



PRODUCT BULLETIN NO. EOL 4027

END-OF-SALE AND END-OF-LIFE ANNOUNCEMENT FOR THE CISCO 830 SERIES ROUTERS

Cisco Systems® announces the end-of-sale and end-of life dates for the Cisco 830 Series Routers. The last day to order the affected product is June 30, 2007. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) until June 28, 2012. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product. Table 2 lists the product part numbers affected by this announcement.

Customers are encouraged to migrate to the Cisco 870 Series Integrated Services Routers. Table 2 provides relevant information for migrating to the replacement product. The Cisco integrated services routers are engineered for secure, wire-speed delivery of concurrent data, voice, video, and wireless services. An integrated systems approach to embedded services speeds application deployment to help reduce operating costs and complexities. Cisco is the first in the industry to embed security and voice services into a single routing system for fast, scalable delivery of mission-critical business applications to organizations of all sizes. For more information about integrated services routers, visit <http://www.cisco.com/go/isr>.

Table 1. End-of-Life Milestones and Dates for the Cisco 830 Series Routers.


| Milestone | Definition | Date |
|---|---|--------------------|
| End-of-Life Announcement Date | The date the document that announces the end of sale and end of life of a product is distributed to the general public. | June 30, 2006 |
| End-of-Sale Date | The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date. | June 30, 2007 |
| Last Ship Date | The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time. | September 29, 2007 |
| End of software maintenance releases date | The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software | June 30, 2008 |
| End of Routine Failure Analysis Date | The last-possible date a routine failure analysis may be performed to determine the cause of product failure or defect. | June 29, 2008 |
| End of New Service Attachment Date | For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract. | June 29, 2008 |
| End of Service Contract Renewal Date | The last date to extend or renew a service contract for the product. | September 28, 2011 |
| Last Date of Support | The last date to receive service and support for the product. After this date, all support services for the product are unavailable, and the product becomes obsolete. | June 28, 2012 |

Table 2. Product Part Numbers Affected by This Announcement

| End-of-Sale Product Part Number | Product Description | Replacement Product Part Number | Replacement Product Description |
|---------------------------------|--|---------------------------------|---|
| CISCO831-K9 | Cisco 831 Ethernet Router | CISCO871-K9 | Dual Ethernet Security Router |
| CISCO831-K9-64 | Cisco 831 Ethernet Router-64MB | CISCO871-K9 | Dual Ethernet Security Router |
| CISCO831-SDM-K9 | Cisco 831 Ethernet Router with SDM | CISCO871-K9 | Dual Ethernet Security Router |
| CISCO831-SDM-K9-64 | Cisco 831 Ethernet Router with SDM-64MB | CISCO871-K9 | Dual Ethernet Security Router |
| CISCO836-K9 | Cisco 836 ADSL over ISDN Router | CISCO876-K9 | ADSLoISDN Security Router |
| CISCO836-K9-64 | Cisco 836 ADSL over ISDN Router-64MB | CISCO876-K9 | ADSLoISDN Security Router |
| CISCO836-S-K9-64 | Cisco 836 Security Bundle with PLUS feature set-64MB | CISCO876-SEC-K9 | Cisco 876 Security Bundle with Advanced IP Services |
| CISCO836-SDM-K9 | Cisco 836 ADSL-over-ISDN Router with SDM | CISCO876-K9 | ADSLoISDN Security Router |
| CISCO836-SDM-K9-64 | Cisco 836 ADSL-over-ISDN Router with SDM-64MB | CISCO876-K9 | ADSLoISDN Security Router |
| CISCO836-SEC-I-K9 | Cisco 836 Security Bundle w/ PLUS ISDN bkup | CISCO876-SEC-I-K9 | Cisco 876 Security Bundle with Advanced Enterprise features |
| CISCO836-SEC-K9 | Cisco 836 Security Bundle with PLUS feature set | CISCO876-SEC-K9 | Cisco 876 Security Bundle with Advanced IP Services |
| CISCO836-SI-K9-64 | Cisco 836 Security Bundle w/ PLUS ISDN bkup-64MB | CISCO876-SEC-I-K9 | Cisco 876 Security Bundle with Advanced Enterprise features |
| CISCO837-K9 | Cisco 837 ADSL Router | CISCO877-K9 | ADSL Security Router |
| CISCO837-K9-64 | Cisco 837 ADSL Router-64MB | CISCO877-K9 | ADSL Security Router |
| CISCO837-K9-NPS | Cisco 837 ADSL Router (no power supply) | CISCO877-K9 | ADSL Security Router |
| CISCO837-K9-NPS-64 | Cisco 837 ADSL Router (no power supply)-64MB | CISCO877-K9 | ADSL Security Router |
| CISCO837-S-K9-64 | Cisco 837 Security Bundle with PLUS feature set-64MB | CISCO877-SEC-K9 | Cisco 877 Security Bundle with Advanced IP Services |
| CISCO837-SDM-K9 | Cisco 837 ADSL Router with SDM | CISCO877-K9 | ADSL Security Router |
| CISCO837-SEC-K9 | Cisco 837 Security Bundle with PLUS feature set | CISCO877-SEC-K9 | Cisco 877 Security Bundle with Advanced IP Services |

PRODUCT MIGRATION OPTIONS

The recommended replacement for the Cisco 830 Series Routers is the Cisco 870 Series Integrated Services Routers.



Customers who are using the Cisco 830 Series are encouraged to migrate to the Cisco 870 Series for secure data and wireless applications or to the Cisco 1800 Series when higher availability with backup interfaces, or higher performance is needed. Founded on 20 years of leadership and innovation, the Cisco 870 Series integrated services routers intelligently embed data, security, and wireless technology into a single, resilient system for fast, secure delivery of mission-critical business applications to small and medium-sized businesses and small branch offices. The 870 Series is also used by service providers to offer business-class broadband and wireless LAN services. The Cisco 1800 Series enables highly available networks via backup interfaces, higher-performance wireless LAN options, and up to eight built-in 10/100 Ethernet switch ports with built-in Power over Ethernet support. For more information about the Cisco 870 Series, visit <http://www.cisco.com/en/US/products/hw/routers/ps380/index.html>. For more information about the Cisco 1800 Series, visit <http://www.cisco.com/en/US/products/ps5853/index.html>.

Customers can use the Cisco Technology Migration Plan (TMP) to trade in products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, go to: <http://www.cisco.com/go/tradein/>. The Cisco TMP application requires all users to have a Cisco.com user ID.

Customers may be able to continue to purchase the end-of-sale product through Cisco's Authorized Refurbished Equipment program. Refurbished units of the end-of-sale product are available in limited supply for sale in certain countries on a first-come, first-served basis. For information about the refurbished equipment program, go to: http://www.cisco.com/en/US/ordering/or6/or17/order_refurbished_equipment_program_description.html

FOR MORE INFORMATION

For more information about the Cisco 830 Series Routers, visit http://www.cisco.com/en/US/products/hw/routers/ps380/prod_eol_notices_list.html, contact your local account representative.

For more information about the Cisco End-of-Life Policy, go to: http://www.cisco.com/en/US/products/prod_end_of_life.html

To subscribe to receive end-of-life/end-of-sale information, go to: <http://www.cisco.com/cgi-bin/Support/FieldNoticeTool/field-notice>



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