



End-of-Sale and End-of-Life Announcement for the Memory Upgrades for Cisco 870 Series Integrated Services Routers

EOL8597

Cisco announces the end-of-sale and end-of-life dates for the Memory Upgrades for Cisco 870 Series Integrated Services Routers. The last day to order the affected product(s) is January 26, 2013. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available until the termination date of the contract, even if this date exceeds the Last Date of Support shown in Table 1.

Table 1. End-of-Life Milestones and Dates for the Memory Upgrades for Cisco 870 Series Integrated Services Routers

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	July 28, 2012
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	January 26, 2013
Last Ship Date: HW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	April 26, 2013
End of SW Maintenance Releases Date: HW	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	January 26, 2014
End of Routine Failure Analysis Date: HW	The last-possible date a routine failure analysis may be performed to determine the cause of hardware product failure or defect.	January 26, 2014
End of New Service Attachment Date: HW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	January 26, 2014
End of Service Contract Renewal Date: HW	The last date to extend or renew a service contract for the product.	April 23, 2017
Last Date of Support: HW	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	January 31, 2018

HW = Hardware OS SW = Operating System Software App. SW = Application Software

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description
MEM870-128D=	Cisco 870 Series 128MB DRAM Spare
MEM870-128U192D	Cisco 870 Series 128 to 192MB SDRAM factory upgrade
MEM870-128U256D	Cisco 870 Series 128MB to 256MB DRAM upgrade
MEM870-16F=	Cisco 870 Series 16MB Flash spare
MEM870-20U24F	Memory upgrade for 870, 20 to 24MB
MEM870-20U28F	Memory upgrade for 870, 20 to 28MB with Adv IP Services only
MEM870-24U28F	Cisco 870 Series 24MB to 28MB flash upgrade
MEM870-24U36F	Cisco 870 Series 24MB to 36MB flash upgrade
MEM870-24U52F	Cisco 870 Series 24MB to 52MB flash upgrade
MEM870-28U36F	Cisco 870 Series 28MB to 36MB flash upgrade
MEM870-28U52F	Cisco 870 Series 28MB to 52MB flash upgrade
MEM870-32F=	Cisco 870 Series 32MB Flash spare
MEM870-4F=	Cisco 870 Series 4MB Flash spare
MEM870-64D=	Cisco 870 Series 64MB SDRAM Spare
MEM870-8F=	Cisco 870 Series 8MB Flash spare

Product Migration Options

There is no replacement available for the Memory Upgrades for Cisco 870 Series Integrated Services Routers at this time.

Customers may be able to use the Cisco Technology Migration Program (TMP) where applicable to trade-in eligible products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, customers should work with their Cisco Partner or Cisco account team. Cisco Partners can find additional TMP information on Partner Central at

http://www.cisco.com/web/partners/incentives_and_promotions/tmp.html.

Customers may be able to continue to purchase the Memory Upgrades for Cisco 870 Series Integrated Services Routers through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to:

<http://www.cisco.com/go/eos>.

Service prices for Cisco products are subject to change after the product End-of-Sale date.

The Cisco Takeback and Recycle program helps businesses dispose properly of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:

http://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html.

For More Information

For more information about the Cisco End-of-Life Policy, go to:

http://www.cisco.com/en/US/products/products_end-of-life_policy.html.

For more information about the Cisco Product Warranties, go to:

http://www.cisco.com/en/US/products/prod_warranties_listing.html.

To subscribe to receive end-of-life/end-of-sale information, go to:

<http://www.cisco.com/cisco/support/notifications.html>.

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http://www.cisco.com/web/feeds/products/end_of_life_rss.xml.

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