



End-of-Sale and End-of-Life Announcement for the Cisco 3G Wireless WAN for Cisco 800 Series Router Fixed Platforms

EOL10134 - Amended

Cisco announces the end-of-sale and end-of-life dates for the Cisco 3G Wireless WAN for Cisco 800 Series Router Fixed Platforms. The last day to order the affected product(s) is June 19, 2015. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.

Table 1. End-of-Life Milestones and Dates for the Cisco 3G Wireless WAN for Cisco 800 Series Router Fixed Platforms

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	December 19, 2014
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	June 19, 2015
Last Ship Date: HW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	September 17, 2015
End of SW Maintenance Releases Date: HW	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	June 18, 2016
End of Routine Failure Analysis Date: HW	The last-possible date a routine failure analysis may be performed to determine the cause of hardware product failure or defect.	June 18, 2016
End of New Service Attachment Date: HW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	June 18, 2016
End of Service Contract Renewal Date: HW	The last date to extend or renew a service contract for the product.	September 14, 2019
Last Date of Support: HW	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	June 30, 2020

HW = Hardware OS SW = Operating System Software App. SW = Application Software

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
C819G-B-K9	C819 3G Bharat EV-DO Rev A/0/1xRTT 800/1900 MHz w/ SMS/GPS	WIM-3G	Cisco 800M Router Dual SIM HSPA+ CDMA 3G WIM	-
C819G-S-K9	Cisco 819 Router with SPRINT EVDO RevA	C819G-4G-ST-K9	C819 M2M 4G LTE for Sprint, 2500 MHz PCS Band 19	Migration PID will be orderable on April 13, 2015
C819G-U-K9	C819 Secure M2M GW (non-US) 3.5G HSPA R6 w/ SMS/GPS	C819G+7-K9	C819 Secure M2M GW (non-US) 3.7G HSPA+ R7 w/ SMS/GPS	-
C819G-U-K9	C819 Secure M2M GW (non-US) 3.5G HSPA R6 w/ SMS/GPS	C819G-4G-GA-K9	C819 M2M 4G LTE for Global, 800/900/1800/2100/2600 MHz, HSPA+	-
C819G-U-PCI-K9	C819 Secure M2M GW (non-US) 3.5G HSPA R6 w/ SMS/GPS	C819G-4G-GA-K9	C819 M2M 4G LTE for Global, 800/900/1800/2100/2600 MHz, HSPA+	-
C819G-V-K9	Cisco 819 Router with VERIZON EVDO RevA	C819G-4G-VZ-K9	C819 M2M 4G LTE for Verizon, 700 MHz Band 13, AWS Band 4	Migration PID will be orderable on April 13, 2015
C881G-B-K9	C881 3G Bharat EV-DO Rev A/0/1xRTT 800/1900MHz w/ SMS/GPS	WIM-3G	Cisco 800M Router Dual SIM HSPA+ CDMA 3G WIM	-
C881G-S-K9	C8813G with FE and EDVO Rev A with GPS for Sprint	C899G-LTE-ST-K9	Secure GE and SFP Router Sprint 4G LTE/EVDO w/ SMS/GPS	Migration PID will be orderable on May 18, 2015
C881G-U-K9	C881 3.5G (Non-US) HSPA/UMTS 850/900/1900/2100MHz w/ SMS/GPS	C881G-4G-GA-K9	Secure FE Router (non-US) 4G LTE/HSPA+ w/ SMS/GPS	-
C881G-U-K9	C881 3.5G (Non-US) HSPA/UMTS 850/900/1900/2100MHz w/ SMS/GPS	C899G-LTE-GA-K9	Secure GE and SFP Router (non-US) 4G LTE/HSPA+ w/ SMS/GPS	-
C881G-V-K9	C881 3G Verizon EV-DO Rev A/0/1xRTT 800/1900MHz w/ SMS/GPS	C899G-LTE-VZ-K9	Secure GE and SFP Router Verizon 4G LTE/EVDO w/ SMS/GPS	Migration PID will be orderable on May 18, 2015
C881GW-S-A-K9	Router w/ WAN FE and 3G EV-DO Rev A for Sprint w/ Dual Radio	C819GW-LTE-MNA-AK9	C819 M2M 4G LTE for Global, 800/900/1800/2100/2600 MHz, HSPA+	Migration PID will be orderable on June 19, 2015
C881GW-V-A-K9	Router w/ WAN FE and 3G EV-DO Rev A for Verizon w/ Dual Radio	C819GW-LTE-MNA-AK9	C819 M2M 4G LTE for Global, 800/900/1800/2100/2600 MHz, HSPA+	Migration PID will be orderable on June 19, 2015
C887VAG-S-K9	VDSL2/ADSL2+ over POTS 3G EV-DO Rev A w/ SMS/GPS (MC5728V)	There is currently no replacement product available for this product.	-	-

Product Migration Options

Customers are encouraged to migrate to the Cisco 4G LTE 2.0 Wireless WAN for Cisco Integrated Services Routers Generation 2 (ISR G2) 800 Series fixed platforms. Information about this product can be found at: http://www.cisco.com/c/en/us/products/collateral/routers/800-series-routers/datasheet_c78-732744.html.

Customers may be able to use the Cisco Technology Migration Program (TMP) where applicable to trade-in eligible products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, customers should work with their Cisco Partner or Cisco account team. Cisco Partners can find additional TMP information on Partner Central at http://www.cisco.com/web/partners/incentives_and_promotions/tmp.html.

Customers may be able to continue to purchase Cisco 3G Wireless WAN for Cisco 800 Series Router Fixed Platforms the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to: <http://www.cisco.com/go/eos>.

Service prices for Cisco products are subject to change after the product End-of-Sale date.

The Cisco Takeback and Recycle program helps businesses dispose properly of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to: http://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html.

For More Information

For More Information Cisco 4G LTE 2.0 Wireless WAN for Cisco Integrated Services Routers Generation 2 (ISR G2) 800 fixed platforms, visit http://www.cisco.com/c/en/us/products/collateral/routers/800-series-routers/datasheet_c78-732744.html, or contact your local account representative.

To request information about the Cisco 4G LTE 2.0 Wireless WAN for Cisco Integrated Services Routers Generation 2 (ISR G2) 800 fixed platforms, send an e-mail to cs-800@cisco.com.

For more information about the Cisco End-of-Life Policy, go to: http://www.cisco.com/en/US/products/products_end-of-life_policy.html.

For more information about the Cisco Product Warranties, go to: http://www.cisco.com/en/US/products/prod_warranties_listing.html.

To subscribe to receive end-of-life/end-of-sale information, go to: <http://www.cisco.com/cisco/support/notifications.html>.

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