End-of-Sale and End-of-Life Announcement for the Cisco Enterprise Network Compute System (ENCS) 5400 series

Contents

Overview

EOL15530 - Amended

Cisco announces the end-of-sale and end-of-life dates for the Cisco Enterprise Network Compute System (ENCS) 5400 series. The last day to order the affected product(s) is May 1, 2025. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.

End-of-life milestones

Table 1.   End-of-life milestones and dates for the Cisco Enterprise Network Compute System (ENCS) 5400 series

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	October 31, 2024
End-of-Sale Date: HW,Accessory	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	May 1, 2025
Last Ship Date: HW,Accessory	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	July 30, 2025
End of SW Maintenance Releases Date: HW	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	May 1, 2026
End of Vulnerability/Security Support: HW	The last date that Cisco Engineering may release a planned maintenance release or scheduled software remedy for a security vulnerability issue.	April 30, 2028
End of Routine Failure Analysis Date: HW	The last-possible date a routine failure analysis may be performed to determine the cause of hardware product failure or defect.	May 1, 2026
End of New Service Attachment Date: HW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	May 1, 2026
End of Service Contract Renewal Date: HW	The last date to extend or renew a service contract for the product.	July 27, 2029
Last Date of Support: HW,Accessory	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	April 30, 2030

HW = Hardware   OS SW = Operating System Software   App. SW = Application Software

Note: The last supported software release for ENCS5400 will be NFVIS 4.15 and IOS-XE 17.15.

Product part numbers

Table 2.   Product part numbers affected by this announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
ACS-5400-RM-19	19 inch rack mount kit for Cisco 5400 ENCS	See Product Migration Options section for details.	Similar or equivalent peripheral from C8200/C8300UCPE	-
ACS-5400-RM-19=	19 inch rack mount kit for Cisco 5400 ENCS	See Product Migration Options section for details.	Similar or equivalent peripheral from C8200/C8300UCPE	-
ACS-5400-RM-23	23 inch rack mount kit for Cisco 5400 ENCS	See Product Migration Options section for details.	Similar or equivalent peripheral from C8200/C8300UCPE	-
ACS-5400-RM-23=	23 inch rack mount kit for Cisco 5400 ENCS	See Product Migration Options section for details.	Similar or equivalent peripheral from C8200/C8300UCPE	-
ENCS-M2-200G	200 GB, M.2 SATA SSD for Cisco ENCS 5000	See Product Migration Options section for details.	Similar or equivalent peripheral from C8200/C8300UCPE	-
ENCS-M2-200G-DEF	200 GB, M.2 SATA SSD for Cisco ENCS 5000	See Product Migration Options section for details.	Similar or equivalent peripheral from C8200/C8300UCPE	-
ENCS-M2-200G=	200 GB, M.2 SATA SSD for Cisco ENCS 5000	See Product Migration Options section for details.	Similar or equivalent peripheral from C8200/C8300UCPE	-
ENCS-M2-400G	400 GB, M.2 SATA SSD for Cisco ENCS 5000	See Product Migration Options section for details.	Similar or equivalent peripheral from C8200/C8300UCPE	-
ENCS-M2-400G-DEF	400 GB, M.2 SATA SSD for Cisco ENCS 5000	See Product Migration Options section for details.	Similar or equivalent peripheral from C8200/C8300UCPE	-
ENCS-M2-400G=	400 GB, M.2 SATA SSD for Cisco ENCS 5000	See Product Migration Options section for details.	Similar or equivalent peripheral from C8200/C8300UCPE	-
ENCS-M2-64G	64 GB, M.2 SATA SSD for Cisco ENCS 5000	See Product Migration Options section for details.	Similar or equivalent peripheral from C8200/C8300UCPE	-
ENCS-M2-64G-DEF	64 GB, M.2 SATA SSD for Cisco ENCS 5000	See Product Migration Options section for details.	Similar or equivalent peripheral from C8200/C8300UCPE	-
ENCS-M2-64G=	64 GB, M.2 SATA SSD for	See Product Migration Options	Similar or equivalent peripheral from	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
	Cisco ENCS 5000	section for details.	C8200/C8300UCPE	
ENCS-MRAID	Hardware RAID Module for Cisco ENCS 5400	See Product Migration Options section for details.	Similar or equivalent peripheral from C8200/C8300UCPE	-
ENCS-MRAID=	Hardware RAID Module for Cisco ENCS 5400	See Product Migration Options section for details.	Similar or equivalent peripheral from C8200/C8300UCPE	-
ENCS54-BEZEL=	ENCS 5400 Series Front Bezel	See Product Migration Options section for details.	Similar or equivalent peripheral from C8200/C8300UCPE	-
ENCS5406/K9	Cisco ENCS 5406 (6-core Intel, 16G DRAM)	C8200-UCPE-1N8	Catalyst 8200-uCPE Edge Series (8-core Intel)	-
ENCS5406P/K9	ENCS 5406 service spare (6-core Intel, No RAM, No Disk)	There is currently no replacement product available for this product.	-	-
ENCS5408/K9	Cisco ENCS 5408 (8-core Intel, 16G DRAM)	C8300-UCPE-1N20	Catalyst 8300-uCPE Edge Series (20-core Intel)	-
ENCS5408P/K9	ENCS 5408 service spare (8-core Intel, No RAM, No Disk)	There is currently no replacement product available for this product.	-	-
ENCS5412/K9	Cisco ENCS 5412 (12-core Intel, 16G DRAM)	C8300-UCPE-1N20	Catalyst 8300-uCPE Edge Series (20-core Intel)	-
ENCS5412P/K9	ENCS 5412 service spare (12-core Intel, No RAM, No Disk)	There is currently no replacement product available for this product.	-	-
MEM-5400-16G	16G DDR4 DRAM DIMM for Cisco ENCS 5400	See Product Migration Options section for details.	Similar or equivalent peripheral from C8200/C8300UCPE	-
MEM-5400-16G-DEF	16G DDR4 DRAM DIMM for Cisco ENCS 5400	See Product Migration Options section for details.	Similar or equivalent peripheral from C8200/C8300UCPE	-
MEM-5400-16G=	16G DDR4 DRAM DIMM for Cisco ENCS 5400	See Product Migration Options section for details.	Similar or equivalent peripheral from C8200/C8300UCPE	-
MEM-5400-16U32G	16G to 32G DRAM upgrade for Cisco ENCS 5400	See Product Migration Options section for details.	Similar or equivalent peripheral from C8200/C8300UCPE	-
MEM-5400-32G	32G DDR4 DRAM DIMM for Cisco ENCS 5400	See Product Migration Options section for details.	Similar or equivalent peripheral from C8200/C8300UCPE	-
MEM-5400-32G=	32G DDR4 DRAM DIMM	See Product	Similar or equivalent	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
	for Cisco ENCS 5400	Migration Options section for details.	peripheral from C8200/C8300UCPE	
PWR-5400-AC	AC Power Supply for Cisco ENCS 5400	See Product Migration Options section for details.	Similar or equivalent peripheral from C8200/C8300UCPE	-
PWR-5400-POE-AC	POE AC Power Supply for Cisco ENCS 5400	See Product Migration Options section for details.	Similar or equivalent peripheral from C8200/C8300UCPE	-
ACS-5400-WM	Wall mount kit for Cisco 5400 ENCS	There is currently no replacement product available for this product.	-	-
ACS-5400-WM=	Wall mount kit for Cisco 5400 ENCS	There is currently no replacement product available for this product.	-	-
ENCS-DISK-COVER	Hard Disk Drive Blank Face Plate Cover for Cisco ENCS 5400	There is currently no replacement product available for this product.	-	-
ENCS-DISK-COVER=	Hard Disk Drive Blank Face Plate Cover for Cisco ENCS 5400	There is currently no replacement product available for this product.	-	-
ENCS-SAS-18T	1.8 TB, SAS hard disk drive for Cisco ENCS 5400	There is currently no replacement product available for this product.	-	-
ENCS-SAS-18T=	1.8 TB, SAS hard disk drive for Cisco ENCS 5400	There is currently no replacement product available for this product.	-	-
ENCS-SATA-1T	1 TB, SATA hard disk drive for Cisco ENCS 5400	There is currently no replacement product available for this product.	-	-
ENCS-SATA-1T=	1 TB, SATA hard disk drive for Cisco ENCS 5400	There is currently no replacement product available for this product.	-	-
ENCS-SATA-2T	2 TB, SATA hard disk drive for Cisco ENCS 5400	There is currently no replacement product available for this product.	-	-
ENCS-SATA-2T=	2 TB, SATA hard disk drive for Cisco ENCS	There is currently no replacement	-	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
	5400	product available for this product.		
ENCS-SED-12T	1.2 TB, SAS Self-Encrypting Drive for Cisco ENCS 5400	There is currently no replacement product available for this product.	-	-
ENCS-SED-12T=	1.2 TB, SAS Self-Encrypting Drive for Cisco ENCS 5400	There is currently no replacement product available for this product.	-	-
ENCS-SSD-480G	480 GB eMLC SSD for Cisco ENCS 5400	There is currently no replacement product available for this product.	-	-
ENCS-SSD-480G=	480 GB eMLC SSD for Cisco ENCS 5400	There is currently no replacement product available for this product.	-	-
ENCS-SSD-960G	960 GB eMLC SSD for Cisco ENCS 5400	There is currently no replacement product available for this product.	-	-
ENCS-SSD-960G=	960 GB eMLC SSD for Cisco ENCS 5400	There is currently no replacement product available for this product.	-	-
PWR-5400-AC=	AC Power Supply for Cisco ENCS 5400	There is currently no replacement product available for this product.	-	-
PWR-5400-POE-AC=	POE AC Power Supply for Cisco ENCS 5400	There is currently no replacement product available for this product.	-	-
SSD-STAT-480GB	480GB SATA Solid disk drive for Cisco uCPE 8200	There is currently no replacement product available for this product.	-	-
SSD-STAT-4TB	4TB SATA Solid disk drive for Cisco uCPE 8200	There is currently no replacement product available for this product.	-	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
SSD-STAT-960GB	960 GB eMLC SSD for Cisco ENCS 5400	There is currently no replacement product available for this product.	-	-

Product migration options

Customers may be able to use the Cisco Technology Migration Program (TMP) where applicable to trade-in eligible products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, customers should work with their Cisco Partner or Cisco account team. Cisco Partners can find additional TMP information on Partner Central at
https://www.cisco.com/web/partners/incentives_and_promotions/tmp.html.

Customers may be able to continue to purchase the Cisco Enterprise Network Compute System (ENCS) 5400 series through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to:
https://www.cisco.com/go/eos.

The Cisco Takeback and Recycle program helps businesses properly dispose of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:
https://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html.

For more information

For more information about the Cisco End-of-Life Policy, go to: https://www.cisco.com/c/en/us/products/eos-eol-policy.html.

For more information about the Cisco Product Warranties, go to: https://www.cisco.com/c/en/us/products/warranty-listing.html.

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