Cisco ASR 9000 Series 2TB Flash Storage Service Acceleration Module at this time.

The Integrated Service Module (ISM) is a universal service foundation for Cisco ASR 9000 Aggregation Services Routers and provides a highly scalable modular platform for delivering multiple types of services, such as video streaming and caching. The 2TB Flash Storage Service Acceleration Module (2TB SAM) for the ISM is required for cache storage for the video streaming and caching applications. Following the end-of-sale and end-of-life announcements for the 2TB SAM module, the Cisco Content Delivery System Internet Streamer (CDS-IS), and the Cisco Content Delivery System TV Streamer (CDS-TV) applications for the Integrated Service Module, customers that would like to continue these applications are encouraged to migrate to Cisco Content Delivery Engine 250. Information about this product can be found at: <http://www.cisco.com/en/US/products/ps7127/index.html> or <http://www.cisco.com/en/US/partner/products/ps12653/index.html>. To request information about the Cisco Videoscape Distribution Suite for Internet Streaming or Cisco Videoscape Distribution Suite for Television or any other migration option, send an e-mail to ask-cds-pm@cisco.com or contact the Cisco support organization.

Customers may be able to use the Cisco Technology Migration Program (TMP) where applicable to trade-in eligible products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, customers should work with their Cisco Partner or Cisco account team. Cisco Partners can find additional TMP information on Partner Central at http://www.cisco.com/web/partners/incentives_and_promotions/tmp.html.

Customers may be able to continue to purchase the Cisco ASR 9000 Series 2TB Flash Storage Service Acceleration Module through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to: <http://www.cisco.com/go/eos>.

Service prices for Cisco products are subject to change after the product End-of-Sale date.

The Cisco Takeback and Recycle program helps businesses dispose properly of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:

http://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html.

For More Information

For more information about the Cisco End-of-Life Policy, go to:

http://www.cisco.com/en/US/products/products_end-of-life_policy.html.

For more information about the Cisco Product Warranties, go to:

http://www.cisco.com/en/US/products/prod_warranties_listing.html.

To subscribe to receive end-of-life/end-of-sale information, go to:

<http://www.cisco.com/cisco/support/notifications.html>.

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To subscribe to the End-of-Life and End-of-Sale RSS Feed, insert the following URL into your RSS application:

http://www.cisco.com/web/feeds/products/end_of_life_rss.xml.

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