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CISCO

End-of-Sale and End-of-Life Announcement for the Cisco ISR 900 Series Routers, Licenses and Accessories

Contents

Overview

EOL15644

Cisco announces the end-of-sale and end-of-life dates for the Cisco ISR 900 Series Routers, Licenses and Accessories. The last day to order the affected product(s) is July 28, 2026. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.

End-of-life milestones

Table 1. End-of-life milestones and dates for the Cisco ISR 900 Series Routers, Licenses and Accessories

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	July 28, 2025
End-of-Sale Date: HW,License	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	July 28, 2026
Last Ship Date: HW,License	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	October 27, 2026
End of SW Maintenance Releases Date: HW	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	July 28, 2027
End of Vulnerability/Security Support: HW	The last date that Cisco Engineering may release a planned maintenance release or scheduled software remedy for a security vulnerability issue.	July 27, 2029
End of Routine Failure Analysis Date: HW	The last-possible date a routine failure analysis may be performed to determine the cause of hardware product failure or defect.	July 28, 2027
End of New Service Attachment Date: HW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	July 28, 2027
End of Service Contract Renewal Date: HW	The last date to extend or renew a service contract for the product.	October 26, 2030

Milestone	Definition	Date
Last Date of Support: HW	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	July 31, 2031

HW = Hardware OS SW = Operating System Software App. SW = Application Software

Product part numbers

Table 2. Product part numbers affected by this announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
C921-4P	Cisco 900 Series Integrated Services Routers	C1121-4P	ISR 1100 4P Dual GE SFP Router	-
C921-4PATT	Cisco 900 Series Integrated Services Routers	C1121-4P	ISR 1100 4P Dual GE SFP Router	-
C921-4PLTEAS	C921-4P FDD and TDD LTE, ASEAN	C1121-4PLTEP	ISR 1100 4P Dual GE SFP Router Pluggable SMS/GPS	Pluggable Interface Modules can be purchased additionally
C921-4PLTEAU	Secure GE and SFP Router for Australia 4G LTE / HSPA+	C1121-4PLTEP	ISR 1100 4P Dual GE SFP Router Pluggable SMS/GPS	Pluggable Interface Modules can be purchased additionally
C921-4PLTEGB	ISR 900 Router (non-US) 4G LTE / HSPA+ for EU	C1121-4PLTEP	ISR 1100 4P Dual GE SFP Router Pluggable SMS/GPS	Pluggable Interface Modules can be purchased additionally
C921J-4P	Cisco 900 Series Integrated Services Routers	C1121-4P	ISR 1100 4P Dual GE SFP Router	-
C921J-4PAS	Japan Only - C921J with SEC and APP Lic	C1121-4P	ISR 1100 4P Dual GE SFP Router	Equivalent Security & Application Experience License can be purchased additionally
C921J-4PJS	ISR 900 Dual GE WAN Ethernet Router Japan Config	C1121-4P	ISR 1100 4P Dual GE SFP Router	Equivalent Security License can be purchased additionally
C926-4P	Cisco 926 VDSL2/ADSL2+ over ISDN and 1GE Sec Router	C1116-4P, C1126-8PLTEP	ISR 1100 4 Ports DSL Annex B/J and GE WAN Router, ISR 1100 8P xDSL GE SFP Router Pluggable SMS/GPS	-
C926-4PLTEGB	GE VDSL2/ADSL2+ over ISDN (non-US) 4G LTE /	C1126-8PLTEP	ISR 1100 8P xDSL GE SFP Router Pluggable	Pluggable Interface Modules can be

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
	HSPA+		SMS/GPS	purchased additionally
C927-4P	Cisco 927 VDSL2/ADSL2+ over POTs and 1GE/SFP Sec Router	C1117-4P, C1127-8PLTEP	ISR 1100 4 Ports DSL Annex A/M and GE WAN Router, ISR 1100 8P xDSL GE SFP Router Pluggable SMS/GPS	-
C927-4PLTEAU	GE VDSL2/ADSL2+ over POTS ANZ 4G LTE / HSPA+	C1127-8PLTEP	ISR 1100 8P xDSL GE SFP Router Pluggable SMS/GPS	Pluggable Interface Modules can be purchased additionally
C927-4PLTEGB	GE VDSL2/ADSL2+ over POTS (non-US) 4G LTE / HSPA+	C1127-8PLTEP	ISR 1100 8P xDSL GE SFP Router Pluggable SMS/GPS	Pluggable Interface Modules can be purchased additionally
C927-4PM	Cisco 927 Annex M over POTs and 1GE Sec Router	C1117-4PM, C1127-8PLTEP	ISR 1100 4 Ports DSL Annex M and GE WAN Router ISR 1100 8P xDSL GE SFP Router Pluggable SMS/GPS	-
C927-4PMLTEGB	GE VDSL2/ADSL2+ Annex Mover POTS 4G LTE / HSPA+	C1127-8PMLTEP	ISR 1100 8P xDSL Annex M GE SFP Router Pluggable SMS/GPS	Pluggable Interface Modules can be purchased additionally
C931-4P	Cisco 900 Series Integrated Services Routers	C1121-4P	ISR 1100 4P Dual GE SFP Router	-
C931-4PATT	Cisco 900 Series Integrated Services Routers	C1121-4P	ISR 1100 4P Dual GE SFP Router	-
ACS-900-DM	ISR 900 Series Under Desk Mounting Kit	See the Product Migration Options section below for detailed information on replacing this product.	-	-
ACS-900-DM=	ISR 900 Series Under Desk Mounting Kit	See the Product Migration Options section below for detailed information on replacing this product.		

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
ACS-900-RM-19	19 inch Rackmount Kit for ISR 900 Series Routers	See the Product Migration Options section below for detailed information on replacing this product.	-	-
ACS-900-RM-19=	19 inch Rackmount Kit for ISR 900 Series Routers	See the Product Migration Options section below for detailed information on replacing this product.	-	-
SL-900-APP	AppX License for Cisco ISR 900	See the Product Migration Options section below for detailed information on replacing this product.	-	-
SL-900-APP=	AppX License for Cisco ISR 900	See the Product Migration Options section below for detailed information on replacing this product.	-	-
SL-900-IPB	IP Base License for Cisco ISR 900	See the Product Migration Options section below for detailed information on replacing this product.	-	-
SL-900-SEC	Security License for Cisco ISR 900	See the Product Migration Options section below for detailed information on replacing this product.	-	-
SL-900-SEC=	Security License for Cisco ISR 900	See the Product Migration Options section below for detailed information on replacing this product.	-	-
SL-900-SECNPE	NPE Security License for Cisco ISR 900	See the Product Migration Options section below for detailed information on replacing this product.	-	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
SL-900-SECNPE=	NPE Security License for Cisco ISR 900	See the Product Migration Options section below for detailed information on replacing this product.	-	-

Product migration options

Customers currently using the Cisco ISR 900 Series Routers are encouraged to consider upgrading to the Cisco ISR 1000 Series Routers or Cisco 8100 Series Secure Routers. Equivalent Pluggable Modules, Accessories and Licenses can be purchased along with the replacement platforms as applicable. The last supported software release on these routers will be Cisco 15.9.3. For more information, please reach out to your sales representative.

Customers may be able to use the Cisco Technology Migration Program (TMP) where applicable to trade-in eligible products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, customers should work with their Cisco Partner or Cisco account team. Cisco Partners can find additional TMP information on Partner Central at https://www.cisco.com/web/partners/incentives_and_promotions/tmp.html.

Customers may be able to continue to purchase the Cisco ISR 900 Series Routers, Licenses and Accessories through the Cisco Refresh (certified remanufactured) program. Remanufactured units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Refresh program, go to: https://www.cisco.com/c/en/us/products/remanufactured.html.

The Cisco Takeback and Recycle program helps businesses properly dispose of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to: https://www.cisco.com/c/en/us/about/takeback-and-reuse/product-recycling.html.

For more information

For more information about the Cisco End-of-Life Policy, go to: https://www.cisco.com/c/en/us/products/eos-eol-policy.html.

For more information about the Cisco Product Warranties, go to: https://www.cisco.com/c/en/us/products/warranty-listing.html.

To subscribe to receive end-of-life/end-of-sale information, go to: https://cway.cisco.com/mynotifications.

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